

*Note: Due to various factors, including the volume of participation from districts, contract negotiations for products and services being purchased and delivered within this contract, possible funding changes for districts or ESC Region 11, and other factors, this contract is offered in good faith but does not become binding until September 1, 2025, on either the district or ESC Region 11. If this contract pricing is based on enrollment, the previous year's PEIMS enrollment snapshot submission number from October will be used to determine pricing. This contract is contingent upon the continued availability of appropriations and is subject to cancellation by either party upon thirty (30) days written notice to the other party. Payment for valid fees or charges rendered by the ESC Region 11 prior to written notice of termination shall be due to ESC Region 11. Early acceptance of this contract is necessary so that ESC Region 11 can plan and prepare to deliver these services. An alternative contract may be offered if this contract cannot be delivered as stated.*

## **Management Information Systems Software & Support Service**

### **(ASCENDER Business & Student)**

The ASCENDER Business and Student software is web-based, fully integrated, and supports the operational and reporting requirements of Texas districts, charter schools, private schools, and education service centers. The Management Information Systems Department offers the following services and discounts to districts that sign the MIS Software & Support Service Contract for ASCENDER Business and Student:

### **ASCENDER Business System**

The ASCENDER Business software is a state-of-the-art school administrative software system. It is supported by ESC Region 11 MIS specialists and staff.

### **Business Applications**

- Accounts Receivable
- Asset Management
- Bank Reconciliation
- Budget
- District Administration
- Document Attachments
- Employee Access
- Finance
- Purchasing
- State Reporting
- Warehouse
- Grants and Projects
- Payroll

- Personnel
- Position Management
- Security

### **Services Included at No Additional Charge**

- Hands-on training and implementation with first-year installation
- Virtual sessions as needed during the first year of installation
- Unlimited telephone consultation
- Review workshops and webinars throughout the school year
- Workdays (virtual or at the ESC Region 11 facility)
- Zoom sessions for new personnel
- Backups on and off-site

### **Services Included at a Reduced Fee**

- Retraining for new personnel will be billed at:
  - Walk-in One-on-One - \$75 per hour, \$450 maximum per day
  - On-Site One-on-One - \$95 per hour, \$570 maximum per day
  - Zoom sessions for new personnel that exceed 2 hours - \$55 per hour
- On-site system Operation provides districts with hands-on operation of the ASCENDER Business System to fill in for district personnel who are out unexpectedly. On-Site System Operation will be billed at \$95 per hour with a minimum of \$285 and a maximum of \$570 per day per person.

*\*Note: A purchase order is required for all extra services.*

### **District Responsibilities**

- Perform all data entry necessary to establish data files and operate the systems on a routine basis.
- Perform, maintain, and verify all file backups, as instructed.
- Allow staff to attend all training sessions provided by ESC Region 11.
- Allow staff to attend all scheduled meetings at ESC Region 11 concerning updates and enhancements to the systems.
- Each school district shall designate a person to function as District Coordinator(s).

### **Ascender Student System**

The ASCENDER Student Software is a web-based student package specifically designed to meet the needs of Texas school operations. It is supported by ESC Region 11 MIS specialists and staff.

#### **Student Applications**

- Attendance
- Attendance Letter System
- Document Storage
- Discipline
- Exports (Enrollment Tracking, TReX, Unique ID, Cafeteria, FitnessGram, STAAR/TAKS Precoding)
- Grade Reporting
- Graduation Plan
- Health
- Office of Civil Rights (OCR)
- PEIMS
- Registration
- Scheduling
- Security
- Special Education
- State Reporting (PEIMS)
- Test Scores
- ASCENDER Parent Portal
- ASCENDER Teacher Portal
- ASCENDER Student Portal

#### **Services Included at No Additional Fee**

- Hands-on training and implementation with first year installation
- Virtual sessions as needed the first year on installation
- Unlimited telephone consultation
- Review workshops and webinars throughout the school year
- Workdays (virtual or at the ESC Region 11 facility)
- Zoom sessions (limited to 2 hours)

- Up to three on-site visits per year (in region); one on-site visit per year (out of region)
- Backups on and off-site

### **Services Included at a Reduced Fee**

- Retraining for new personnel will be billed at:
  - Walk-in One-on-One - \$75 per hour, \$450 maximum per day
  - On-Site One-on-One - \$95 per hour, \$570 maximum per day
  - Zoom sessions for new personnel that exceed 2 hours - \$55 per hour
- On-site system Operation provides districts with hands-on operation of the ASCENDER Business System to fill in for district personnel who are out unexpectedly. On-Site System Operation will be billed at \$95 per hour with a minimum of \$285 and a maximum of \$570 per day per person.

*\*Note: A purchase order is required for all extra services.*

### **District Responsibilities**

- Perform all data entry necessary to establish data files and operate the systems on a routine basis.
- Perform, maintain, and verify all file backups, as instructed.
- Allow staff to attend all training sessions provided by ESC Region 11.
- Allow staff to attend all scheduled meetings at ESC Region 11 concerning updates and enhancements to the systems.
- Each school district shall designate a person to function as District Coordinator(s).

### **ESC Region 11 Contact**

Director of MIS  
(817) 740-7704

**ASCENDER Business Price List**

**First-Year Set-Up**

Service	Price
Installation and training	\$2,500
Conversion of data from prior vendor	\$3,000

**Business System Tiers**

Enrollment	Price
0 – 499	\$10,374
500 – 999	\$11,466
1,000 – 2,999	\$13,780
3,000 – 4,999	\$15,288
5,000 – 9,999	\$20,748

**ASCENDER Student Price List**

**First-Year Set-Up**

Service	Price per Campus
Installation and campus training	\$2,500
Conversion of data from prior vendor	\$3,000

**Student System License Fee Enrollment = 0-1,000**

<b>Regular Instructional Campus Quantity</b>	<b>Price</b>
1	\$7,316.40
2	\$14,606.80
3	\$20,914.40
4	\$27,248.00
5	\$32,598.80
6	\$38,001.60
7	\$43,378.40
8	\$48,755.20
9	\$54,163.20
10	\$59,540.00

**Student System License Fee Enrollment = 1,000+**

<b>Regular Instructional Campus Quantity</b>	<b>Price</b>
1	\$7,644.00
2	\$15,288
3	\$21,840.00
4	\$28,501.20
5	\$34,127.60
6	\$39,748.80
7	\$45,401.20

8	\$51,053.60
9	\$56,674.80
10	\$62,327.20
11	\$67,979.60
12	\$73,600.80
13	\$79,253.20
14	\$84,905.60
15	\$90,526.80
16	\$96,153.20
17	\$101,800.4
18	\$107,452.80
19	\$113,022.00
20	\$118,757.60

**Co-op Fee**

Co-op Fee	\$500
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**Ascender Teacher Portal**

Gradebook User Fee	\$32 per person
Attendance User Fee	\$520 per campus



**Management Information Systems  
Software & Support Service Contract  
(ASCENDER Business & Student)  
2025-2026**

**Health Application System**

Health Application Fee	\$475 per campus
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**Alternate Campus**

Alternate Campus	\$800 per campus
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