TEA will not review complaints alleging violations that occurred more than two calendar years before the complaint is filed.

All complaints filed with the TEA must be in writing. We do not accept complaints by phone. A person or entity may file a written complaint with TEA by emailing, mailing, or faxing it to:

Complaints, Investigations and Enforcement Department
Texas Education Agency
1701 N. Congress Avenue, 5-128
Austin, TX 78701
fax: 512-475-3665

email: complaintsmanagement@tea.state.tx.us

TEA will refer insufficient complaints to the appropriate public education agency.