ATHLETICS

Information and Frequently Asked Questions for Season Ticket Renewals

General Information: HERE

Important Dates

a. Renewals: 4/28/25-5/4/25
b. Trade Day: 5/12/25-5/13/25
c. Purchase: 5/19/25-8/29/25

Parking Season Passes

a. Available for Purchase: Monday, 4/28/25
b. **If I am renewing my Season Tickets can I also purchase Parking Passes in the same transaction?** Unfortunately not, Parking must be purchased separately.
c. **Can I trade my Parking Passes on Trade Day?** No, Parking Passes are not assigned by spot but rather to the lot.

Ticketing:

Season Ticket Holders

a. **How do I renew my 2024 season tickets?** Open your email associated with your Hometown Ticketing Account for 2025 Renewal Information and Instructions.
b. **Does parking come with my Season Ticket Passes?** No, but parking may be purchased starting 4/28/25 at check-out using your Unique Cod*e found in your hometown ticketing email.*
c. **I missed the deadline to renew my season tickets, what do I do?** Tickets that are not renewed will be available for purchase on 5/19/25-8/29/25. Call CISD Athletics and we will try to assist the best we can but cannot make any guarantees.

Trade Day:

a. **I missed the deadline to trade my tickets, what do I do?** Unfortunately, the deadline has passed, and we are unable to accommodate any further trade requests for the current 2025 football season.
b. **I need help with trading my tickets, is there someone that can help me in-person?** Yes! A team member from the Athletics Office will be at Dragon Stadium 9AM-11AM, and 1PM-3PM both Trade Dates. *Or call us at EXT. 8300 and we can help you over the phone.*

Public Sales:

a. Online only

Other FAQ:

1. **If I did not receive the email from hometown, how do I renew my tickets?** First, check your spam folder, if still not found Call CISD Athletics 817-949-8300

2. **What if I want to switch seats?** You will need to renew your original tickets during the renewal timeframe and then call during trade days to see if the new seats you want are available and we can make the switch or you can purchase new tickets with different seats during the new season ticket timeframe.

3. **Who do I contact regarding questions about season passes, trade days or renewals?** CISD Athletics Direct Number: 817-949-8300
   Carly.Bass@southlakecarroll.edu or Madison.Holbrook@southlakecarroll.edu