

# THANK YOU FOR CHOOSING A BLUE CROSS BLUE SHIELD PLAN

Please take a few minutes to help us set up your membership, by filling out the attached enrollment form.

**BEFORE YOU BEGIN** 

Read the instructions below carefully.

For members of HMO Blue<sup>®</sup>, Network Blue<sup>®</sup>, Blue Choice<sup>®</sup>, HMO Blue New England<sup>™</sup>, or Blue Choice New England<sup>™</sup>: You're required to choose a primary care provider (PCP) when you enroll. Choose a PCP from your plan's provider directory. Be sure to read the "PCP ID #" in Section 2. List your PCP choice on your enrollment form. You can also findA the PCP ID number by visiting **bluecrossma.org** and selecting **Find a Doctor**.

#### For members of Access Blue<sup>SM</sup>:

Although you aren't required to choose a PCP, we recommend that you choose one by following the instructions in Section 2 on the back of this page.

**Important:** Are you covered by Medicare or other insurance? We need to know if you or any family member listed has Medicare and/or other insurance in addition to your Blue Cross Blue Shield of Massachusetts plan. Be sure to check either **Y** (for yes) or **N** (for no) in the correct box. This information will help us coordinate your benefits accurately. Follow the instructions in Sections 2 and 3.

Print two copies of your completed application. Keep one for your records and send the other to your employer to sign and mail to Blue Cross Blue Shield of Massachusetts. Your employer must sign the application to complete your enrollment request.

**Special Instructions for Student Coverage:** If you're seeking coverage for a full-time student dependent age 19 or older, you may need to fill out a Student Certificate. Check with your employer to see if this coverage is available.A

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711). ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711). ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

## Instructions

#### Section 1 To Be Filled Out by Your Employer

Your employer will fill out this section.

Type of Transaction—Check one or more boxes that apply.

Subscriber Cancellation Codes. If the subscriber won't be continuing any Blue Cross Blue Shield coverage, select one of the following carefully and indicate the three-digit code on the form.

Code #	Reason for Canceling	Code #	Reason for Canceling
041	Changing to other health plan     Voluntary termination	061	<ul><li> Left employment</li><li> COBRA ending</li></ul>
	• COBRA cancellation (under 18 months or nonpayment)	063	• Transfer
042	• 65 or over, changing to Group Medex <sup>®'</sup> plan. (Requires Medicare A and B)	064	• Cancellation as of original effective date
	• 65 or over, changing to direct-pay Medex plan. (Requires Medicare A and B)		• Deceased
	• 65 or over, changing to Medicare supplement other than Medex plans.	071	Moved out of state (out of HMO service area)
043	• Medicare (age = 65 or over)	076	Military service

Note: If your subscribers are adding or dropping one benefit only (medical/dental), please indicate "add medical," "add dental," "cancel medical," or "cancel dental" in the "Remarks" section. If your new hires are subject to a probationary period, indicate the time frame in the "Remarks" section, as well as the qualifying events for new enrollees.

If a subscriber is being moved from an active group to a retiree group (within the same account), this is a transfer and not a termination. Include the new Medical or Dental Group #. Cancellation date will be the first day of no coverage.

#### Qualifying Events—Remarks:

To assist in the enrollment process, use check boxes or write the applicable information in the "Remarks" section of the form.

- $\bullet \textit{ Open Enrollment} \\ -- Check \textit{ this box for open enrollment}.$
- New Hire—Check this box for new hires by the company.
- COBRA—Check this box if person is continuing coverage under COBRA.
- Add Spouse—Check this box if spouse is being added. Ensure that date of marriage is within approved retroactive period.
- Add Dependent—Check this box if adding any dependent.
- Loss of Coverage—Check this box if employee lost coverage through spouse or parent. Include HIPAA Continuation of Coverage Letter from prior company/insurer.
- If you have questions, contact your account service representative.
- Other—Check this box if change to family requires additional explanation. Write in the reason for change (e.g., court order, adoption, New Dependent Law under HCR, legal guardianship, etc.). Include supporting documentation. If you have questions, contact your account service representative.

#### Section 2 Yourself (Member 1)

Fill in all information that applies to you. (REQUIRED)\*

PCP ID#—If your health plan requires you to choose a primary care provider (PCP), fill in this section. Write the PCP ID number (not the telephone number) of the doctor you've chosen to coordinate your health care. You'll find the doctor's PCP ID number in the provider directory for your health plan. If you need help choosing a PCP, call our Physician Selection Service at 1-800-821-1388. A representative will help you select a provider. You can find the PCP ID number at bluecrossma.org, select Find a Doctor.

Gender—Enter M for male, F for female, or NB for non-binary.

**Other Insurance**—Do you have other health insurance or Medicare in addition to your Blue Cross Blue Shield plan? Be sure to check either Y (for yes) or N (for no) in the correct box. If you have other insurance, write the name of the other insurance company and your member identification number.

To Add or Delete a Member—Are you adding or deleting a member under your existing membership? If yes, fill in the areas in Sections 1 and 2. You may need help from your employer to fill in Section 1. Then, give us the details about the members you're adding or deleting in Section 3 and/or Section 4.

Section 3 Member 2

If you choose a Family membership, fill in this section if you want Member 2 to be covered. (REQUIRED)\* (Note: Member 2 cannot be covered under an Individual membership.) Other Insurance—Does your spouse have other health insurance or Medicare? Be sure to check either Y (for yes) or N (for no) in the correct box. If your spouse or partner has other

**Other insurance**—Does your spouse have other health insurance or Medicare: Be sure to check either Y (for yes) or N (for no) in the correct box. If your spouse or partner has othe insurance, write the name of the other insurance company and the member identification number.

#### *Section 4* Your Eligible Dependents (Members 3, 4, and 5)

If you choose a Family membership, fill in this section for all children or other eligible dependents you want to be covered. (REQUIRED)\* (Note: Dependents cannot be covered under an Individual membership.)

If you have more than three dependents to be covered, use additional Enrollment Forms as needed. Indicate on the form that additional forms have been used and write in the total number of dependents you want to be enrolled.

#### Section 5 Personal Savings Account

Your employer may have chosen to offer a personal savings account alongside your medical offering. To determine if this applies to you, consult your open enrollment materials and/or your Human Resources department.

#### For each option:

Start Date: Your start date will be considered established for tax purposes as of the start date of your medical plan, provided that you have signed, dated, and submitted the completed application for these accounts on or before that date.

End Date: Your end date is the date you choose to stop deposits into the selected financial account. If you have any questions, see your employer.

Note: If you're transferring from one medical/dental plan to another plan, complete Section 5 of the Enrollment and Change Form to let us know that you'll be continuing your personal savings account.

#### *Section 6* Signatures (Employee & Employer)

Employee: Sign and date the application and return it to your employer. Employer: Sign and date the application and return it to Blue Cross Blue Shield of Massachusetts.

Please mail to:

P.O. Box 986001

Boston, MA 02298 or fax to 1-617-246-7531

\* Under the Affordable Care Act, we're required to collect the Social Security number for you and any dependent enrolling in your plan.

#### Please Read the Instructions Before Filling Out This Form.

Please TYPE OR PRINT CLEARLY, using blue or black ink, to avoid coverage delay.



### **Enrollment and Change Form**

1. To Be Filled Out by Your Employer															
Company Name					Current Medical Group #:					Medical Group # Transferring To:					
Current BCBS ID #, if any: Requested Effective Date: Date of Hire						Current Dental Group #:				Dental Group # Transferring to			ferring to:		
MM     DD     YYY     MM     DD     YYY       Type of Transaction     Remarks (e.g., qualifying event for a new															
DADD     CANCEL															
CHANGE Three-digit	nent						(HIPAA Continuation of Coverage Letter required)								
TRANSFER termination code					□ Add Spouse □ Add Dependent □ Other:										
2. Yourself (Member 1)															
What <ul> <li>Access Blue</li> <li>Dental Blue</li> <li>products?</li> <li>Blue Choice</li> <li>Blue Choice New England</li> <li>HMO Blue New England</li> <li>Blue MedicareRx (Part D)</li> <li>Managed Blue for Senior</li> </ul>										Membership Type (Medical) Individual Family				hip Type (Dental) dual 🗖 Family	
☐ Blue MedicareR First		rs 🖸 Saver Blue						Gender Date of Birth							
Name Street Address/			Apt. #		Name City/						State ZIP Code				
P.O. Box #			1.400.00		Town										
Home Cell Phone ( ) Phone ( )					Email										
Social Security # (REQUIRED) <sup>1</sup>		Other I Y 🗖 /	nsurance? N 🗖	Oth	er Insurance C	Company N	lame		Membe	er Identificat	ion Nui	mber			
PCP ID # Name of (See instructions) PCP									City / State	Is this your current P Y□ / N□					
Are you covered Part A Ef	fective Date	Part B Effectiv	e Date		Part D Effect	tive Date			Medicare #			If Reti	+ 🗖 Disablea	E ESRD	
	DD YYYY	MM L	DD	YYYY	MM	DD	Y	YYY	Actively Working	?Y <b>D</b> /N	]	Date	лец,		
3. Member 2 Ch	eck One: 🗖 Spouse 🛛	Divorced Spouse	e (court orde	red)						Plan Type	: 🗆 M	Iedical [	🗖 Dental		
First Name			M.I.		Last Name						Gende	er	Date of Birth		
Social Security # (REQUIRED) <sup>1</sup>		Phone ( )			Other In Y 🗖 / I	nsurance? N 🗖	Oi	ther In	isurance Company	y Name		Member	r Identification	Number	
PCP ID # Name of (see instructions) PCP				City / State						Is this your current PCP? $Y \square / N \square$					
Are you covered Part A Effective Date Part B Effective Date					Part D Effective Date Media				Medicare #	Iedicare #			□ 65+ □ Disabled □ ESRD		
by Medicare? <sup>2</sup> $Y \square / N \square$ <sub>MM</sub>	DD YYYY	MM L	DD	YYYY	MM	DD	Y	YYY	Actively Working	?Y <b>D</b> /N	]	If Reti Date	red,		
4. Your Eligible Depende															
Dependent's First Name 3.)			<i>M.I.</i>		Last Name						Gende	er	Date of Birth		
Social Security # (REQUIRED) <sup>1</sup>		PCP ID # (See	instructions	)		Name of PCP	•				•				
Is this your current PCP? Y $\Box$ /	N 🗖 Full-tir	ne student and a	iged 19 or old	ler 🗖 🛛	Disabled and a	aged 26 or	older 🛙	]		Plan Type:	Пм	edical 🛛	Dental		
Dependent's First Name M.I. 4.)				Last Name					Gend			er Date of Birth			
Social Security # PCP ID # (See instructions) (REQUIRED) <sup>1</sup>					Name of PCP										
Is this your current PCP? Y $\Box$ /	N 🗖 Full-tir	ne student and a	iged 19 or old	ler 🗖 🛛	Disabled and d	aged 26 or	older	]		Plan Type:		edical 🛙	Dental		
Dependent's First Name 5.)			M.I.		Last Name						Gende	er	Date of Birth		
Social Security # PCP ID # (See instructions) (REQUIRED) <sup>1</sup>			)	Name of PCP											
Is this your current PCP? Y / N Full-time student and aged 19 or older Disabled and aged 26 or older Plan Type: Medical Dental															
Check if you're using separate		ependent child	lren 🗖				Та	otal #	of dependents: _						
5. Personal Savings Acc															
					Start Date E			End Date			FSA Goal Amount (see instructions for limits): \$				
					Start Date			End Date			Health: \$				
DCFSA: Dependent Care	Start Do	itart Date End Da				d Date Depen			mdent Care: \$						
6. Signatures (Employee & Employer) The information here is complete and true. I understand that Blue Cross and Blue Shield will rely on this information to enroll me and my dependents or to make changes to my membership. I understand that I should read the subscriber certificate or benefit booklet provided by my employer to understand my benefits and any restrictions that apply to my health care plan. I understand that Blue Cross and Blue Shield may obtain personal and medical information about me to carry out its business, and that it may use and disclose that information in accordance with law. I acknowledge that I may obtain further information about the collection, use, and disclosure of my information in "Our Commitment to Confidentiality," Blue Cross and Blue Shield's notice of privacy practices.															
Employee's Signature Date															