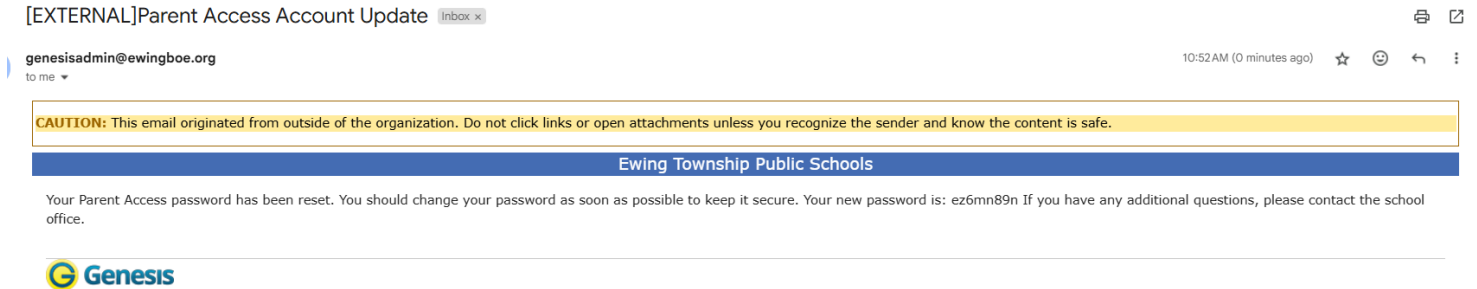


What if I forgot my password?

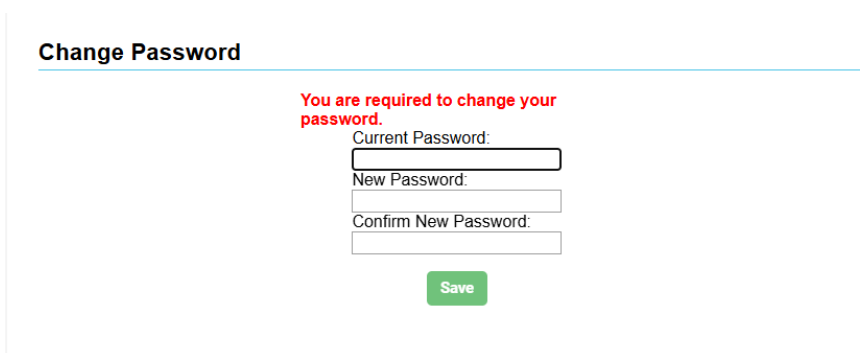
On the sign-in screen, click on the "Forgot Password" button. On the next screen, enter your email (logon ID) and click on "Submit."



Check your email for a message containing your temporary password. It may take as long as 10-20 minutes to receive the email. It will come from "Genesis Admin" [genesisadmin@ewingboe.org]. If you don't get it, check your Spam/Junk folders.



Then go to the Parent Access logon screen and log on using your temporary password. You will be prompted to change your password.



Note: If your logon id is not a real email address, contact the school office. They will give you a new password.