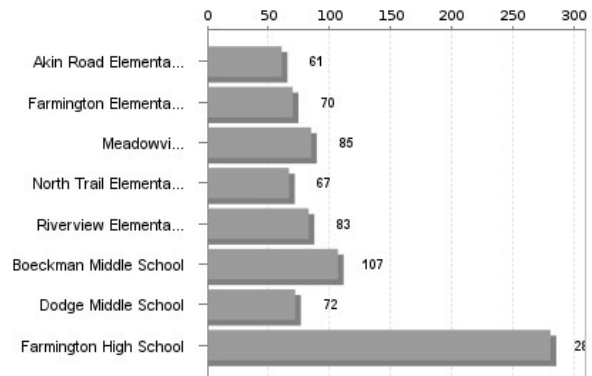


Farmington Area Public Schools - Parent/Caregiver Experience Survey Report

Participation by School Attended by Child/Children.

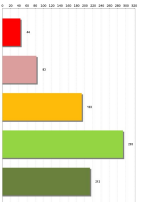
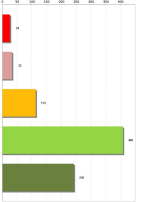
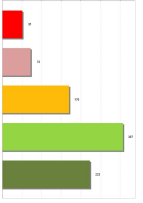
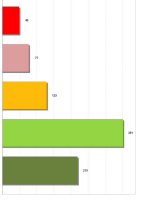
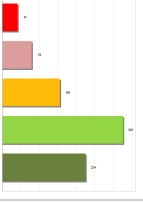
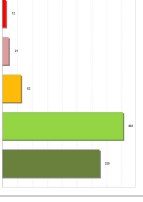
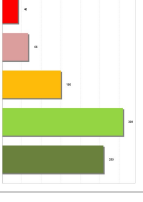
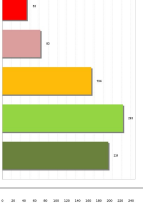
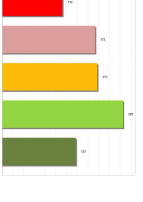
	Response percent	Response total
Akin Road Elementary School	7.39%	61
Farmington Elementary School	8.48%	70
Meadowview Elementary School	10.29%	85
North Trail Elementary School	8.11%	67
Riverview Elementary School	10.05%	83
Boeckman Middle School	12.95%	107
Dodge Middle School	8.72%	72
Farmington High School	34.02%	281

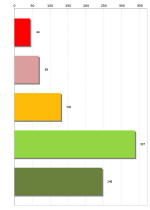
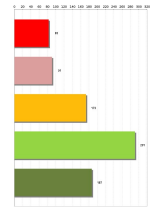


Statistics based on **826** respondents;

Items 1-15.

	Strongly Disagree Score=1	Disagree Score=2	Neutral / Mixed Feelings Score=3	Agree Score=4	Strongly Agree Score=5		Response total	Average score
1. I believe my child's learning is a high priority at this school.	4.97% (41)	8.12% (67)	17.46% (144)	41.82% (345)	27.64% (228)		825	3.79
2. I believe school rules are enforced consistently at this school.	8.78% (72)	14.02% (115)	21.34% (175)	37.44% (307)	18.42% (151)		820	3.43
3. I regularly receive feedback from school staff on how well my child is learning.	9.22% (76)	19.18% (158)	26.46% (218)	29.37% (242)	15.78% (130)		824	3.23
4. I am treated with respect at this school.	2.91% (24)	2.91% (24)	15.41% (127)	40.53% (334)	38.23% (315)		824	4.08

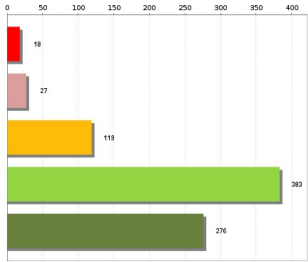
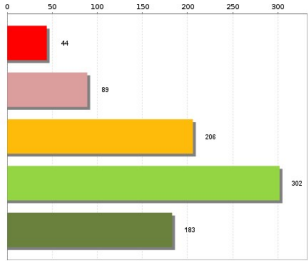
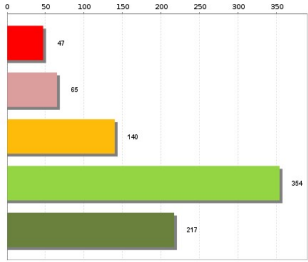
	Strongly Disagree Score=1 	Disagree Score=2 	Neutral / Mixed Feelings Score=3 	Agree Score=4 	Strongly Agree Score=5 		Response total	Average score
5. I believe my child has every opportunity to be successful at this school.	5.33% (44)	10.05% (83)	23.37% (193)	35.47% (293)	25.79% (213)		826	3.66
6. I believe my child has the necessary classroom supplies and equipment for effective learning.	3.16% (26)	4.02% (33)	13.75% (113)	49.64% (408)	29.44% (242)		822	3.98
7. I believe this school positively impacts my child's growth and development.	6.2% (51)	8.75% (72)	20.66% (170)	37.3% (307)	27.1% (223)		823	3.70
8. I believe this school provides a safe environment for my child to learn.	5.94% (49)	9.33% (77)	15.64% (129)	42.55% (351)	26.55% (219)		825	3.74
9. I believe my child is recognized for good work and behavior at this school.	4.98% (41)	9.59% (79)	18.81% (155)	39.44% (325)	27.18% (224)		824	3.74
10. I believe the school is clean and well maintained.	1.46% (12)	2.55% (21)	7.53% (62)	48.97% (403)	39.49% (325)		823	4.23
11. I believe the teachers, staff, and administration at this school demonstrate a genuine concern for my child.	4.85% (40)	8.01% (66)	18.2% (150)	37.5% (309)	31.43% (259)		824	3.83
12. I am proud to say I have a child at this school.	6.43% (53)	10.07% (83)	23.54% (194)	31.92% (263)	28.03% (231)		824	3.65
13. I receive positive phone calls, emails, or notes about my child from the school.	13.59% (112)	21% (173)	21.48% (177)	27.31% (225)	16.63% (137)		824	3.12

	Strongly Disagree Score=1	Disagree Score=2	Neutral / Mixed Feelings Score=3	Agree Score=4	Strongly Agree Score=5		Response total	Average score
14. I feel comfortable approaching school administration.	5.34% (44)	8.25% (68)	15.78% (130)	40.9% (337)	29.73% (245)		824	3.81
15. I believe school administration make decisions that are in the best interest of children and families.	10.06% (83)	11.03% (91)	20.97% (173)	35.27% (291)	22.67% (187)		825	3.50
Average rating								3.70

Statistics based on **826** respondents;

"Top Box Percentage" is the percentage of participants who selected the "Strongly Agree" option. Your organization's overall Top Box is **26.94%**.

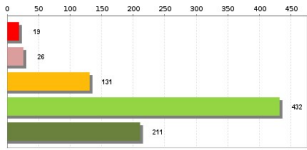
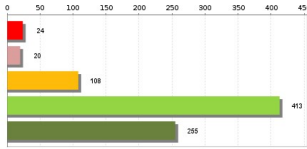
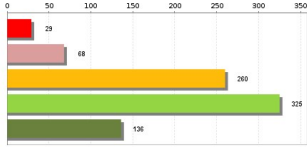
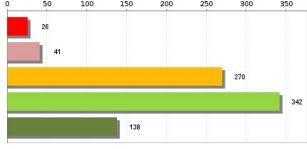
Items 16-23.

	Strongly Disagree Score=1	Disagree Score=2	Neutral / Mixed Feelings Score=3	Agree Score=4	Strongly Agree Score=5		Response total	Average score
16. I feel comfortable participating in events at my child's school.	2.19% (18)	3.28% (27)	14.46% (119)	46.54% (383)	33.54% (276)		823	4.06
17. I believe teachers consider my input about my child's learning.	5.34% (44)	10.8% (89)	25% (206)	36.65% (302)	22.21% (183)		824	3.60
18. I think my child feels a sense of belonging at school.	5.71% (47)	7.9% (65)	17.01% (140)	43.01% (354)	26.37% (217)		823	3.76

	Strongly Disagree Score=1	Disagree Score=2	Neutral / Mixed Feelings Score=3	Agree Score=4	Strongly Agree Score=5		Response total	Average score
19. I believe teachers promote independence in how students complete their work.	3.65% (30)	3.16% (26)	18.01% (148)	49.51% (407)	25.67% (211)		822	3.90
20. I believe this school values and respects the diversity my child brings to the learning environment.	5.46% (45)	7.52% (62)	25% (206)	39.56% (326)	22.45% (185)		824	3.66
21. I believe that my child's school is timely in responding to me.	4.02% (33)	5.6% (46)	18.39% (151)	43% (353)	28.99% (238)		821	3.87
22. I believe the technology opportunities for Farmington Area Public School students are excellent.	4.85% (40)	7.52% (62)	23.79% (196)	39.56% (326)	24.27% (200)		824	3.71
23. I feel Farmington Area Public Schools use technology effectively to personalize student learning.	9% (74)	13.87% (114)	23.97% (197)	33.94% (279)	19.22% (158)		822	3.41
Average rating								3.75

Statistics based on **825** respondents;

Items 24-27.

	Strongly Disagree Score=1	Disagree Score=2	Neutral / Mixed Feelings Score=3	Agree Score=4	Strongly Agree Score=5		Response total	Average score
24. Farmington Community Education offers programming that encompasses the following: Early childhood family education, preschool & childcare, early childhood screening, before and after school care, aquatics, youth enrichment, adult enrichment, adult basic education, and adults with disabilities. I have the knowledge that I need about Farmington Community Education programming.	2.32% (19)	3.18% (26)	16% (131)	52.75% (432)	25.76% (211)		819	3.97
25. Farmington Community Education advertises its programming via catalog mailing, social media, flyers, and posters. I see information about Farmington Community Education in multiple ways.	2.93% (24)	2.44% (20)	13.17% (108)	50.37% (413)	31.1% (255)		820	4.04
26. Farmington Community Education offers opportunities I need.	3.55% (29)	8.31% (68)	31.79% (260)	39.73% (325)	16.63% (136)		818	3.58
27. Farmington Community Education offers opportunities I enjoy.	3.18% (26)	5.02% (41)	33.05% (270)	41.86% (342)	16.89% (138)		817	3.64
Average rating								3.81

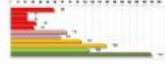
Statistics based on **823** respondents;

How would you best describe your race/ ethnicity? (You may choose not to respond to this item.)

		Response percent	Response total
Asian American		2.33%	19
Black or African American		1.59%	13
Hispanic/ Latinx		1.59%	13
Native American/ Alaska Native		0.25%	2
Native Hawaiian/ Pacific Islander		0%	0
White		82.11%	670
More than 1 race/ ethnicity		2.7%	22
Other		0.61%	5
Prefer not to answer		8.82%	72

Statistics based on **816** respondents;

The Net Promoter Score is used across industries and organizations as a measure of customer loyalty. Using a Likert scale 0-10, the item invites individuals to rate their "willingness to recommend" the organization or unit within the organization.

	0 - Not at All Likely 	1 	2 	3 	4 	5 	6 	7 	8 	9 	10 - Extremely Likely 	Response total	
How likely are you to recommend this organization as a good place for your child to learn?	6.56% (54)	2.8% (23)	2.43% (20)	4.01% (33)	3.52% (29)	9.48% (78)	9.72% (80)	12.76% (105)	16.04% (132)	11.18% (92)	21.51% (177)		823
How likely are you to recommend your child's school as a good place for your child to learn?	7.05% (58)	2.67% (22)	2.67% (22)	4.13% (34)	3.77% (31)	8.99% (74)	8.02% (66)	11.42% (94)	15.55% (128)	12.76% (105)	22.97% (189)		823

Statistics based on **825** respondents;

The Net Promoter Score measures a loyalty relationship between an organization and its stakeholders and should not be considered a “target” score, but, rather, a baseline which should be viewed over time as a measure of improvement. The NPS is best used as an organizational measure and is not appropriate for internal entities like a school, department, or division. A NPS calculated with fewer than 100 participants should be viewed with caution as the most accurate results will be generated with 100+ participants. The importance of the NPS item is for benchmark comparison in a way that is standard across business, industry, and organizations.

The NPS rating can range from -100 (lowest, everyone is a Detractor) to +100 (highest, everyone is a Promoter). The NPS rating is calculated by subtracting the percentage of Detractors from the percentage of Promoters.

The NPS for parents/caregivers recommending the organization as a good place for their child to learn is **-5.83**.

The percentage of Promoters (participants selecting 9-10) is 32.69%.

The percentage of Passives (participants selecting 7-8) is 28.80%.

The percentage of Detractors (participants selecting 0-6) is 38.52%.

The NPS for parents/caregivers recommending their child's schools as a good place for learning is **-1.58**.

The percentage of Promoters (participants selecting 9-10) is 35.72%.

The percentage of Passives (participants selecting 7-8) is 26.97%.

The percentage of Detractors (participants selecting 0-6) is 37.30%.

Net Promoter Score Interpretation

0	1	2	3	4	5	6	7	8	9	10
Detractors							Passives		Promoters	
Unhappy, dissatisfied							"On the fence"		Engaged, enthusiastic	

-100 to 0 = More detractors than promoters, opportunity for improvement
 0 to 30 = Good performance, opportunity for improvement
 30 to 50 = Strong performance, sustain or grow
 50-100 = Excellent performance, sustain