Northwest Mississippi Community College (IOTA)

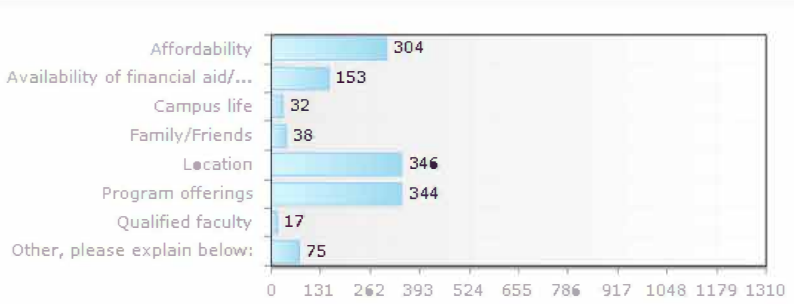
Name: Stacy Reeves

Evaluation Session: Spring 2025 - Student Satisfaction

Spring 2025 - Student Satisfaction - STSAT-SP25 - Student Satisfaction Survey: Research, Northwest

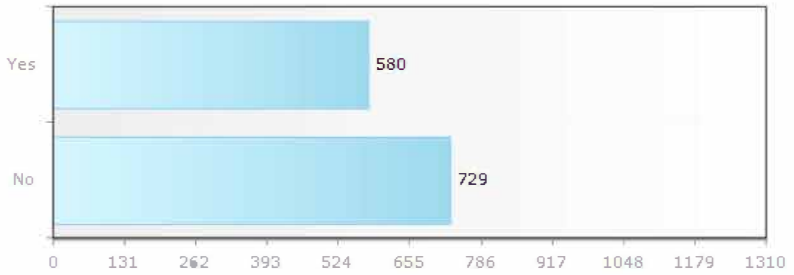
What is the main reason you chose Northwest?

Course Average:	**4.10**
Institution-Wide Average:	**4.10**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**2.22**
Interpolated Median:	**4.87**
Minimum Value:	**1.00**
Maximum Value:	**8.00**
Low Response:	
High Response:	
Response Count:	**1309**



Career/College Fair

Course Average:	**1.44**
Institution-Wide Average:	**1.44**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.50**
Interpolated Median:	**1.4**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1309**



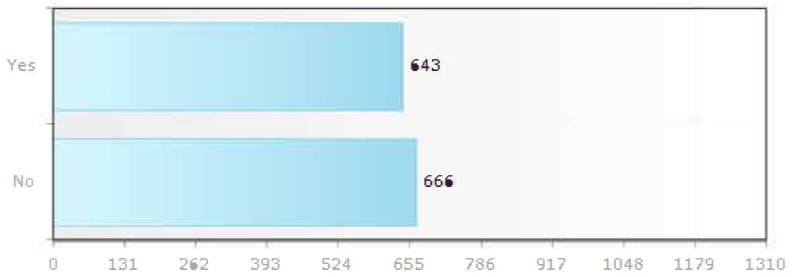
Family/Friend

Course Average:	**1.73**
Institution-Wide Average:	**1.73**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.45**
Interpolated Median:	**1.81**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1309**



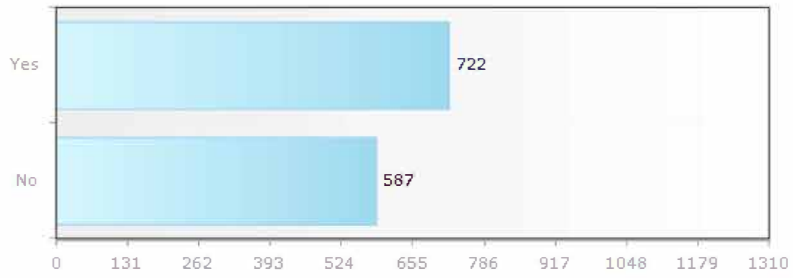
Internet search

Course Average:	**1.49**
Institution-Wide Average:	**1.49**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.50**
Interpolated Median:	**1.48**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1309**



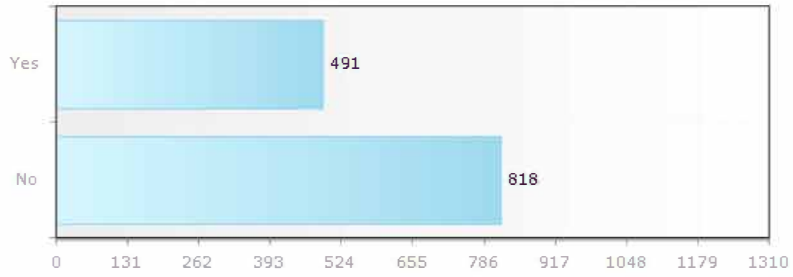
High School Counselor

Course Average:	**1.55**
Institution-Wide Average:	**1.55**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.50**
Interpolated Median:	**1.59**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1309**



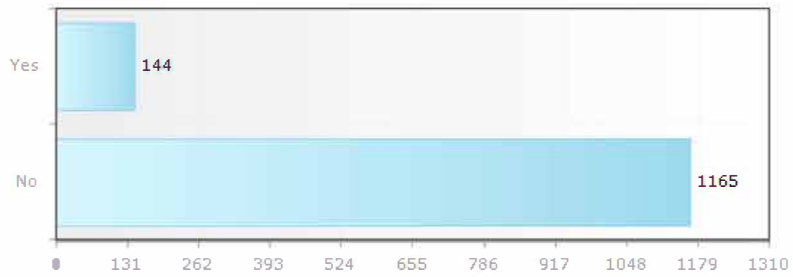
Social media

Course Average:	**1.38**
Institution-Wide Average:	**1.38**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.48**
Interpolated Median:	**1.3**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1309**



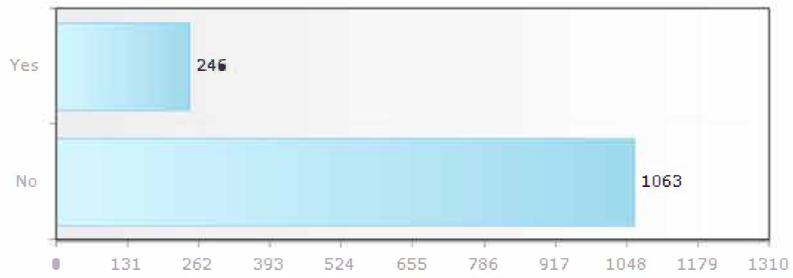
Television

Course Average:	**1.11**
Institution-Wide Average:	**1.11**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.31**
Interpolated Median:	**1.06**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1309**



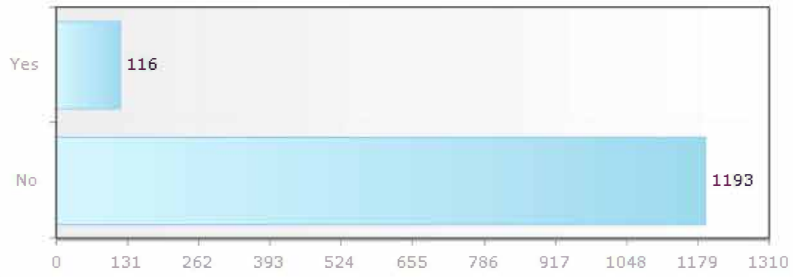
Workplace

Course Average:	**1.19**
Institution-Wide Average:	**1.19**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.39**
Interpolated Median:	**1.12**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1309**



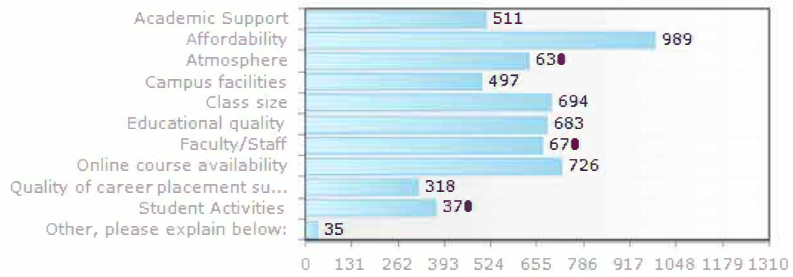
Other, please explain below:

Course Average:	**1.09**
Institution-Wide Average:	**1.09**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.28**
Interpolated Median:	**1.05**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1309**



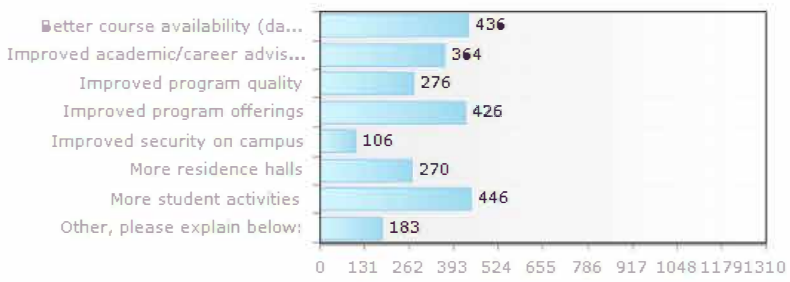
What do you like about Northwest? (Please check all that apply.)

Course Average:	**5.12**
Institution-Wide Average:	**5.12**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**2.73**
Interpolated Median:	**5.13**
Minimum Value:	**1.00**
Maximum Value:	**11.00**
Low Response:	
High Response:	
Response Count:	**6123**



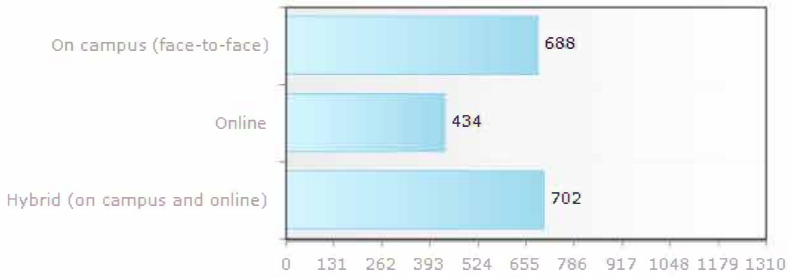
What improvements would you like to see at Northwest? (Please check all that apply.)

Course Average:	**4.16**
Institution-Wide Average:	**4.16**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**2.34**
Interpolated Median:	**3.92**
Minimum Value:	**1.00**
Maximum Value:	**8.00**
Low Response:	
High Response:	
Response Count:	**2507**



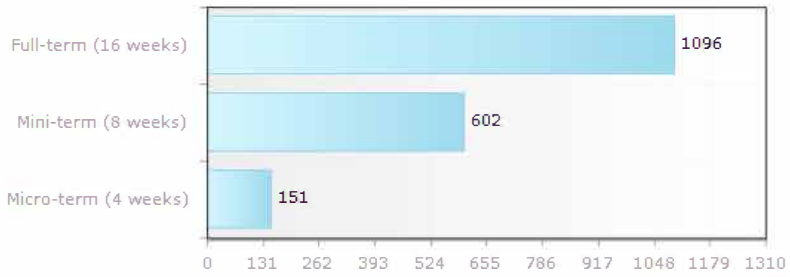
Please select the course delivery methods you would prefer. (Check all that apply.)

Course Average:	**2.01**
Institution-Wide Average:	**2.01**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.87**
Interpolated Median:	**2.02**
Minimum Value:	**1.00**
Maximum Value:	**3.00**
Low Response:	
High Response:	
Response Count:	**1824**



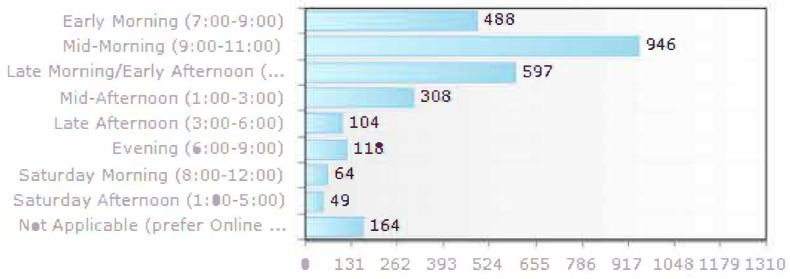
Please select the course terms you would prefer. (Check all that apply.)

Course Average:	**1.49**
Institution-Wide Average:	**1.49**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.64**
Interpolated Median:	**1.34**
Minimum Value:	**1.00**
Maximum Value:	**3.00**
Low Response:	
High Response:	
Response Count:	**1849**



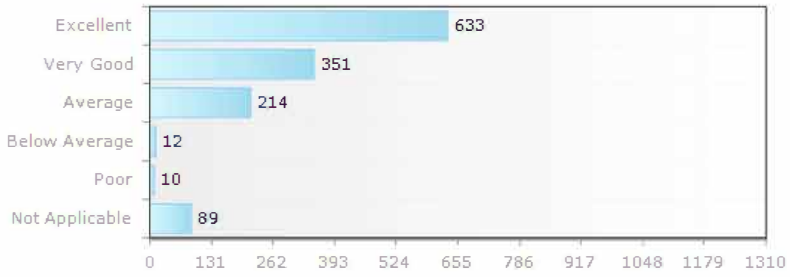
Please select the time of day you would prefer your courses. (Check all that apply.)

Course Average:	**3.15**
Institution-Wide Average:	**3.15**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**2.12**
Interpolated Median:	**2.48**
Minimum Value:	**1.00**
Maximum Value:	**9.00**
Low Response:	
High Response:	
Response Count:	**2838**



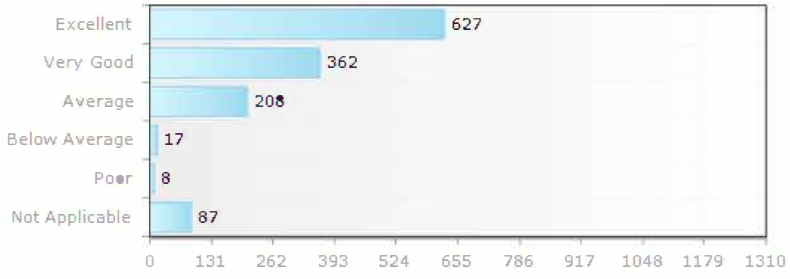
Cleanliness of campus buildings

Course Average:	**4.30**
Institution-Wide Average:	**4.30**
Course Standard Deviation:	**0.85**
Institution-Wide Standard Deviation:	**0.85**
Interpolated Median:	**4.54**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



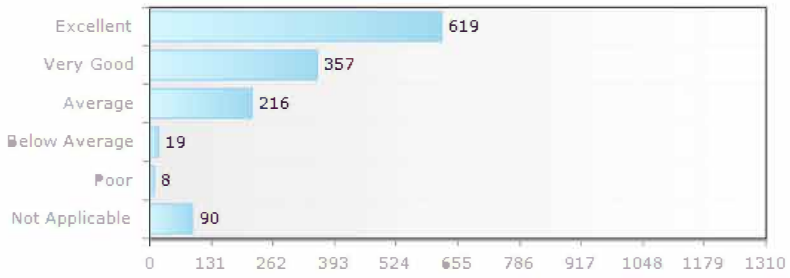
Condition of campus grounds

Course Average:	**4.30**
Institution-Wide Average:	**4.30**
Course Standard Deviation:	**0.84**
Institution-Wide Standard Deviation:	**0.84**
Interpolated Median:	**4.53**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



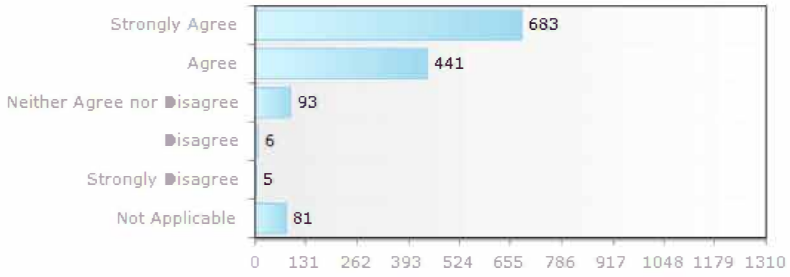
Overall maintenance and condition of campus facilities

Course Average:	**4.28**
Institution-Wide Average:	**4.28**
Course Standard Deviation:	**0.85**
Institution-Wide Standard Deviation:	**0.85**
Interpolated Median:	**4.52**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



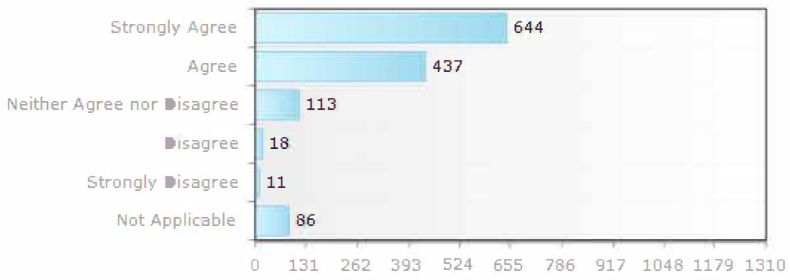
I felt that the environment at Northwest was healthy, safe, and secure.

Course Average:	**4.46**
Institution-Wide Average:	**4.46**
Course Standard Deviation:	**0.69**
Institution-Wide Standard Deviation:	**0.69**
Interpolated Median:	**4.6**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



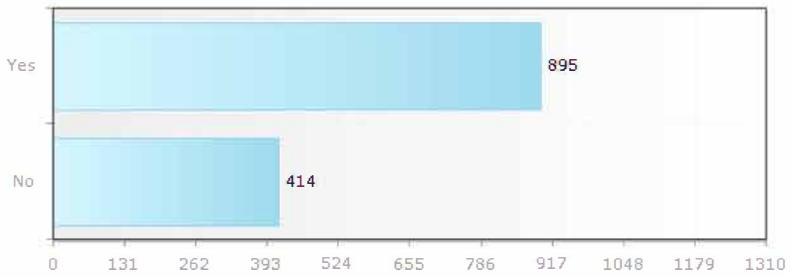
Northwest's computer resources and available software were adequate to meet my needs.

Course Average:	**4.38**
Institution-Wide Average:	**4.38**
Course Standard Deviation:	**0.79**
Institution-Wide Standard Deviation:	**0.79**
Interpolated Median:	**4.55**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



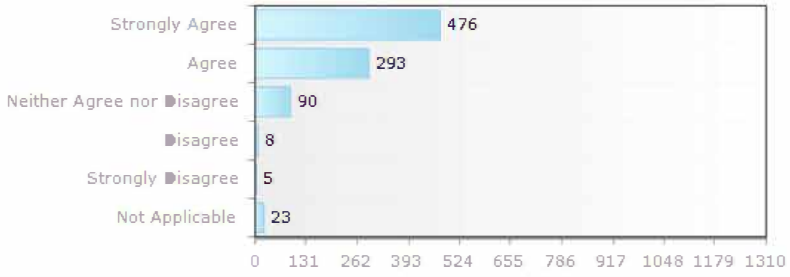
Were you enrolled in an online course?

Course Average:	**1.68**
Institution-Wide Average:	**1.68**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.47**
Interpolated Median:	**1.77**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1309**



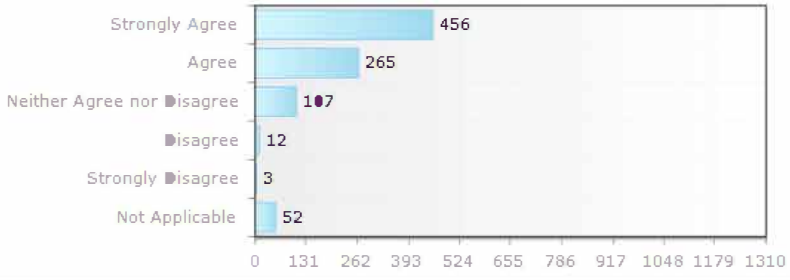
I was satisfied with the services provided by the eLearning department.

Course Average:	**4.41**
Institution-Wide Average:	**4.41**
Course Standard Deviation:	**0.76**
Institution-Wide Standard Deviation:	**0.76**
Interpolated Median:	**4.58**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**895**



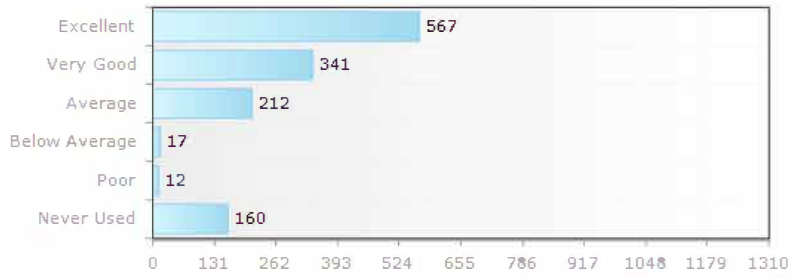
The eLearning staff was available to help me when needed.

Course Average:	**4.37**
Institution-Wide Average:	**4.37**
Course Standard Deviation:	**0.79**
Institution-Wide Standard Deviation:	**0.79**
Interpolated Median:	**4.58**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**895**



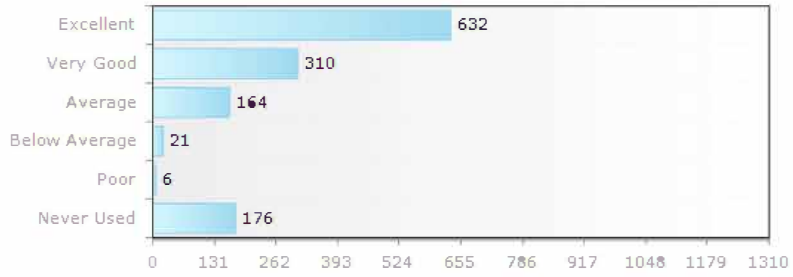
Admissions and Records

Course Average:	**4.25**
Institution-Wide Average:	**4.25**
Course Standard Deviation:	**0.88**
Institution-Wide Standard Deviation:	**0.88**
Interpolated Median:	**4.48**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



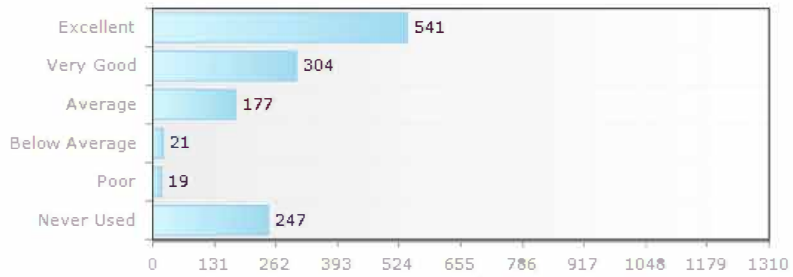
Bookstore

Course Average:	**4.36**
Institution-Wide Average:	**4.36**
Course Standard Deviation:	**0.83**
Institution-Wide Standard Deviation:	**0.83**
Interpolated Median:	**4.6**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



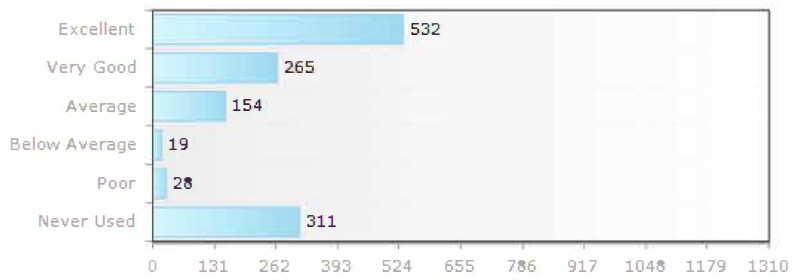
Business Office

Course Average:	**4.25**
Institution-Wide Average:	**4.25**
Course Standard Deviation:	**0.92**
Institution-Wide Standard Deviation:	**0.92**
Interpolated Median:	**4.52**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



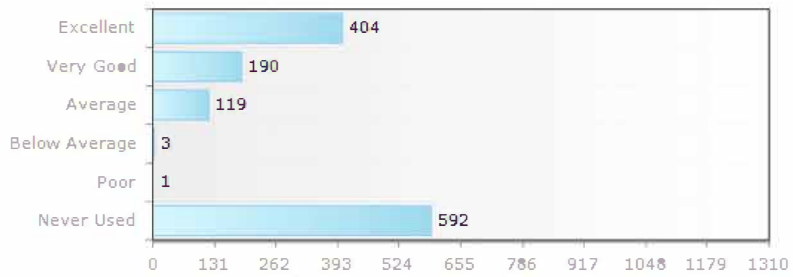
Campus Police

Course Average:	**4.26**
Institution-Wide Average:	**4.26**
Course Standard Deviation:	**0.98**
Institution-Wide Standard Deviation:	**0.98**
Interpolated Median:	**4.56**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



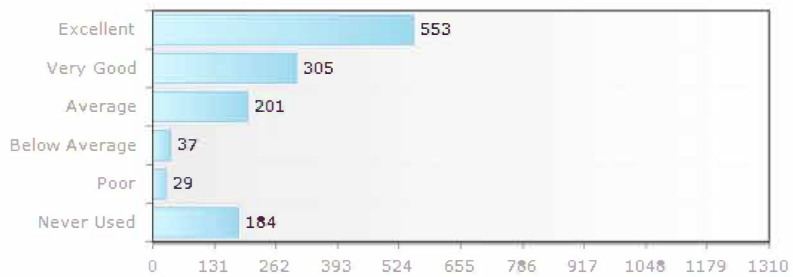
Career Center

Course Average:	**4.38**
Institution-Wide Average:	**4.38**
Course Standard Deviation:	**0.78**
Institution-Wide Standard Deviation:	**0.78**
Interpolated Median:	**4.61**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



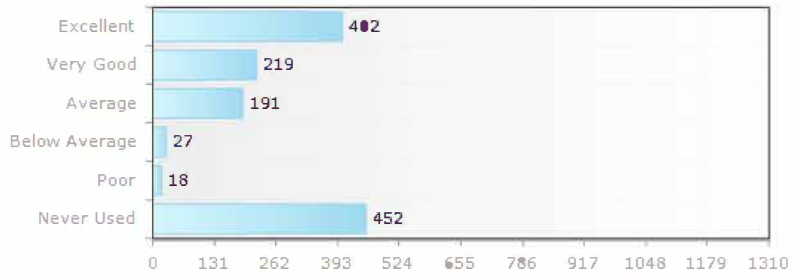
Financial Aid

Course Average:	**4.17**
Institution-Wide Average:	**4.17**
Course Standard Deviation:	**1.00**
Institution-Wide Standard Deviation:	**1.00**
Interpolated Median:	**4.47**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



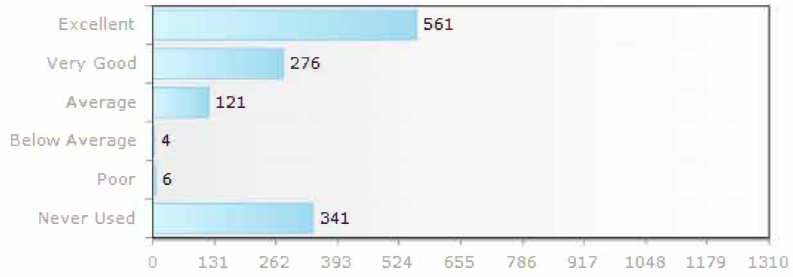
Food Services

Course Average:	**4.12**
Institution-Wide Average:	**4.12**
Course Standard Deviation:	**1.00**
Institution-Wide Standard Deviation:	**1.00**
Interpolated Median:	**4.38**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



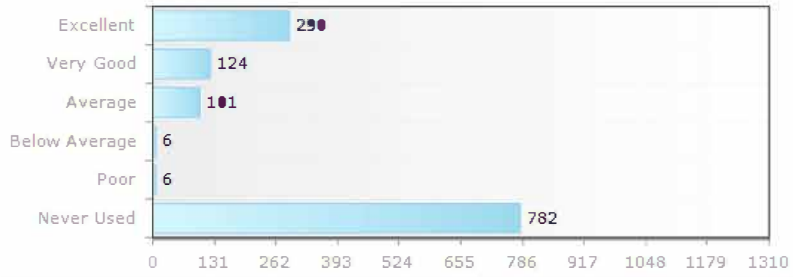
Library/Learning Resources

Course Average:	**4.43**
Institution-Wide Average:	**4.43**
Course Standard Deviation:	**0.77**
Institution-Wide Standard Deviation:	**0.77**
Interpolated Median:	**4.64**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



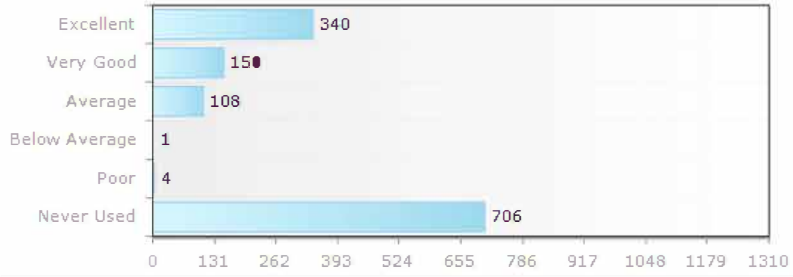
Post Office

Course Average:	**4.30**
Institution-Wide Average:	**4.30**
Course Standard Deviation:	**0.89**
Institution-Wide Standard Deviation:	**0.89**
Interpolated Median:	**4.59**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



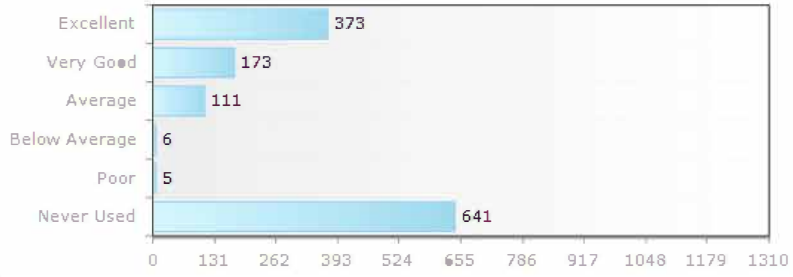
Recruiting

Course Average:	**4.36**
Institution-Wide Average:	**4.36**
Course Standard Deviation:	**0.82**
Institution-Wide Standard Deviation:	**0.82**
Interpolated Median:	**4.61**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



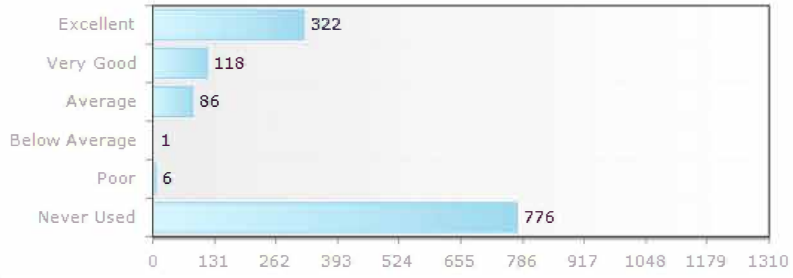
Counseling

Course Average:	**4.35**
Institution-Wide Average:	**4.35**
Course Standard Deviation:	**0.84**
Institution-Wide Standard Deviation:	**0.84**
Interpolated Median:	**4.6**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



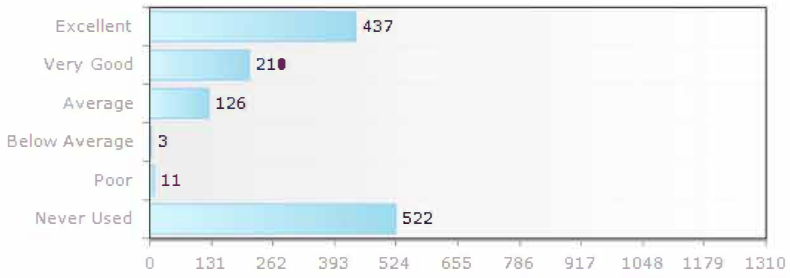
Disability Services

Course Average:	**4.41**
Institution-Wide Average:	**4.41**
Course Standard Deviation:	**0.84**
Institution-Wide Standard Deviation:	**0.84**
Interpolated Median:	**4.67**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



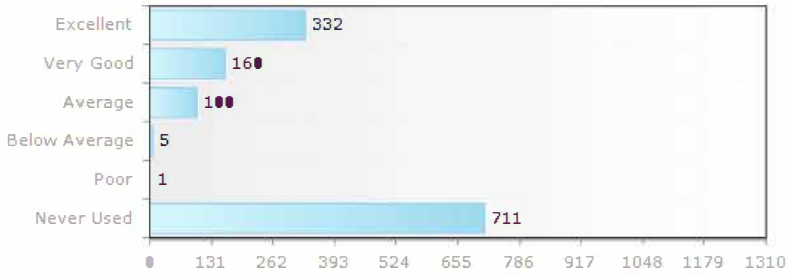
Technical Help Desk

Course Average:	**4.35**
Institution-Wide Average:	**4.35**
Course Standard Deviation:	**0.86**
Institution-Wide Standard Deviation:	**0.86**
Interpolated Median:	**4.6**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



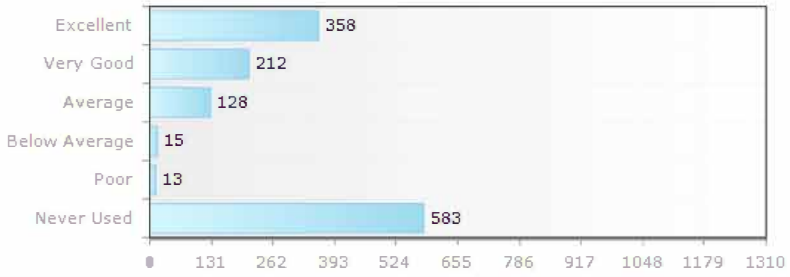
Early College Programs

Course Average:	**4.37**
Institution-Wide Average:	**4.37**
Course Standard Deviation:	**0.80**
Institution-Wide Standard Deviation:	**0.80**
Interpolated Median:	**4.6**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1309**



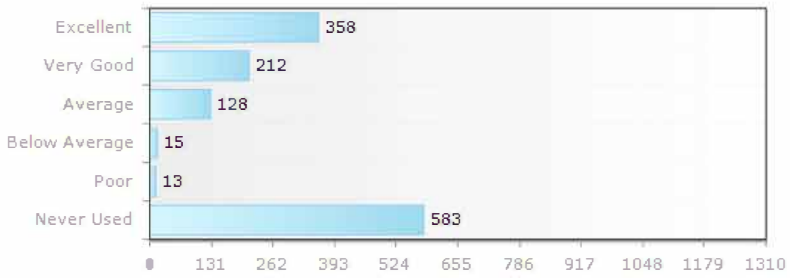
Student Life (events, activities, and recreation)

Course Average:	**4.22**
Institution-Wide Average:	**4.22**
Course Standard Deviation:	**0.93**
Institution-Wide Standard Deviation:	**0.93**
Interpolated Median:	**4.48**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**2618**



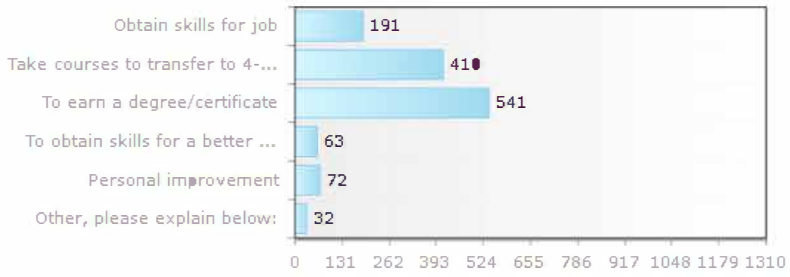
Student Life (events, activities, and recreation)

Course Average:	**4.22**
Institution-Wide Average:	**4.22**
Course Standard Deviation:	**0.93**
Institution-Wide Standard Deviation:	**0.93**
Interpolated Median:	**4.48**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**2618**



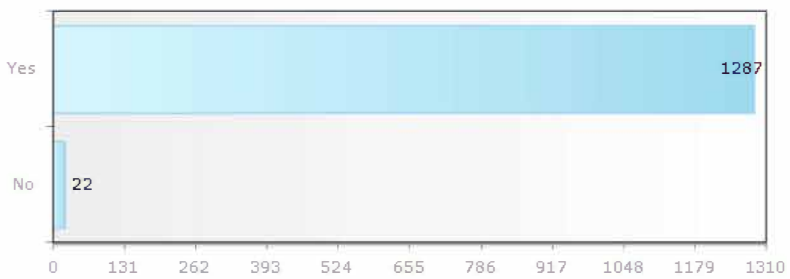
What was your primary objective while attending Northwest?

Course Average:	**2.63**
Institution-Wide Average:	**2.63**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**1.12**
Interpolated Median:	**2.6**
Minimum Value:	**1.00**
Maximum Value:	**6.00**
Low Response:	
High Response:	
Response Count:	**1309**



Overall, I am satisfied with the quality of education I have received at Northwest.

Course Average:	**1.98**
Institution-Wide Average:	**1.98**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.13**
Interpolated Median:	**1.99**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1309**



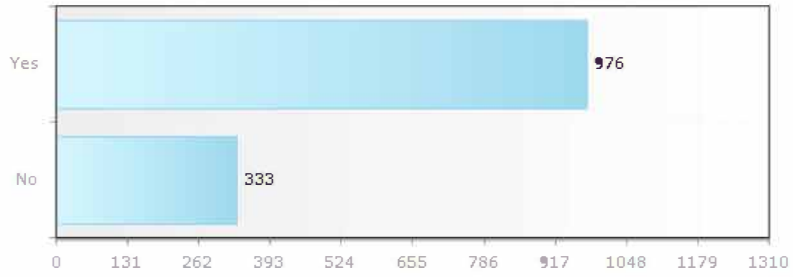
Would you recommend Northwest to a prospective student?

Course Average:	**1.97**
Institution-Wide Average:	**1.97**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.17**
Interpolated Median:	**1.99**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1309**



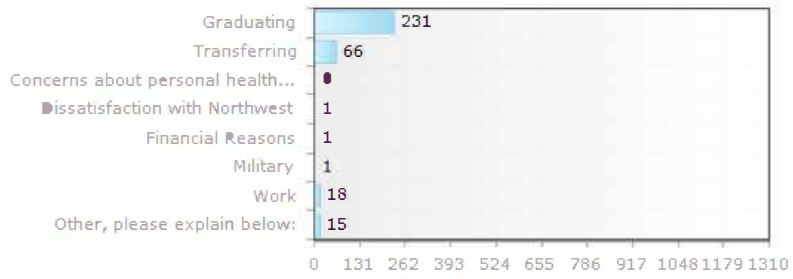
Will you be returning to Northwest next semester?

Course Average:	**1.75**
Institution-Wide Average:	**1.75**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.44**
Interpolated Median:	**1.83**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1309**



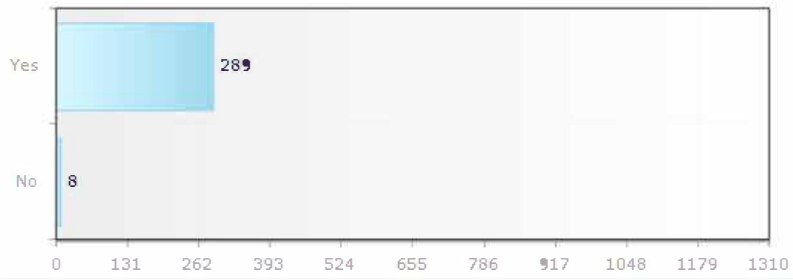
Please indicate the main reason you will not be returning to Northwest:

Course Average:	**1.87**
Institution-Wide Average:	**1.87**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**1.94**
Interpolated Median:	**1.22**
Minimum Value:	**1.00**
Maximum Value:	**8.00**
Low Response:	
High Response:	
Response Count:	**333**



Did you accomplish your objective while attending Northwest?

Course Average:	**1.97**
Institution-Wide Average:	**1.97**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.16**
Interpolated Median:	**1.99**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**297**



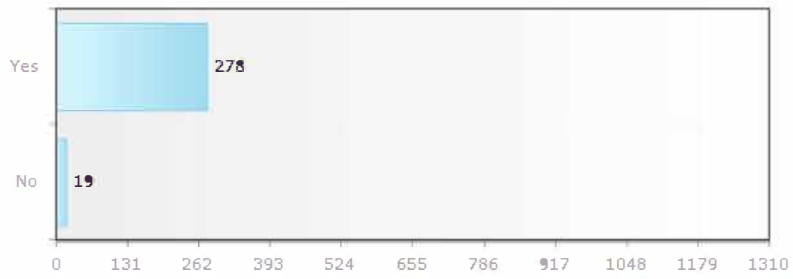
Were you satisfied with the quality of instruction you received at Northwest?

Course Average:	**1.96**
Institution-Wide Average:	**1.96**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.19**
Interpolated Median:	**1.98**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**297**



Did the use of technology in your program enhance your learning?

Course Average:	**1.94**
Institution-Wide Average:	**1.94**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.25**
Interpolated Median:	**1.97**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**297**



Did Northwest have adequate physical resources for your program?

Course Average:	1.96
Institution-Wide Average:	1.96
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.20
Interpolated Median:	1.98
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	297

