Information about Low Vision Services:

You and your covered dependents are entitled to a comprehensive low vision evaluation once every five years and low vision aids up to the plan maximum. Up to four follow-up care visits will be covered during the five year period.

Information about Laser Vision Correction

Services:

Davis Vision provides you and your eligible dependents with the opportunity to receive Laser Vision Correction Services at discounts of up to 25% off a participating provider's normal charges, or 5% off any advertised special (please note that some providers have flat fees equivalent to these discounts). Please check the discount available to you with the participating provider. For more information, please visit us at www.davisvision.com or call 1.800.999.5431.

Mail Order Contact Lenses:



Free membership and access to a mail order replacement contact lens service, LENS123°, provides a fast and convenient way to purchase replacement contact lenses at significant savings. For more information, please call 1.800.LENS.123 (1.800.536.7123) or visit the LENS123° website at www.LENS123.com.

Warranty Information:

One-year eyeglass breakage warranty included at no additional cost. All plan eyeglasses come with a breakage warranty for repair or replacement of the frame and/or lenses for a period of one year from the date of delivery. The warranty applies to all plan covered eyeglasses, i.e. spectacle lenses, Davis Vision Collection frames and national retailer frames (where our Exclusive Collection is not displayed).

Are there any exclusions:

The following items are not covered by this vision program:

- Medical treatment of eye disease or injury
- Vision therapy.
- Special lens designs or coatings, other than those previously described.
- Replacement of lost eyewear.
- Non-prescription (plano) lenses.
- Contact lenses and eyeglasses in the same benefit cycle.
- Services not performed by licensed personnel
- Two pairs of eyeglasses in lieu of a bifocal.

For more information, please visit Davis Vision's website at www.davisvision.com or call Davis Vision at 1.800.999.5431 to:

- Learn more about your benefits
- Locate a Davis Vision provider
- Verify eligibility
- Print an enrollment confirmation
- Request an out-of-network provider reimbursement form
- Contact a Member Service Representative

Member Service Representatives

- Monday through Friday, 8:00 AM to 11:00 PM, Eastern Time
- Saturday, 9:00 AM to 4:00 PM, Eastern Time
- Sunday, 12:00 PM to 4:00 PM, Eastern Time

Participants who use a TTY (Teletypewriter) because of a hearing or speech disability may access TTY services by calling 1-800-523-2847.

Your rights as a patient

Davis Vision recognizes that all patients have specific rights, including, but not limited to:

- The right to complete information about their healthcare options and consequences.
- The right to participate in all treatment decisions.
- The right to dignity, privacy, confidentiality and nondiscrimination.
- The right to complain or appeal any decision.

Patients also have the responsibility:

- To provide complete and accurate information.
- To follow care instructions.

For a complete copy of your Rights and Responsibilities as a Patient or to obtain a copy of Davis Vision's Privacy Practices Notice, please visit Davis Vision's website at: www.davisvision.com or call 1.800.999.5431.

"All insured products are underwritten by either HM Life Insurance Company or HM Life Insurance Company of New York."

Davis Vision may operate as Davis Vision Insurance Administrators in California

Vision Care Plan Benefit Description

Sponsored by, and administered on behalf of the members and dependents of

Madison - Oneida - Herkimer Health Care Consortium

Please visit Davis Vision's website: www.davisvision.com, or call 1.800.999.5431 with questions.





100% OF YOUR CALLS & CLAIMS ARE PROUDLY ADMINISTERED IN THE USA

Consortium is pleased to provide this information Madison-Oneida-Herkimer Health Care

by the same rules that apply to your health care benefits. programs. Eligibility for vision care benefits is determined Inc., a leading national administrator of vision care about your vision care plan administered by Davis Vision,

How do I receive services from a provider in the

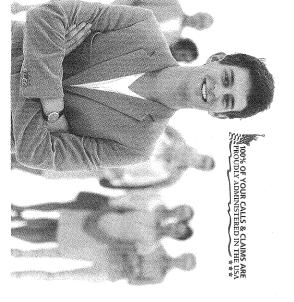
EYEGLASSES

- Call the network provider of your choice and schedule
- Identify yourself as a Davis Vision member and member or dependent. Madison-Oneida-Herkimer Health Care Consortium
- Provide the office with the member ID number and the name and date of birth of any covered dependent needing services.

eligibility for services, and claim forms or ID cards are not It's that easy! The provider's office will verify your

Who are the network providers?

the Interactive Voice Response (IVR) Unit, which will a Doctor" feature, or call 1.800.999.5431 to access website at www.davisvision.com and utilize the "Find quality service are maintained. Please access Davis Vision's credentialed to ensure that stringent standards for and retail locations who are extensively reviewed and supply you with the names and addresses of the network They are licensed providers in both private practice



with prior approval.

Medically necessary contact lenses will be covered in full

participating retail locations.

What are the plan benefits, frequencies and costs?

(CONTACT LENSES continued)

EYE EXAMINATIONS Every 12 months, including dilation as professionally indicated

Out-of-NetworkReimbursed up to \$10

In-Network Copayment.....\$0 necessary contact lenses with prior approval Please note: Contact lenses can be worn by most people elective contact lenses, up to \$120 for medically Out-of-NetworkReimbursed up to \$120 for

lens evaluations. Any applicable fees are the responsibility of examinations may not include professional services for contact fitted, they may not be exchanged for eyeglasses. Routine eye Once the contact lens option is selected and the lenses are Discount does not apply at participating Walmart or

What lenses/coatings are included?**

- Plastic or glass single vision, bifocal or trifocal lenses, in any prescription range.
- Glass grey #3 prescription lenses.
- Oversize lenses.

a \$30 credit will be applied. This credit would also apply

you select another frame in the network provider's office, from Davis Vision's Frame Collection, covered in full. Or, it You may choose any Fashion or Designer level frame In-Network Copayment\$25 Spectacle LensesEvery 12 months FrameEvery 24 months

Members are responsible for the amount over \$30. For at retail locations that do not carry the Frame Collection

more information on lenses, please see "What lenses/

- Post-cataract lenses.
- Tinting of plastic lenses
- 6.00 diopters or greater. monocular patients and patients with prescriptions +/-Polycarbonate lenses for dependent children,

Out-of-Network Reimbursed up to \$20 for

bifocals, up to \$100 for trifocals, up to \$100 for lenticular frames, up to \$20 for single vision lenses, up to \$50 for

(post-cataract) lenses.

coatings are included?".

Scratch-resistant coating

CONTACT LENSESEvery 12 months coatings available?** Are there any optional frames, lens types or

indicated below, and your evaluation, fitting and follow up Any contact lenses from Davis Vision's Contact Lens In lieu of eyeglasses, you may select contact lenses. Collection will be covered in full per the number In-Network Copayment\$0 and receive these exciting optional items: indicated (in addition to your basic copayment) Yes, you can pay the low, discounted fixed fees

- \$25 for a Premier frame from the "Collection".
- \$30 for polycarbonate lenses.
- \$20 for glass photochromic lenses
- \$20 for blended invisible bifocals.
- \$20 for single vision scratch protection plan. Multifocal scratch protection plan is \$40.
- \$12 for ultraviolet (UV) coating.
- \$30 for intermediate-vision lenses.
- \$35 for standard ARC (anti-reflective coating). Premium ARC is \$48. Ultra ARC is \$60
- \$75 for polarized lenses.

lenses, evaluation, fitting and follow-up care. This credit overage toward the provider's own supply of contact may use their \$120 credit, plus a 15% discount* off any

would also apply towards all contact lenses received at

Planned ReplacementTwo boxes/multi-packs

DisposableFour boxes/multi-packs

fitting, follow-up):

Davis Vision Contact Lens Collection (includes evaluation

care will also be covered.

In lieu of the Davis Vision contact lenses, members

- \$65 for plastic photosensitive lenses.
- \$55 for high-index (thinner and lighter) lenses
- \$50 for standard progressive addition multifocal lenses. are \$90*** Premium progressive addition multifocal lenses
- **These lens options and copays apply to in-network benefits
- *** Progressive addition multifocals can be worn by most people. Conventional bifocals will be supplied at no additional cost for anyone who is unable to adapt to

When will I receive my eyewear?

participating provider's frame is selected. anti-reflective coating, specialized prescriptions or a delivery time may be needed when out-of-stock frames, from the laboratory within five business days. More Generally, your eyewear will be delivered to your provider

What about out-of-network provider benefits?

all charges and then submit a claim for reimbursement to: network provider, you must pay the provider directly for who participates in the network. If you choose an out-ofmaximize your benefit dollars if you select a provider provider, although you will receive the greatest value and You may receive services from an out-of-network

Latham, NY 12110 P.O. Box 1525 Vision Care Processing Unit

www.davisvision.com or call 1.800.999.5431. forms, please visit the Davis Vision website at reimbursement each benefit cycle. To request claim Only one claim per service may be submitted for

May I use the benefit at different times?

at one time from either a network or an out-of-network desired. However, complete eyeglasses must be obtained best be maintained when all available services are obtained at one time, from one provider. Continuity of care will examination and eyeglasses (or contact lenses) on that all services be obtained from a network provider. different dates or through different provider locations, if You may "split" your benefits by receiving your eye provider. To maximize your benefit value we recommend