



How we use your information - Privacy Notice for our Development and Engagement Activity

Introduction

This notice is to tell you how we use the personal information or data and how you can change the way that your data is being used.

Our relationship with our parents, former parents, alumni, friends and supporters, and our respect for their privacy and data security, is of great importance to Felsted School as a Registered Charity No. 310870, as is philanthropy and the generous support of those people who are committed to help us deliver our charitable objectives and build Felsted's global reputation.

This information specifically relates to personal data processed by the School in its work to support its wider community, build lifelong relationships, and to make it easy to give back to the school and future generations of Felstedians. . The Development Office is the department of the School that has responsibility for engagement, and charitable giving to the School. We consider that the School has a strong and legitimate interest in keeping up its relationship with parents, former parents, alumni, friends and supporters for the benefit of its fundraising and engagement activity and to help promote the School's vision and growth. We also believe that it is important to communicate these positive messages, while respecting personal privacy choices and considering the School's interests together with your own reasonable expectations.

To this end, the Development and Alumni Relations Office works in accordance with the School's [Data Protection Policy](#).

Who we are

For the purposes of Data Protection legislation, the School is the Data Controller. This means it is in charge of personal data about you.

The postal address of the School is:
Felsted School
Felsted
Essex CM6 3LL

In this Privacy Notice, 'we' and 'us' means the School.

Felsted School is a Registered Charity No. 310870 of which Felsted School Trustee Ltd., a company registered in England and Wales Registration No. 3548755, is the sole Trustee.

If you want to contact us about your personal information you can contact our Data Protection Lead who is:
Rachel Earle
Head of Compliance
Felsted School
Felsted
Essex
CM6 3LL

Email: compliance@felsted.org

How do we gather information?

We collect information directly from you through various points of contact including via the pupil entry form, our management information system (iSams), leavers form, online registration, events, the donation process, update forms, verbally via telephone or personal meetings, from contact within the community, general correspondence, social media closed groups such as LinkedIn's Felsted Network, Facebook and the like.

In some cases, we may supplement the information you have given us with data from elsewhere, including additional publicly available sources.

We are committed at every level to making sure that our communications with you are secure and considered. All personal data is held and processed in accordance with the General Data Protection Regulation, the Data Protection Act, our Data Protection Policy and other relevant legislation. Data will only be handled by staff who have received data protection training and is held securely within our Customer Relationship Management system.

What information we collect and hold

Personal information is any information we hold that identifies you, including:

Contact and communications information, such as:

- Your contact details
- Your communication preferences
- Records of communications and interactions we have had with you

Biographical information, such as:

- Your name, gender and date of birth
- Your family and partner/spousal details
- Your professional activities and employment, including work contact details
- Information you have publicly shared on social media
- Your interests and activities

Financial information, such as

- Your donation history, including gift amount, purpose, date, method of payment or other payment references
- Tax status and Gift Aid declaration information
- Details of financial transactions e.g. event tickets purchased
- Our assessment of your ability and willingness to make donations, including considerations of income and wealth

Relevant educational background and interaction with the School, such as:

- Your education history at Felsted School and other schools/universities
- Your attendance at events
- Records of meetings, conversations and correspondence
- Website activity and interaction with emails we send
- Your relationships with other members of our community
- Your volunteering activity for the School
- Your clubs or societies affiliations and other connections with the School

If we lose touch with you we may, unless you have advised us you do not wish to be contacted, use others to ensure that our contact details for you are up to date, allowing us to continue to communicate with you about the range of events and activities in which you may be interested. If you do not wish the School to do so, please contact development@felsted.org

How we use your information

We collect and use your information to develop a full range of activities for and in relation to our pupils, parents, former parents, alumni, friends and supporters with the aim of fostering support for, and pride in, all that the School seeks to achieve. These include:

- Providing you with information about relevant news, events and activities. This might include sending you publications, e-newsletters, invitations to events and details of volunteering opportunities.
- Providing services, including access to School facilities, supporting an international network that provides opportunities for alumni and parents to network.
- Conducting surveys, focus groups and other research.
- Internal record keeping.
- Administrative purposes, including the recording of donations you have made or events you have attended.
- Furthering our charitable objectives, including to help us raise money or by asking you to donate to Felsted.
- Transfer to HM Revenue and Customs in respect of any Gift Aid claims.
- Wealth screening, profiling and research. We do this so that our communications and fundraising approaches are informed by research carried out using publicly available data. We tailor our approaches to ensure that our fundraising strategy is appropriate and tailored to individuals. This approach will use a combination of publicly available information where available, such as geographical data and measures of affluence, information drawn from company resources and news media, with what you have provided to us, such as past donations and career information. This enables us to better understand you as a supporter and to ensure that our communications are relevant to you, your interests and to assess your likely ability and willingness to support the School philanthropically. If you do not wish the School to undertake this activity, please email development@felsted.org

We will ensure that the ways in which we communicate with you, such as sending publications, inviting you to events, advising you about our community benefits, fundraising priorities and volunteering do not conflict with your chosen communication preferences.

We will use post, email and telephone to keep the Felsted School community in touch.

Where we wish to keep you updated via email with our fundraising plans, we will seek your consent to do so.

Digital tools may be used to monitor the impact of the School's communications, such as using email tracking to record when an email we send to you has been opened.

If you interact with the School through a third party (for example, making a donation via an online giving page) then we may obtain information about you from that third party, but only if you have given your explicit consent to that third party sharing your information.

Before seeking or accepting major donations we are required to conduct due diligence, including reviewing publicly available personal data relating to criminal convictions and offences.

The lawful basis on which we use this information

The School's primary condition for use of personal data is made in accordance with the School's legitimate interests, or the legitimate interests of another, provided that these are not outweighed by the impact on individuals. Our legitimate interests include promoting the

charitable objects and interest of the School and its associated clubs, societies and associations.

If at any time it appears to us that we would like to use your personal data in a way which means that we would need your consent then we will explain to you what we want to do and ask you for consent. If you give your consent, you may change your mind at any time.

Protecting your data

The School [Record Keeping Policy](#) provides lots of information on the records we store and how long for. We will keep your data for as long as it is needed to complete the task for which it was collected. Relationships between the School and its constituents are often long term and so we expect to keep your data for as long as that relationship exists.

We take appropriate technical and organisational steps to ensure the security of personal data, including the use of technology and devices and access to school systems. We store most of our data on the school site servers or on servers and cloud storage based in the UK or within the European Union (EU). Some organisations which provide services to us may transfer data outside the European Economic Area (EAA) but we will only allow this if your data is adequately protected.

Who we may need to share your information with

For the most part, your personal information collected by the School will remain within the School, and will be accessed for relevant use only.

The Development Office will share personal data about parents and/or alumni, as appropriate, with the Old Felstedian Society and associated clubs, societies and associations that are setup to help establish and maintain relationships with the School community.

Some of our activity is carried out on our behalf by third parties, such as IT software systems, online payment systems, web developers, cloud storage providers and mailing services. We may also use the services of external screening/profiling companies to help ensure that we make appropriate requests for support. We will always make sure we have in place agreements with any third parties that your personal information will be kept securely and only in accordance with our instructions.

We may also need to share information with law enforcement agencies who are discharging their statutory law enforcement functions. As part of our cyber security monitoring we share the Metadata of all traffic deemed to be suspicious with the Police for law enforcement purposes. The Data Controller with whom your data is shared is Essex Police.

The School does not sell any of its data to third party organisations.

Fundraising Regulator

At all times we act in accordance with the Fundraising Regulator's Code of Fundraising Practice. For further information please visit <https://www.fundraisingregulator.org.uk/>.

Requesting access to your personal data

Under data protection legislation, you have the right to request access to information that we hold about you.

To make a request for your personal information you will need to request this in writing to:
Head of Compliance

Felsted School
Felsted
Essex
CM6 3LL
Email: compliance@felsted.org

Your rights

You have these rights:

You can ask us for a copy of the information we have about you

- You can ask us to correct any information we have about you if you think it is wrong
- You can ask us to erase information about you (although we may have good reasons why we cannot do this)
- You can ask us to limit what we are doing with your information
- You can object to what we are doing with your information
- You can ask us to transfer your information to another organisation in a format that makes it easy for them to use.

There is more information in our [Data Protection Policy](#).

If you have a concern about the way we are collecting or using your personal data, we ask that you raise your concern with us in the first instance. Alternatively, you can contact the Information Commissioner's Office at <https://ico.org.uk/concerns/> or the address below:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113 (local rate) or 01625 545 745 if you prefer to use a national rate number.

Contact

If you would like to discuss anything in this Privacy Notice, please contact:

Head of Compliance
Felsted School
Felsted
Essex
CM6 3LL
Email: compliance@felsted.org

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time.
This version was last updated on 6th May 2025.