

Outsourced Operations District Effectiveness Report April 7, 2025

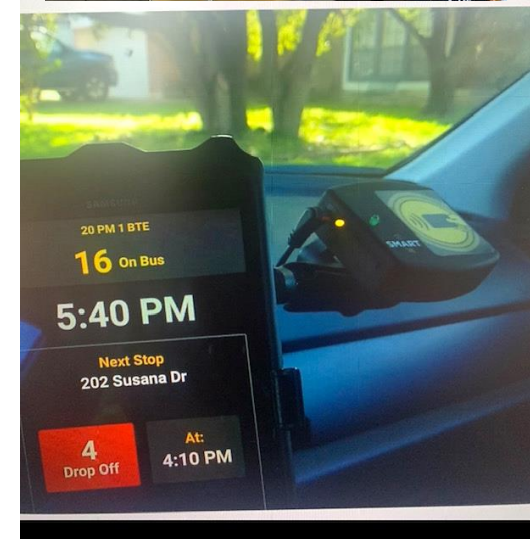


Transportation 2024-2025



Transportation Information

- On Time Performance – 97% daily average
- 98% staffed – but continue to hire staff to accommodate for growth for the 24-25/25-26 school year
- Annual support of NEF through the Angel Tree Program by providing labor and buses to deliver hundreds of donated gifts to each of the campuses for distribution
- Second year utilizing Smart Tag for student bus ridership tracking with 5,400 active users using the parent tracking app



Routes & Field Trips

2023/2024

- Daily Operations
 - 123 Regular Ed Routes
 - 43 Special Ed Routes
 - 44 Midday Routes
 - For 16,200 miles per day
- Field Trips
 - 2,050 Field Trips
 - 210,000 miles for all school year
- Transporting approx. 17,000 students/day
- Year End Mileage – 2,900,000 miles

2024/2025

- Daily Operations
 - 128 Regular Ed Routes
 - 47 Special Ed Routes
 - 42 Midday Routes
 - For 17,300 miles per day
- Field Trips
 - 2,100 Field Trips
 - 180,000 miles this school year to date
- Transporting approx. 18,000 students/day
- Year End Projection – 2,950,000 miles



ABM Custodial Services

Hourly staff

- Currently 90% staffed. 40% of current staff has been here since ABM was awarded the contract in 2016. 25 employees have over 20 years working with NISD.

Quality Control

- Site inspections scores average=95% positive.

Customer satisfaction

- Minimal concerns with custodial operations; any issues immediately resolved.

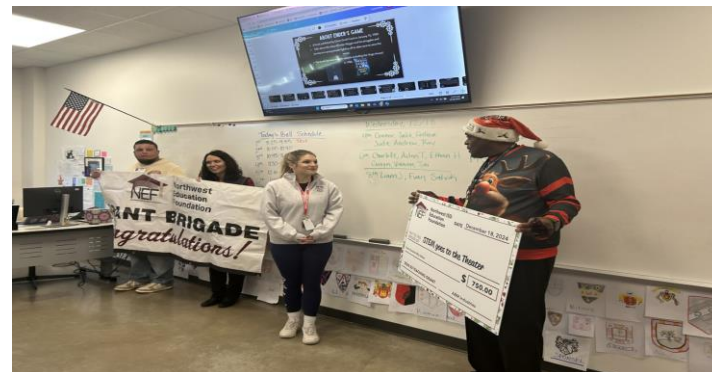
Employee Recognition

- Employees recognized monthly and yearly with awards and presentations.



District Partnership

- \$5,000 hole sponsor for NEF golf tournament
- \$5,000 table sponsorship at NEF Gala
- \$850.00 Grant to NHS STEM program
- Donated Supplies for NISD Community Big Event
- Replaced towel and tissue dispensers valued at over \$100K at no cost to NISD
- Purchased an additional 35 electrostatic sprayers for disinfecting campuses





Food Service 2024-2025



Leadership Team



SY 24 - 25: Growing & Serving

General Info

- NSLP Meals served to date - 1,747,179
- Non-NSLP Meals served to date - 820,459
- Meals per labor hours 16.6
- Currently Staffed at 94%

Service Challenges

- Local Restaurant Vendor at Eaton HS

Successes

- Speed Scratch Menus
- Opened 1 Elementary & 1 Replacement Middle School
- Installed ovention ovens in Northwest Stadium
- Opened new coffee bar in Northwest High School
- Mobile Breakfast Cart at Byron Nelson HS



Student and Community Engagement

- NEF Partnership
 - Total annual sponsorship worth \$12K
- Registered Dietician Kayleigh Kaiser provided nutrition education through career days and wellness fairs.
- Implemented student focus groups to collect student feedback on menus and service.
- Tastings and Presentations at all quarterly SHAC meetings.
- Partner with middle schools AV department to spotlight new menu selections



AlphaBEST Education

Serving over 1,400 students weekly

- Northwest ISD employees' children served: 322 kids
- Partnered with Texas Workforce to provide care for those needing financial assistance
- Texas Rising Star certified
- Provide after school care at all new elementary schools on the horizon

Employing over 100 Team Members

- Partnership with Northwest ISD CTE Teaching and Training Program to hire and train Northwest ISD high school students

Family Friendly Flexible Programming

- School year offering 1–5-day weekly enrollment options
- Full-day camp offered for several non-instructional days and school holidays



After School is Where Adventure Begins



STEM



WORLD LANGUAGES &
CULTURES



FITNESS & WELLNESS

- AlphaBEST Extended Day includes World Languages & Cultures, STEM, Fitness & Wellness, MAKER, Arts & Entertainment
- High-quality, caring staff, with a program designed to meet the changing needs of working parents
- AlphaBEST Extended Day offered at all elementary schools



ARTS &
ENTERTAINMENT



MAKER



PERSONAL SKILL
BUILDING

Enrichment Classes by AlphaBEST



- Enrichment vendor management services available to families at all Northwest ISD elementary schools throughout the school year
- Vendors offering Sports and Art Enrichment classes for 1-hour after school with Spring and Fall sessions available
- AlphaBEST oversees vendor contracts, promotes the programs, enrolls families, and supervises each session

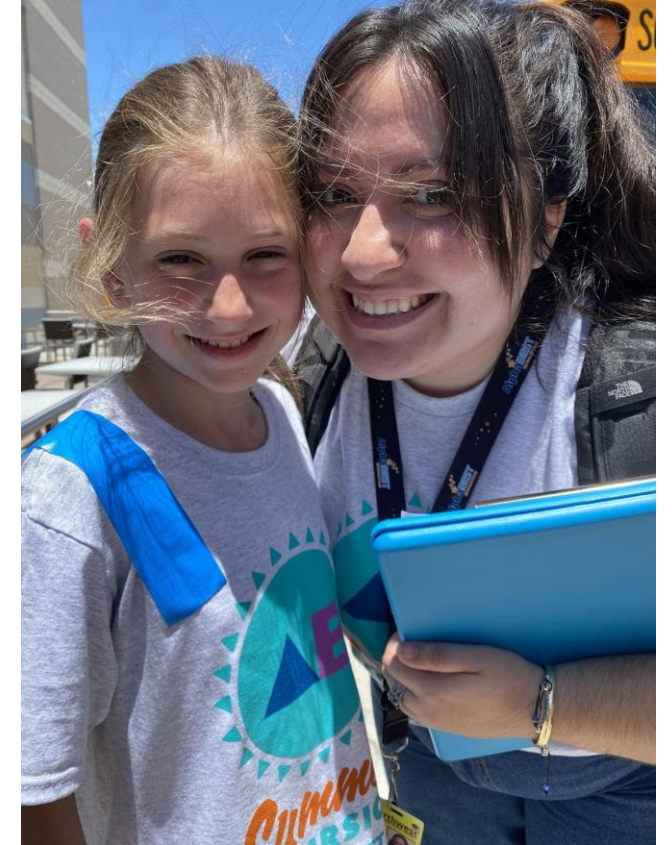
Summer Camp Excursions

Full-day summer camp offered at three convenient locations

- Operating 7 am – 6:30 pm
- Weekly enrollment options from 3–5 days
- Serves almost 400 families a week during the summer
- Discounts for Northwest ISD team members
- Provides care for NISD during Engage Conference

Partners with Northwest ISD Transportation

- Provides bus transportation to and from weekly field trips, including all AlphaBEST North Texas districts



Northwest Education Foundation Partnership



Cornhole Raffle Sponsor

- Contributed \$2,000

Big Shots Presenting Sponsor

- Contributed \$15,000

Party With a Purpose Gala

- Contributed \$4,000

Donated \$10,000 towards NEFFIE

Alphabest Education On the Horizon

- Providing care for NISD Employees during the Engage Conference
- Participating in Emergent Bilingual vendor event
- Offering more care for NISD employees during professional development dates



Discussion

