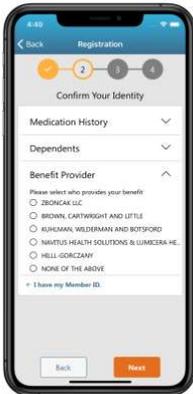
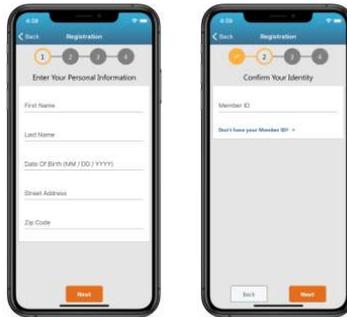


# MOBILE APP – FEATURE WALKTHROUGH

## Registration

Registration can be completed via two methods. Members can register with or without their member ID, which creates two different registration experiences.



## Registration – Path 1

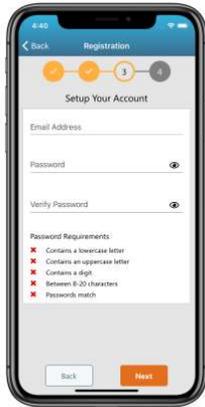
A member can enter their ID as depicted in the screenshot above. They will then proceed to Step 3.

## Registration – Path 2 (Pictured Left)

A member can proceed without their ID by using "Don't have your Member ID?" link. They will be asked a series of questions about their coverage to verify their identity. If a member does not provide a correct address during step 1, then they will also be prompted to verify their address.

## Registration – Step 3

Members will setup their account at this step and proceed to a two-factor authentication screen in step 4. After this has been successfully completed, they will be logged in automatically.



For two-factor authentication, members verify their identity by entering a six digit validation code that they receive via their provided email address.

## Drug Search

Members can use this feature to search for a drug and check if it is covered by their plan.

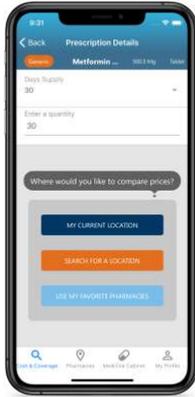


1. Search for a drug
2. Select a form (Tablet, Injection, Syrup, etc.) and strength (10mg, 20mg, etc.)
3. Use the “See if this drug is covered under my insurance” button to view information about coverage. This UI can vary, here are some drugs to get the different views.
  - a. Metformin Hydrochloride. This will provide a simple coverage view.
  - b. Cimzia. This will provide more complex coverage information.
  - c. Adderall. This will display a generic equivalent to the brand drug.
4. Use the “Drug info” button to view detailed information about the medication you are searching for.
5. Select “Check for the best price” to proceed to the cost compare feature.

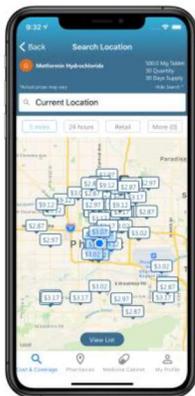


## Cost Compare

This feature can be accessed after a member searches for a drug, and they can use it to check the copay prices at pharmacies in their area.



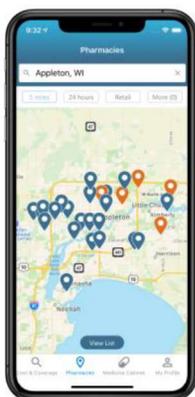
1. Select a number of days supply (30 or 90) and the quantity of the prescription (1-999).
2. Using one of the buttons on the bottom of the screen search in your current area or search in an area of your choice. You can also search prices at your favorite pharmacies if you have favorite pharmacies selected.
3. After selecting a search location, prices will be displayed on a map. Prices can be tapped on to reveal information about the pharmacy.
4. You may also use the "View List" button at the bottom of the map. This will reveal a list view of all pharmacies in your search.
  - a. From both the map and list views, you can filter your search. From just the list view, you can sort your search results using several criteria.



## Pharmacy Search

Members can search for pharmacies in their area using the "Pharmacies" tab. This feature functions just as the previous Cost Compare map but without prices.

Both features indicate favorited pharmacies on the map with a different color than the rest of the map markers.



## Medicine Cabinet

The medicine cabinet feature has 2 distinct functionalities. It provides a personalized list of medications that the member can edit and add to. There is also a section that provides detailed information about what medications they have been prescribed (claims).



### Current Medications

1. Use the "Load my list" button to automatically add medications to this tab from your claim history.
  - a. When medications are added to this tab from Rx History, you are able to view drug information and images.
2. Use the "+" button in the lower right corner to manually add a medication to your current medications list. Medications added this way will not have drug information or images available.

### Rx History

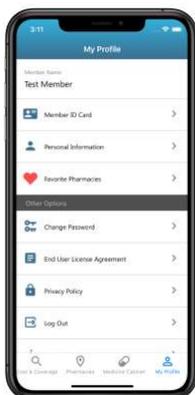
1. View medications that you have been prescribed. You can adjust the time frame using the drop down at the top of the screen.
2. View a PDF form of your claim history using the "View as PDF" button.
3. Tap on a drug to view detailed information about all claims associated with that drug. *Pictured Left*



## My Profile

The My Profile tab includes useful information and settings for the member.

1. Member ID Card provides a digital copy of the physical ID each member receives to verify their coverage. The ID can also be set for offline availability.
2. Personal Information allows for a member to add their phone number to their account to be used for easier two-factor authentication.
3. Favorite Pharmacies displays the pharmacies that a member has favorited and provides access to detail information about the pharmacies.
4. Change Password provides a member with the ability to update their password.
5. End User License Agreement provides access to the titled document.
6. Privacy Policy provides access to the titled document.
7. Log Out does exactly that.
8. About This App displays the app version and provides a link to the relevant app store.



## Forgot Password & Offline ID

Offline ID is a feature available to members to enable fast access to their digital ID when they need it. This feature must be manually enabled while they are logged into the mobile app.

Forgot Password utilizes a similar UI to our other password-based features. A member is able to select where they will receive their two-factor authentication code if they have provided a phone number in the mobile app. This is demonstrated in the second screenshot on this page.

