



We are writing to notify you of an important change to your BeneCard PBF member ID card.

On December 27, 2020, the United States Congress passed the Consolidated Appropriations Act (CAA) of 2021.

One of the many components that were enacted under the CAA requires plan sponsors to display on their prescription ID cards any deductible, if applicable under your prescription plan as well as the plan's maximum out-of-pocket (MOOP) amounts. The intention is to help members understand how much they may have to pay out of pocket for any medical and prescription services they receive during the plan year.

BeneCard PBF has updated our member ID card templates to meet this new CAA requirement. If your plan has a deductible and/or MOOP, the amounts will now be identified on your member ID card and updated as applicable.

Effective January 1, 2022, your prescription plan's deductible, if applicable and/or MOOP will be displayed on your digital ID card, which you can access through the member portal at benecardpbf.com or through the BeneCard PBF mobile app (see reverse side for instructions for accessing the member portal or for downloading the BeneCard PBF mobile app). You can also print your ID card from either the member portal or the mobile app. Should you want to request an updated physical ID card, you can do so through your employer's Benefits Office or Human Resources department. It is important to know that your current physical ID card will remain valid and contains all the information your pharmacy needs to process your prescription.

If you have questions regarding this change, please contact BeneCard PBF Member Services at 1-888-723-6005. Our representatives are available to help you 24 hours a day, 7 days a week, 365 days a year.

We look forward to serving your prescription benefit needs.

Sincerely,
BeneCard PBF

Did you know?

Your BeneCard PBF member ID card is available online!

Have your card at your fingertips anywhere you have an internet connection.

You can access a digital copy of your member ID card using the BeneCard PBF mobile app or by logging into the member portal at benecardpbf.com.

Here's how.

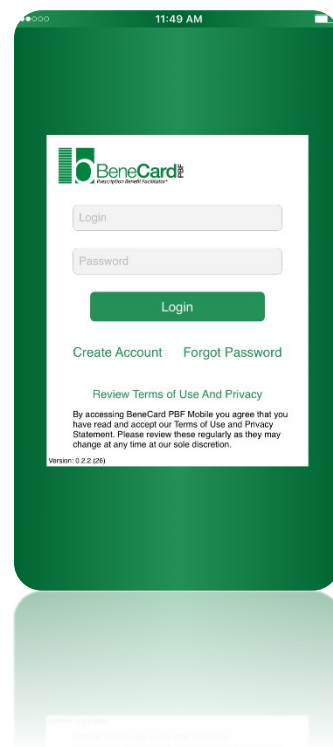
1. Go to benecardpbf.com and create your online member account. You can use this account to sign into both the member portal and the BeneCard PBF mobile app!
2. Download the mobile app from the App Store or Google Play. (Find it by searching for "BeneCard PBF".)
3. Log into the member portal or the mobile app.
4. On the mobile app, you'll find the digital ID card listed in the menu options under **Prescription Card**.
5. In the benecardpbf.com member portal, you'll find the digital ID card by clicking on **My Account**, then **My Account Settings**.

It's that simple! Your digital ID will reflect the most current plan information, including whether your plan has a deductible and/or maximum out-of-pocket amount.

If your digital ID card looks a little different from your hard copy ID card, don't worry! It still contains all the information your pharmacy needs to process your prescription.

Questions about the app?

BeneCard PBF Member Services is here to help. If you have questions about the mobile app, call 1-888-907-0070 (TDD: 1-888-907-0020) to speak to one of our representatives. Member Services is available 24 hours a day, 7 days a week, 365 days a year.



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We take your privacy seriously. All personal health information you provide to Benecard Central Fill and BeneCard PBF is kept strictly confidential, as required by the privacy rules of the Health Insurance Portability and Accountability Act.