



District Update: New Student Information System Challenges & Next Steps

Dear Springfield Public Schools Families:

We hope you have had a great summer!

One of our priorities for the 2024-2025 school year has been to update our Student Information System to better support the district's digital ecosystem. The new system, Genesis, is replacing OnCourse. Genesis is the most widely used student information system in New Jersey school districts, and we are excited to move forward.

While we have been preparing this system for the last seven months, we are continuing to learn, and we would like to apologize for any confusion or issues with the submission of the form shared yesterday. Unfortunately, we discovered the system was requiring forms that should be optional.

Please note that due to internal distribution capacity, emails are sent in batches, and after identifying the issue, we did not send out any additional emails. All families should have their log-ins by tomorrow. If you do not receive your log-in by Friday, please email genesissupport@springfieldschools.com.

As a result:

1. We have updated the form in the system. If you submitted the form successfully, your data has been retained, and you should be able to continue to access the system.
2. If you began the form but did not submit it, your data was not able to be saved, and unfortunately, you will have to redo the form. Please accept our sincere apologies for the inconvenience.
3. If you have not filled it out already, you should be able to access the new form and should not have any unanticipated required forms.
4. [Information about our new system can be found on our website.](#)

In addition, it came to our attention that some families saw tentative classroom assignments. The schools are still in the process of updating the student assignment information in the new system. Please note the following:

1. We are not accepting any requests for teacher changes.
2. We have hired new teachers, and their names may not yet be in the system, as we finalize onboarding.
3. For a variety of reasons, some students are still being assigned to the appropriate school, and we are actively reviewing and updating the assignments. Please be patient as we make these shifts to our system. These assignments are not final.
4. Final class assignments will not be shared prior to August 28th. We will alert families when that finalized information is available.

Additional information will be shared in the next few days about school openings, meet and greets, and all of the great things that start the year.

Please enjoy the last few days of summer, and we will work to keep you updated!

Sincerely,
Springfield Public Schools