Summer iPad Service - Drop Off Identification and Contact Form

Date: _____ (Internal Use Only) Ticket #_____

Student Last Name: _____

Student First Name: _____

Apple ID (*IF* used): _____

(Apple IDs are an email address found in *Settings* > Apple ID is at the top of the left pane in *Settings*)

Grade for 2025-26: ___ **School:** _____ **District Username:** _____

iPad Barcode Number (located on back of iPad): _____

(Turn in the iPad in its case. Please keep your district issued Lightning/USB Cable and Power Adapter)

Parent Contact information (used for notification of completed iPad repair):

Parent First and Last Name: _____

Phone: _____

Email: _____

If the iPad still functions, please attempt the following to avoid service delays *(IF you submitted the following information online in the Summer iPad Repair Form, you may skip the rest of this form)* :

Has the "passcode" to unlock the iPad been turned off? (*Settings > Touch ID & Passcode >* if needed, authenticate with current passcode *> Turn passcode "Off"*): _____

Are restrictions off? (*Settings > Screen Time > "Content & Privacy Restrictions"*): _____

Find My iPad *must* to be off in order to process for repairs and avoid additional delays.

Has "Find My iPad" been turned off?(*Settings > Apple ID > Find My"> Find My iPad*): _____

(Or, please remove "Find My iPad" remotely through iCloud: ***https://support.apple.com/kb/PH2702?locale=en_US***)

Please sign out of iCloud (*Settings > Apple ID > Sign Out"*) **Apple ID/iCloud signed out?** _____

Please Note: ISD 192 is not able to guarantee the restoration of files or settings on this device or other ability to transfer to a replacement iPad. Regular backups are strongly encouraged. Please backup all important files to your district Google Drive.

The iPad Protection Plan does not have an iPad repair/replacement co-payment fee for the *first* instance of non-warranty repair, damage, or claim within the iPad Protection Plan period. However, a co-payment deductible repair/replacement fee is required for multiple instances or claims made during the same period of coverage for the iPad Protection Plan (summer – end of school year).

iPad Protection Plan Repair/Replacement Fee Copayment/Deductible Schedule:

- 1st damage/repair claim: $0.00
- 2nd damage/repair claim: $150.00
- Additional damage/repair claims: Full cost of iPad repair or replacement of iPad and accessories up to $433.00

Please describe the technical issue and how it occurred:_____

_____

_____

Please deliver your ISD 192 issued iPad along with this "identification and contact" form in person to:

Tiger Legacy & Learning Center - Community Education Office (Second Floor)
Entrance Door #1 (Please press the doorbell button for someone to let you in to drop off the iPad)
510 Walnut Street,
Farmington, MN 55024

iPads must be delivered in person and left with an administrative assistant between the hours of 9:00 AM – 3:00 PM, Monday–Thursday excluding holidays and June 20th. Summer iPad service is available for drop off June 9th through August 21st. Please use the door buzzer to request entrance. Please do not leave the iPad unattended. You remain responsible for the iPad until the device is accepted for service.