

RIVERSIDE UNIFIED SCHOOL DISTRICT

CLASS TITLE: NETWORK TECHNICIAN (Range 29)

BASIC FUNCTION:

Under the direction of the Associate Director, Network and Information Services, install, operate, maintain, and upgrade network hardware; perform related work as required.

REPRESENTATIVE DUTIES:

Install network hardware. *E*

Contact responsible vendors to report problems and monitor their adherence to maintenance service agreements. *E*

Perform minor maintenance on network equipment. *E*

Assemble data communication cables and interfaces. *E*

Work from schematics, diagrams, specifications, drawings, and sketches. *E*

Monitor network to ensure communications integrity. *E*

Perform related duties as assigned.

KNOWLEDGE AND ABILITIES:

KNOWLEDGE:

Technical understanding of network hardware and software products.

Techniques of network problem isolation.

Microcomputer operating systems.

Network protocols and concepts.

Interpersonal skills using tact, patience, and courtesy.

Oral and written communication skills.

ABILITY TO:

Install network hardware including cabling.

Communicate effectively both orally and in writing.

Understand and follow oral and written directions.

Prepare clear, complete, and concise reports and records.

Meet schedules and timelines.

Establish and maintain cooperative and effective working relationships with others.

EDUCATION AND EXPERIENCE:

Any combination equivalent to two years of college course work in computer science (or related major) and/or two years of paid computer/network support experience.

LICENSES AND OTHER REQUIREMENTS:

Valid California driver's license.

WORKING CONDITIONS:***ENVIRONMENT:***

Indoor environment.

Driving a vehicle to conduct work. Employee must provide own transportation.

PHYSICAL ABILITIES:

Seeing to perform activities.

Hearing and speaking to exchange information.

Lifting to move equipment.

Dexterity of hands and fingers to operate a computer keyboard.