



Where Do I Start?

COMMUNICATIONS GUIDE FOR FAMILIES

The Salinas City Elementary School District is committed to providing clear, timely information about your child's education. Most issues can be resolved at the school level with respectful, direct communication. Follow the steps below in order to address your concern.

1

Your Child's Teacher

- For questions about your child or their learning, contact their teacher directly.
- If you don't receive a response within 48 hours, or if the issue isn't resolved after discussion, move to the next step (Step 2)



2

Your School's Front Office

- Contact the front office first. They will direct you to the right person, such as the school counselor, vice principal, or principal. Call, email, or stop by the school office to set this up.



3

District Administrator

- When matters are not resolved at the school then the District may need to assist you. Contact the Executive Director of Pupil Services, Dr. Esteban Hernandez at 831-784-2213 or through "Let's Talk" on the District website. His department will direct you to the right person to address your concern.



4

Associate Superintendent of Educational Services

- If you need further assistance, the Associate Superintendent of Educational Services, Ron Dillender would be the next person at the District Office to offer support and he may be reached at 831-784-2208 or through "Let's Talk" on the District website.



5

The Superintendent

- Dr. Rebeca Andrade oversees all SCESD staff. Contact the Superintendent only after **following the previous steps**. Reach her via her Executive Assistant, Ricardo Tapia at 831-784-2201 or through "Let's Talk" on the website.



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The Board of Trustees

- The Board, elected by the community, provides leadership and oversight for the District, ensuring it reflects community values and priorities.
- You can contact Board members via email at salinascityesd.org/board.

