Dear Wausau School District Parents/Guardians:

The FirstView® app, which tracks your student's yellow school bus AND it can provide updates on cancellations - weather, or otherwise, is being updated later this summer. FirstView® Classic, which many of you utilize now, is actually being discontinued after the end of the current school year and you'll no longer have access to it. To ensure you're able to track your child(ren)'s buses in the Fall, you'll need to take the following steps at the start of the 2025-26 school year:

Step 1: Download* the free, easy-to-use mobile app, which is available on both iOS and Android devices. Search for app name: **FirstView 1.0** and +register for a new account.

**Not all devices are compatible and must meet the minimum operating system requirements. Users from previous versions of FirstView will not migrate over and all users must create a new account.*

Step 2: Set up your FirstView 1.0 mobile app profile. (NOTE: you cannot complete this step until the start of the 2025-26 school year) You'll be asked to provide:

- The 5-character District Code: **T5V5G**
- Your student's ID number
- Your student's last name
- Confirm your student(s) name to add them to your profile.

Step 3: Add distance notifications to be alerted in the app or via push notification when the vehicle is close to your student's stop location. To set this up in the app, click on Set Distance Notifications. You can edit or add additional distance notifications by clicking on the notification bell and selecting Notifications Settings.

Optional: Add yourself and/or other family members and caregivers as a notification recipient to receive email alerts. To set this up in the app, click on the notification bell and select Manage Recipients.

Step 4: Once you have added your student(s), set-up distance notifications, and signed up for email alerts, begin tracking your student's daily trips on the map!

Contact Support for assistance with app-related questions or concerns:
Monday – Friday from 7:00 am – 5:00 pm EST
In App: Click Contact Support
Email: support@myfirstview.com
Phone: (888) 889-8920 Toll Free / (513) 419-2921 Local

We will be sure to send you a few reminders to download the new app leading up to the new school year. In the meantime, if you have any questions or concerns, don't hesitate to reply to this message or call the Longfellow Administration Center at 715-261-0500.

Thank you,
Diana White
Coordinator of Communications & Marketing
Wausau School District