

COMPLAINTS ALLEGING DISCRIMINATION

Child Nutrition Program Policy

All Child Nutrition Program complaints, written or verbal, alleging discrimination shall be handled in the following manners:

1. Verbal or written complaints shall be accepted by Child Nutrition Program personnel or any district personnel,
2. If received by district personnel, the complaint shall be forwarded to the Child Nutrition Department
3. Child Nutrition Program personnel will forward complaint to District Hearing Official and Child Nutrition Program Division, Texas Education Agency (TEA)

During the complaint review process, if the complaint is one of eligibility, the complainant will continue at current status of benefits until the complaint has been resolved