Meet your Caseworker



City of Phoenix
HEAD START
BIRTH TO FIVE PROGRAM

Welcome

My name is Erika E. Ortiz M. I am your Head Start Caseworker. My role as your Caseworker is to support you and your child through the Head Start program.



Services I provide

Family Goal Planning

Career resources

School Readiness

Educational Workshops

Family and Social Services

Emergency Assistance

Crisis Intervention

Helpful Resources

City of Phoenix Family Advocacy Center: 602-534-2120

Central Arizona Crisis Line: 602-222-9444

Food Bank Hotline: 602-528-3434

Emergency Shelter Hotline: 2-1-1

City of Phoenix Family Services Center: 602-534-2433

Salvation Army: 602-267-4122

DES offices: 602-542-9935

Contact me

Erika E. Ortiz

602-501-0665

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From 7:30 to 4:00