



RFP T-25007

Questions and Answers

Question: Can you provide the serial number of the equipment, in order to ensure we are quoting on the correct device configurations?

Answer: Yes, a link to the serial numbers can be found here: [LINK](#). Please note that this is a comprehensive list of our equipment over a four-year period, and that we do not expect to collect 100% of the devices listed in the link, and are only anticipating the number listed in the RFP (1,300 Windows-based laptops, 14,000 Chromebooks, and 600 Windows-based desktops). However, we may provide more devices than what is listed in the RFP, if they are successfully collected promptly.

Question: Also, are all units complete with power cords or a/c adapters?

Answer: These devices have been assigned to staff and students for four years. We do not expect that all devices will be turned in with the a/c adapters, and have replaced many with aftermarket power adapters.

Question: Will these devices have any broken parts, or will they be completely broken?

Answer: Devices have been in deployment for four years. Broken devices or devices with damage beyond cosmetic damage that have been reported to us have been fixed or replaced, but we can't provide insights into the condition of the equipment, as they have not been collected yet. We understand that the total dollar amount we will receive is based on the value of the device, which is directly tied to the condition. We will award the bid based on the pricing for each tier and understand that the range we will receive could be anywhere from the quoted minimum amount (all devices in poor condition) to the price listed for all devices in the highest condition (Grade A).

Question: Will these devices have any locks on them (DEP)?

Answer: We will remove them from our MDM and management systems to prevent this from being an issue.

Question: Were these devices in cases during their time at the school?

Answer: No, not all students and staff were required or provided with cases to use for their devices.

Question: Will these devices come with chargers/accessories?

Answer: No accessories will be included with the equipment. We can, upon request, provide the cases, chargers, and any specific accessories that are collected if it increases the value of the item beyond what it would cost us to replace the accessory. For example, if you take off 100 for every device that doesn't have a charger, we will likely provide the used charger and buy a new spare charger for our new device fleet. This same logic applies to cases and other accessories.

Question: When will the pickup deadline be?

Answer: We expect all equipment to be collected over the summer and into the fall. This equipment takes up a significant amount of space, and the sooner it can be picked up upon collection, the better. We will work with the vendor to determine a pickup deadline after the bid has been awarded. We expect all equipment to be collected no later than October.

Question: How would the school like to receive payment from the winning vendor? Wire Transfer, Certified Check, etc...

Answer: Either wire transfer or certified check.

Question: When is the payment deadline?

Answer: We expect payment to be made shortly after the equipment is received and graded. In the past, this has resulted in multiple smaller payments, as the volume of equipment, picking up the equipment all at once, isn't feasible.

Question: Will a deposit need to be submitted with the bid?

Answer: No, a deposit is not required. If necessary, we will withhold subsequent shipments until grading and payment are complete.

Question: Will there be an in-person inspection or virtual viewing of the devices?

Answer: No, these devices are currently deployed and have not yet been collected.

Question: Will a Certificate of Insurance and/or R2 Certificate need to be submitted with the bid?

Answer: Yes, a certificate of insurance and an R2 certificate (or equivalent certification) must be provided.

Question: When will the bid be awarded?

Answer: The winning vendor will be notified as soon as possible after the bid has closed. Please note that final approval of the recommendation must be presented to the School Board, and the award timeline will depend on the Board's meeting schedule.