

To All Rochester Community Schools Buildings:

We are excited to announce Concentra® as our preferred partner for the provision of medical services for workplace illness or injuries. We believe making immediate and quality injury care services available is critical for our employees to recover and return to work as soon as medically appropriate, and Concentra can help. Working with Concentra means our employees receive quick, convenient, quality occupational health care.

Some quick facts about Concentra:

- **Operates 550 medical centers nationwide.** Offering the convenience of local occupational and urgent medical services for your injured or ill employees.
- **Concentra clinic:**
The center most convenient for your use would be the *Auburn Hills Concentra facility*.
- **Provides prompt, quality treatment for injured or ill employees.** Research has shown that prompt treatment improves recovery time and reduces the time away from the workplace.
- **Offers additional services.** Concentra will be our primary provider for any needed substance abuse testing, physical examinations, immunizations, and biological monitoring services. Concentra also provides urgent care services for non-work-related injuries and illnesses to help reduce absenteeism and prevent a minor condition from escalating to a more serious and costly medical situation.
- **Uses online authorization for treatment.** Utilizing [Concentra HUB](#), you can authorize treatment for employees, get updates and status reports on their recovery, and much more. Additionally, by authorizing in Concentra HUB, employees can complete intake information ahead of time on their mobile devices, saving time spent in the center. You can also authorize via paper form.
- **Extends a virtual option for workplace access to care.** Concentra Telemed® is available in 44 states and the District of Columbia. This option for care allows our employees to receive anytime, anywhere treatment using their smartphones or a computer. They can be seen for minor injuries and more. [Learn more on Concentra.com](#).

We look forward to seeing the positive impact this program will make.

The Patient Experience

There are many health care providers but only one Concentra®. What sets us apart? We believe it's the steps we take to create a great patient experience.



Care

We are sensitive to your health care needs.



Listen

We tune in to your concerns and value your opinion.



Educate

We explain health matters in simple terms.



Simplify

We streamline clinic processes for more patient care time.



Treat

We help you recover faster from injury or illness.

What to expect during a Concentra medical center visit:



Welcoming facilities



Respectful staff



Skillful clinicians

At Concentra, we're redefining health care one patient at a time.

What do you say? Visit any clinic for injury care, preventive health, or other workforce health services.



Walk-ins welcome

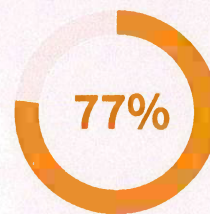


Telemedicine available for minor work injuries

What patients are saying:

4.2 ★★★★★

Google review star ratings based on nearly 20,000 reviews show patient satisfaction exceeds health care industry standards



of our patients rate their experience as a 9/10 or 10/10 based on 300,000 surveys provided in the most recent quarter



Take a virtual walk through our clinic.