



SJCOE
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Job Description

POSITION TITLE:	Program Manager III Family Engagement Specialist County Operated Schools and Programs	#6164
SALARY PLACEMENT:	Management Salary Schedule Range 10	

SUMMARY OF POSITION:

Under the direction of the Division Director of County Operated Schools and Programs (COSP), the Family Engagement Specialist will provide support services for families and serve as a liaison between parents, students, and COSP.

MINIMUM QUALIFICATIONS-EDUCATION, TRAINING, AND EXPERIENCE:

Possess a Bachelor's Degree in social work, sociology, psychology, behavioral science, counseling, or closely related field.

DESIRABLE QUALIFICATIONS – EDUCATION, TRAINING, AND EXPERIENCE:

Three years of experience in family and community partnership services in a multi-disciplinary setting, including at least two years' experience in administering or coordinating comprehensive family and community partnership programs in an educational setting. Possess a Master's Degree in social work or other closely related field.

KNOWLEDGE, SKILLS, AND ABILITIES:

Knowledge of:

- assigned software as related to report writing, recordkeeping, and analysis
- local, state, and federal regulations
- methods in assessing and evaluating the quality and delivery of family and community partnership services
- human development with an emphasis on social and emotional development in childhood and adolescence
- ethics in relation to child and family and community partnership
- staff development and in-service methods and techniques
- family and community partnership curriculum
- community resources including family support services, emergency and crisis services, and child protective services
- cultural differences that influence parenting skills and family environments
- data collection techniques

Ability to:

- operate a computer
- be flexible based on program needs
- create and follow policies and procedures

Possess:

- leadership skills in planning, setting agendas, and coordinating/conducting meetings/trainings
- a valid California driver's license and proof of liability insurance coverage in the minimum amount required by SJCOE policy; insurable by the SJCOE carrier. Must furnish own transportation as required to fulfill job duties

DISTINGUISHING CHARACTERISTICS:

The Program Manager series represents advanced management positions and has three levels.

ESSENTIAL FUNCTIONS:

Essential functions may include, but are not limited to:

1. Work effectively with school districts, community organizations, government agencies, parents, students, and/or staff.
2. Maintain confidentiality on issues concerning program and staff.
3. Supervise and evaluate staff.
4. Participate, coordinate, or conduct a variety of meetings, committees, trainings, workshops, and/or conferences in order to present materials and information concerning department programs, services, operations, and activities; represent the SJCOE at local, regional, and state meetings, conferences, in-services, boards, councils, and events.
5. Maintain current knowledge and interpret applicable rules, regulations, policies, procedures, contracts, State and Federal laws, codes, and regulations.
6. Communicate effectively both orally and in writing.
7. Analyze situations accurately and adopt an effective course of action.
8. Establish and maintain cooperative and effective working relationships with others.
9. Work independently with little direction.
10. Meet schedules and timelines.
11. Prepare reports as needed for program.
12. Oversee and manage budgets.
13. Foster parent involvement in educational activities. Assists parents and/or students with a variety of activities (e.g., completing forms, providing transportation, moral support, etc.) for the purpose of meeting the academic and social needs of students.
14. Confer with students, parents, district personnel and community members for the purpose of gathering and conveying information regarding student activities and process.
15. Coordinate and facilitate parent meetings and support school site staff with implementing their parent engagement activities.
16. Coordinate and facilitate the Parent Project Program, including the training of staff who will be teaching Parent Project.
17. Provide parents and students with referrals (e.g., medical/clinic appointments, student eyeglasses, clothing, books, etc.) for the purpose of fostering community resources and developing reference lists of available community resources.
18. Coordinate partnerships with community-based organizations to provide support and services for families, including the food bank program.
19. Report incidents and observations (e.g., suspected child abuse, suspected substance abuse, etc.) for the purpose of maintaining students' safety, providing a positive learning environment, and adhering to Education Code, administrative and/or school policies.
20. Coordinate and facilitate advisory councils, including School Site Council, Parent Advisory Council, and Student Advisory Council, as well as co-coordinate the English Learner Advisory Committee.
21. Supervise and evaluate Campus Connection Technicians.
22. Contribute to COSP Title 1 compliance including parent involvement.
23. All other duties as assigned.

PHYSICAL REQUIREMENTS:

Employees in this position must have the ability to:

1. Sit and stand for extended periods of time.
2. Enter data into a computer terminal, operate standard office equipment, and use a telephone.
3. See and read a computer screen and printed matter with or without vision aids.
4. Hear and understand speech at normal levels and on the telephone.
5. Speak so that others may understand at normal levels and on the telephone.
6. Stand, walk, and bend over, reach overhead, grasp, push, pull and move, lift and/or carry up to 25 pounds to waist height.

WORK ENVIRONMENT:

Employees in this position will be required to work indoors and/or outdoors in an educational and standard environment,

and/or make home visits. Employees may come in direct contact with students, parents, SJCOE and school district staff, outside agency staff and the public.

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