Coverage for: Family | Plan Type: PPO

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The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-499-1275 or visit our website at www.excellusbcbs.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.cciio.cms.gov or https://www.healthcare.gov/sbc-glossary or call 1-800-499-1275 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Not Applicable	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes, Preventive Care	This <u>plan</u> covers some items and services even if vou haven't vet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other <u>deductibles</u> for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network: \$3,000 Individual/ \$6,000 2-person/ \$9,000 Family; Out-of-Network: \$3,300 Individual/ \$6,600 2-person/ \$9,900 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Costs for <u>premiums</u> , <u>balance</u> , <u>billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.excellusbcbs.com or call 1-800-499-1275 for a list network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use a <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	No charge	No charge	None	
If you visit a health care	Specialist visit	No charge	No charge	None	
provider's office or clinic	Preventive care/screening/ immunization	Adult physical: No charge Adult Immunizations: No charge Well Child visit: No charge	Adult physical: No charge Adult Immunizations: No charge Well Child visit: No charge	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for one (1) exam per calendar year.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	X-ray: No charge Blood work: No charge	X-ray: No charge Blood work: No charge		
	Imaging (CT/PET scans, MRIs)	No charge	No charge	Imaging: Prior authorization is required	
If you need drugs to treat your illness or condition	Generic drugs (Tier 1)	\$5/prescription retail, \$10/prescription mail order	Not covered	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order prescription).	
More information about prescription drug coverage is available at	Preferred brand drugs (Tier 2)	\$35/prescription retail, \$70/prescription mail order	Not covered	Prior authorization is required for certain <u>prescription</u> <u>drugs</u> .	
www.excellusbcbs.com/r	Non-preferred brand drugs (Tier 3)	\$70/prescription retail, \$140/prescription mail order	Not covered	Specialty drugs must be filled by a designated pharmacy. Specialty drugs are not eligible for mail order.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.excellusbcbs.com</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	No charge	Prior authorization is required	
surgery	Physician/surgeon fees	No charge	No charge	None	
	Emergency room care	\$150 <u>copay/</u> visit	\$150 <u>copay/</u> visit		
If you need immediate medical attention	Emergency medical transportation	\$50 <u>copay/</u> visit	\$50 copay/visit	None	
	<u>Urgent care</u>	No charge	No charge		
If you have a hospital	Facility fee (e.g., hospital room)	No charge	No charge	Prior authorization is required	
stay	Physician/surgeon fees	No charge	No charge	Prior authorization is required	
If you need mental health, behavioral	Outpatient services	No charge	No charge	None	
health, or substance abuse services	Inpatient services	No charge	No charge	None	
	Office visits	No charge	No charge	Cost sharing does not apply for preventive services.	
If you are pregnant	Childbirth/delivery professional services	No charge	No charge		
	Childbirth/delivery facility services	No charge	No charge		

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.excellusbcbs.com</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Home health care	No charge	No charge	None	
	Rehabilitation services	No charge	No charge	None	
If you need help recovering or have	Habilitation services	No charge	No charge	None	
other special health needs	Skilled nursing care	No charge	No charge	None	
	Durable medical equipment	No charge	No charge	None	
	Hospice services	No charge	No charge	Family bereavement counseling limited to 5 Visits per year	
16 1211	Children's eye exam	Not covered	Not covered	None	
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	None	
ucilial of eye cale	Children's dental check-up	Not covered	Not covered	None	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Cosmetic surgery

Hearing aidsLong-term care

Dental care (Adult)

Private duty nursing

Dental care (Child)

Bariatric surgery

Routine eye care (Adult)

- Routine eye care (Child)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture

- Chiropractic care
- Infertility treatment

• Non-emergency care when traveling outside the U.S.

^{*} For more information about limitations and exceptions, see the plan or policy document at www.excellusbcbs.com.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov.ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the phone number on Your ID card or www.excellusbcbs.com, the Department of Labor's Employee Benefit Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa. You may also contact the New York State Department of Financial Services Consumer Assistance Unit at 1-800-342-3736 or www.dfs.ny.gov. Additionally, a consumer assistance program can help you file your appeal. Contact Community Service Society of New York, Community Health Advocates, 633 Third Avenue, 10th floor, New York, NY 10017, (888) 614-5400, https://www.communityhealthadvocates.org/ (website), cha@cssny.org (email). A list of states with Consumer Assistance Programs is available at: https://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.excellusbcbs.com</u>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$(
■ Specialist copayment	\$(
■ Hospital (facility) copayment	\$(
Other copayment	\$(

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$60	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$0
■ Hospital (facility) copayment	\$0
■ Other <u>copayment</u>	\$0

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$20	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$0
■ Hospital (facility) copayment	\$0
Other copayment	\$0

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$150	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$150	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

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race, color, national origin, age, disability, or sex. The Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex Our Health Plan complies with federal civil rights laws. We do not discriminate on the basis of

The Health Plan:

- with us, such as: Provides free aids and services to people with disabilities to communicate effectively
- Qualified sign language interpreters
- 0 Written information in other formats (large print, audio, accessible electronic formats, other formats)
- as: Provides free language services to people whose primary language is not English, such
- Qualified interpreters
- Information written in other languages

If you need these services, please refer to the enclosed document for ways to reach us

another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: If you believe that the Health Plan has failed to provide these services or discriminated in

Advocacy Department

Attn: Civil Rights Coordinator

PO Box 4717

Syracuse, NY 13221

Telephone number: 1-800-614-6575

TTY number: 1-800-421-1220

Fax: 315-671-6656

Health Plan's Civil Rights Coordinator is available to help you. You can file a grievance in person or by mail or fax. If you need help filing a grievance, the

Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: You can also file a civil rights complaint with the U.S. Department of Health and Human

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

enclosed document for ways to reach us. Attention: If you speak English free language help is available to you. Please refer to the

Consulte el documento adjunto para ver las formas en que puede comunicarse con nosotros. Atención: Si habla español, contamos con ayuda gratuita de idiomas disponible para usted.

注意:如果您说中文,我们可为您提供免费的语言协助。 请参见随附的文件以获取我们的联系方式。

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gratuita. Per sapere come ottenerla, consultate il documento allegato. Attenzione: Se la vostra lingua parlata è l'italiano, potete usufruire di assistenza linguistica

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załączony dokument w celu uzyskania informacji na temat sposobów kontaktu z nami. Uwaga: jeśli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Patrz

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Consultez le document ci-joint pour savoir comment nous joindre Remarque: si vous parlez français, une assistance linguistique gratuite vous est proposée

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