



RFP T-25006

Questions and Answers

Question: Can you provide the serial number of the equipment, in order to ensure we are quoting on the correct device configurations?

Answer: Yes, a link to the serial numbers can be found here: [LINK](#). Please note that this is a comprehensive list of our equipment over a four-year period, and that we do not expect to collect 100% of the devices listed in the link, and are only anticipating the number listed in the RFP (600 MacBooks, 100 iMacs, and 300 iPads). However, we may provide more devices than what is listed in the RFP, if they are successfully collected promptly.

Question: Please clarify the accurate RFP number.

Answer: T-25006

Question: Were the iPads kept in cases?

Answer: We did not have 100% of the iPads kept in cases. It was very dependent on the use case. We fully expect a wide variance of condition, and will award the bid with an understanding that devices will be graded and value will be issued based on the condition/grade of each device.

Question: Are there any engravings on any of the devices?

Answer: Yes, the devices have the standard Apple school engraving that reads Property of ICCSD If found, please call 319-688-1000.

Question: Do you know if any or what % of the devices are broken or nonworking?

Answer: We expect to provide 100% of the quantity listed in the RFP (600

MacBooks, 100 iMacs, and 300 iPads) as working devices. These quantities should be treated as a minimum number, as it's only a portion of our total deployment. We took our total deployment number and made a conservative estimate of what we expect to be non-functioning or broken, and removed them from our count before posting the RFP. If we receive more than the quantities listed in the RFP, we will consider selling them to the awarded RFP bidder.

Question: Is it ok if we add an F grade and give you a quote for ABCF?

Answer: Yes. We will consider all proposals as they are submitted and award the one that is in the best interest of ICCSD. If you believe altering the proposal scale will provide more accuracy, clarity, or value, please feel free to do so.

Question: Can we get sample photos of these devices

Answer: These devices have not been collected yet, making it impossible to provide photos without disrupting daily operations.

Question: Can you tell what you think the estimated totals of A, B, C devices you have in terms of what percentage you think you have of each grade?

Answer: No, we are unable to provide that information. Devices have been in deployment for four years. Broken devices or devices with damage beyond cosmetic damage that have been reported to us have been fixed or replaced, but we can't provide insights into the condition of A, B, and C quality devices as they have not been collected yet. We understand that the total dollar amount we will receive is based on the value of the device, which is directly tied to the condition. We will award the bid based on the pricing for each tier and understand that the range we will receive could be anywhere from the quoted minimum amount (all devices in poor condition) to the price listed for all devices in the highest condition (Grade A).

Question: Will accessories be included?

Answer: No accessories will be included with the equipment. We can, upon request, provide the cases, chargers, and any specific accessories that are collected if it increases the value of the item beyond what it would cost us to replace the accessory. For example, if you take off 100 for every device that doesn't have a charger, we will likely provide the used charger and buy a new spare charger for our new device fleet. This same logic applies to cases and other accessories.

Question: What is the RAM size for all line items?

Answer: Both the iMac and the MacBook Air have 8 GB of RAM.

Question: What is the SSD size for all line items?

Answer: Both the iMac and the MacBook Air have a 256GB SSD.

Question: Also, are all units complete with power cords or a/c adapters?

Answer: We cannot guarantee that all devices will have power cords or a/c adapters turned in with them.

Question: Will these devices have any iCloud or locks on them (DEP)?

Answer: We will remove them from our MDM and Apple School Manager to prevent this from being an issue.

Question: When will the pickup deadline be?

Answer: We expect all equipment to be collected over the summer and into the fall. This equipment takes up a significant amount of space, and the sooner it can be picked up upon collection, the better. We will work with the vendor to determine a pickup deadline after the bid has been awarded. We expect all equipment to be collected no later than October.

Question: How would the school like to receive payment from the winning vendor? Wire Transfer, Certified Check, etc...

Answer: Either wire transfer or certified check.

Question: When will the payment deadline be?

Answer: We expect payment to be made shortly after the equipment is received and graded. In the past, this has resulted in multiple smaller payments, as the volume of equipment, picking up the equipment all at once, isn't feasible.

Question: Will a deposit need to be submitted with the bid?

Answer: No, a deposit is not required. If necessary, we will withhold subsequent shipments until grading and payment are complete.

Question: Will there be an in-person inspection or virtual viewing of the devices?

Answer: No, these devices are currently deployed and have not yet been collected.

Question: Will a Certificate of Insurance and/or R2 Certificate need to be submitted with the bid?

Answer: Yes, a certificate of insurance and an R2 certificate (or equivalent certification) must be provided.

Question: When will the bid be awarded?

Answer: The winning vendor will be notified as soon as possible after the bid has closed. Please note that final approval of the recommendation must be presented to the School Board, and the award timeline will depend on the Board's meeting schedule.