



Benefits Technology & Resources



Benefits debit card

The benefits debit card is the fastest and most convenient way to pay for eligible expenses. Just one debit card is all you need for your benefits regardless of how many plans you have with us.



Knowledgebase

Once you're enrolled, check out the knowledgebase to quickly search for answers to your questions. The knowledgebase boasts millions of views of our microvideos, articles and step-by-step how-tos empowering you to get the most out of your benefits. Have a question? Visit any time of day or night by logging in to your online account on DiscoveryBenefits.com.



Benefits eligible expenses

There are thousands of eligible procedures, items and expenses based on your plan. View our interactive list of eligible expenses at www.DiscoveryBenefits.com/eligibleexpenses



Benefits Mobile App & online account

Access your benefits 24/7 with the Benefits Mobile App by Discovery Benefits. Our app is free, convenient and offers real-time access to all your benefits accounts.

With our Benefits Mobile App you can:

- Get instant updates on the status of your claims.
- File a claim and upload documentation in seconds using your phone's camera.
- Scan an item's bar code to determine if it's an IRS Code Section 213(d) eligible expense.
- Report a card as lost or stolen, which cancels the card and ships you a new one.
- Log in through face recognition or fingerprint (depending on your phone).
- Check your balance and view account activity.
- Reset login credentials.

Don't have a smartphone? Access the same features on your desktop by logging in to your online account at www.DiscoveryBenefits.com and selecting "Login" in the navigation bar.

Have questions?

Contact our Participant Services department. Our Participant Services team is available Monday - Friday 6:00 a.m. to 9:00 p.m. Central time.

Toll-free: 866-451-3399

Ask a question: customerservice@discoverybenefits.com

Submit a form: forms@discoverybenefits.com

Live chat: www.discoverybenefits.com

Mail to:

Discovery Benefits, LLC, a WEX Company
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Simplifying benefits for everyone.

