Coverage for: Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-499-1275 or visit our website at www.excellusbcbs.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.cciio.cms.gov or https://www.healthcare.gov/sbc-glossary or call 1-800-499-1275 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Out-of-network: \$250 Individual/\$500 2-Person/ \$750 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes, Preventive Care	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <u>deductibles</u> for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network: \$3,000 Individual/ \$6,000 2-person/ \$9,000 Family; Out-of-Network: \$3,300 Individual/ \$6,600 2-person/ \$9,900 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Costs for <u>premiums</u> , <u>balance</u> , <u>billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.excellusbcbs.com">www.excellusbcbs.com</a> or call 1-800-499-1275 for a list <a href="https://network.providers.">network providers.</a>	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use a <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What Yo	ou Will Pay		
Common Medical Event Services You May N		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$25 <u>copay/</u> visit	20% coinsurance	None	
	Specialist visit	\$30 copay/visit	20% coinsurance	None	
If you visit a health care provider's office or clinic	1 1717		Adult physical: 20% coinsurance Adult Immunizations: 20% coinsurance Well Child visit: No charge	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for one (1) exam per calendar year.	
If you have a test	Diagnostic test (x-ray, blood work)	X-ray: No charge Blood work: No charge	X-ray: 20% coinsurance Blood work: No charge	Imaging: Prior authorization is required	
ii you nave a test	Imaging (CT/PET scans, MRIs)	No charge	20% coinsurance	imaging. Phor authorization is required	
If you need drugs to treat your illness or	Generic drugs (Tier 1)	\$5/prescription retail, \$10/prescription mail order	Not covered	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order prescription).	
condition  More information about prescription drug coverage is available at	Preferred brand drugs (Tier 2)	\$35/prescription retail, \$70/prescription mail order	Not covered	Prior authorization required for certain prescription drugs.	
www.excellusbcbs.com/r	Non-preferred brand drugs (Tier 3)	\$70/prescription retail, \$140/prescription mail order	Not covered	Specialty drugs must be filled by a designated pharmacy.  Specialty drugs are not eligible for mail order.	
If you have outpatient	outpatient Facility fee (e.g., ambulatory surgery center)		20% coinsurance	None	
surgery	Physician/surgeon fees	No charge	20% coinsurance	None	
If you need immediate	Emergency room care	\$150 <u>copay/</u> visit	\$150 <u>copay/</u> visit <u>Deductible</u> does not apply	None	
medical attention	Emergency medical transportation	\$50 <u>copay/</u> visit	\$50 <u>copay/</u> visit <u>Deductible</u> does not apply	NOTIG	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.excellusbcbs.com</u>.

		What Yo	u Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	<u>Urgent care</u>	\$30 <u>copay/</u> visit	20% coinsurance		
If you have a hospital	Facility fee (e.g., hospital room)	\$100 <u>copay</u> /visit	20% coinsurance	None	
stay	Physician/surgeon fees	No charge	20% coinsurance	None	
If you need mental health, behavioral	Outpatient services	\$25 copay/visit	20% coinsurance	None	
health, or substance abuse services	Inpatient services	\$100 copay/visit	20% coinsurance	None	
	Office visits	No charge	20% coinsurance	Cost sharing does not apply for preventive services.	
If you are pregnant	Childbirth/delivery professional services	No charge	20% coinsurance	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.). Depending on the	
	Childbirth/delivery facility services	\$100 <u>copay</u> /visit	20% coinsurance	type of services, a <u>copayment, coinsurance</u> , or <u>deductible</u> may apply.	
	Home health care	No charge	20% coinsurance	Deductible is limited to \$50 Out-of-Network	
If you need help	Rehabilitation services	\$30 <u>copay/</u> visit	20% coinsurance	None	
recovering or have	<u>Habilitation services</u>	\$30 <u>copay/</u> visit	20% coinsurance	None	
other special health	Skilled nursing care	No charge	20% coinsurance	None	
needs	Durable medical equipment	No charge	20% coinsurance	None	
	Hospice services	No charge	20% <u>coinsurance</u>	Family bereavement counseling limited to 5 Visits per year	
If your child needs	Children's eye exam	Not covered	Not covered	None	
dental or eye care	Children's glasses	Not covered	Not covered	None	
	Children's dental check-up	Not covered	Not covered	None	

# **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult)
- Dental care (Child)

- Hearing aids
- Long-term care
- Private duty nursing
- Routine eye care (Adult)

- Routine eye care (Child)
- Routine foot care
- Weight loss programs

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.excellusbcbs.com</u>.

Other Covered Services (Limitations may apply to	these service	ces.	This isn't a complete list. Please see your <u>plan</u> document.)
	<b>-</b>		

Acupuncture

Chiropractic care

Bariatric surgery

Infertility treatment

Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov.ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="Health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the phone number on Your ID card or <a href="www.excellusbcbs.com">www.excellusbcbs.com</a>, the Department of Labor's Employee Benefit Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>. You may also contact the New York State Department of Financial Services Consumer Assistance Unit at 1-800-342-3736 or <a href="www.dfs.ny.gov">www.dfs.ny.gov</a>. Additionally, a consumer assistance program can help you file your <a href="mappeal">appeal</a>. Contact Community Service Society of New York, Community Health Advocates, 633 Third Avenue, 10th floor, New York, NY 10017, (888) 614-5400, <a href="https://www.communityhealthadvocates.org/">https://www.communityhealthadvocates.org/</a> (website), <a href="mappeal-cha@cssny.org">cha@cssny.org</a> (email). A list of states with Consumer Assistance Programs is available at: <a href="https://www.dol.gov/sites/dolgov/files/EBSA/laws-and-regulations/laws/affordable-care-act/for-employers-and-advisers/consumer-assistance-programs.doc">https://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/</a>.

### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.excellusbcbs.com</u>.

### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$30
■ Hospital (facility) copayment	\$0
Other copayment	\$0

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$60	

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$30
■ Hospital (facility) copayment	\$0
■ Other <u>copayment</u>	\$0

### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

<b>Total Example Cost</b>	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$130	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$150	

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$30
■ Hospital (facility) copayment	\$0
Other copayment	\$0

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$250	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$250	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

# **Notice of Nondiscrimination**

race, color, national origin, age, disability, or sex. The Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex Our Health Plan complies with federal civil rights laws. We do not discriminate on the basis of

# The Health Plan:

- with us, such as: Provides free aids and services to people with disabilities to communicate effectively
- Qualified sign language interpreters
- 0 Written information in other formats (large print, audio, accessible electronic formats, other formats)
- as: Provides free language services to people whose primary language is not English, such
- Qualified interpreters
- Information written in other languages

If you need these services, please refer to the enclosed document for ways to reach us

another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: If you believe that the Health Plan has failed to provide these services or discriminated in

Advocacy Department

Attn: Civil Rights Coordinator

PO Box 4717

Syracuse, NY 13221

Telephone number: 1-800-614-6575

TTY number: 1-800-421-1220

Fax: 315-671-6656

Health Plan's Civil Rights Coordinator is available to help you. You can file a grievance in person or by mail or fax. If you need help filing a grievance, the

Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: You can also file a civil rights complaint with the U.S. Department of Health and Human

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

enclosed document for ways to reach us. Attention: If you speak English free language help is available to you. Please refer to the

Consulte el documento adjunto para ver las formas en que puede comunicarse con nosotros. Atención: Si habla español, contamos con ayuda gratuita de idiomas disponible para usted.

注意:如果您说中文,我们可为您提供免费的语言协助。 请参见随附的文件以获取我们的联系方式。

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dokiman ki nan anvlòp la pou jwenn fason pou kontakte nou. Si ou pale Kreyòl Ayisyen gen èd gratis nan lang ki disponib pou ou. Tanpri gade

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gratuita. Per sapere come ottenerla, consultate il documento allegato. Attenzione: Se la vostra lingua parlata è l'italiano, potete usufruire di assistenza linguistica

אויפמערקזאם: אויב איר רעדט אידיש, איז אומזיסטע שפראך הילף אוועילעבל פאר אייך ביטע רעפערירט צום בייגעלייגטן דאקומענט צו זען אופנים זיך צו פארבינדן מיט אונז.

যোগাযোগ করার জন্য অনুগ্রহ করে সংযুক্ত নখি পড়ুন। যদি আপনি বাংলা ভাষায় কথা বলেন ভাহলে আপনার জন্য সহায়তা উপলত্য রয়েছে। আমাদের মঙ্গে

załączony dokument w celu uzyskania informacji na temat sposobów kontaktu z nami. Uwaga: jeśli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Patrz

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Consultez le document ci-joint pour savoir comment nous joindre Remarque: si vous parlez français, une assistance linguistique gratuite vous est proposée

نوٹ: اگر آپ اردو بولتے ہیں تو آپ کے لیے زبان کی مفت مدد دستیاب ہے۔ ہم سے رابطہ کرنے طریقوں کے لیے منسلک دستاویز ملاحظہ کریں۔

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bashkëlidhur për mënyra se si të na kontaktoni. Kujdes: Nëse flisni shqip, ju ofrohet ndihmë gjuhësore falas. Drejtojuni dokumentit