

TRANSPORTATION FREQUENTLY ASKED QUESTIONS (FAQ)

Q. Can I change my child's bus stop location?

A. Yes, your child's bus stop location can be changed if there is an appropriate reason which will need approval from the district Transportation Department.

Q. Can my child get on or off at a different bus stop along their regular bus route?

A. Yes, your child can utilize a different bus stop as long as it is an already established bus stop on the bus route **AND** the parent/guardian contacts the school district Transportation Department via telephone and/or email for approval.

Q. Can my child ride a different bus home today?

A. No, your child may not ride a different bus other than the bus they were assigned, unless special approval is granted by the school district Transportation Department.

Q. Can my kindergarten child be received off the bus by someone other than a parent/guardian?

A. Yes, your child can be received by someone other than a parent/guardian **only** if the school district Transportation Department is notified in writing, in advance.

Q. What is an alternate bus stop?

A. An alternate bus stop is a daycare, babysitter or if secondary bus stop is needed due to custody situations.

Q. How do I arrange alternate bus stop location for my child?

A. You must complete a Transportation Change Request in the PowerSchool Parent Portal, which is located under Student Forms and then Transportation Change Request. Once the form is submitted, it will take 48-72 hours for the change to take effect. You will be notified of the new bus information as well as the start date. Please Note: Alternate bus stops must be consistent each week and must be Monday through Friday.

If you have any questions, please contact the Transportation Department at (570) 402-1000 x1279