

# TOWN OF ELLINGTON

## ADA SERVICE REQUIREMENTS

The Americans with Disabilities Act of 1990 regulations (37 CFR Subpart G) identify specific service requirements applicable to public and private entities providing transportation service, including but not limited to the following:

**Maintenance of Accessible Features:** Vehicles in our transportation service will maintain in operative condition the features required to make facilities and vehicles accessible to individuals with disabilities. These features include lifts, ramps, securement devices, elevators, signage, and systems to facilitate communication.

**Lift and Securement Use:** The transportation program requires that wheelchair users permit their wheelchairs to be secured, but may not deny service on the grounds that a wheelchair cannot be secured. We will not require a wheelchair user to transfer to another seat. Staff must provide assistance upon request or as necessary with lifts, ramps, and securement systems. We will permit individuals with disabilities who do not use wheelchairs to use the vehicle's lift or ramp.

**Service Animals:** Service animals are permitted to accompany individuals with disabilities in vehicles and facilities.

**Lift Deployment at Any Designated Stop:** passenger may use a lift to disembark from a vehicle at any designated stop, unless the lift cannot be deployed, the lift will be damaged if it is deployed, or temporary conditions preclude the safe use of the stop by all passengers.

**Service to Persons Using Respirators or Portable Oxygen:** individuals using respirators or portable oxygen may utilize transportation. It should be secured within the vehicle.

**Adequate Time for Vehicle Boarding:** we will provide required time for individuals with disabilities to board or disembark a vehicle.

Additional regulations and guidance may be found by going to the Federal Transit Administration's (FTA) website:

<https://www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/part-37-transportation-services-individuals-disabilities>