

## VOIP SERVICE

<i>Client</i>	Jasper County Board Of Education
<i>Attn:</i>	Cara Bockholt
<i>Project</i>	District VOIP Phone Service



**MICRO TECHNOLOGY CONSULTANTS, INC.**  
Proposal Submitted: October 22, 2024

### Recurring Service Charges

MTC will provide Hosted VOIP Services to include up to (15) DID with call routing, Local/Long Distance, Centralized Voicemail, Auto Attendant for all sites, Provision for (7) Enhanced DID's for e911 site based. MTC will provide and install the following phone handsets: (9) Admin Phone Handsets, (88) Standard Phone Handsets, (17) Conference Phones and (7) FAZ ATA devices.

This is a **36-month** contract starting July 1, 2024, and ending on June 30, 2027 with the option to extend the contract additional 36 months if both parties agree to the extension 120 days prior to the end of the original contract.

### VOIP Service

<i>Sites</i>	<i>Recurring Cost Per Month</i>
<b>Total</b>	<b>\$1,504.00</b>

#### 1.0 Statement of Service

- MTC will provide an Interconnected VOIP Service.
- Provide centralized voicemail for (97) users.
- Provide programming of automated attendant.
- Install (121) Devices
- Provide 4 digit dialing for calls made via LAN or WAN.
- Provide up to 6000 Minutes Local/Long Distance calling monthly.
- Provide (15) DIDs and call-routing for existing phone numbers.

**Note:** Jasper County Schools will retain the necessary POTS (analog) lines from its existing Telco Carrier to support alarm systems.

#### 2.0 Maintenance

MTC will provide VOIP support 24x7. The district will report service issues through MTC's on-line work order reporting tool. (Note: It is the school districts responsibility to provide a functional networking infrastructure with QoS enabled at district sites.) Jasper County School District will provide Internet Bandwidth Connectivity to support the SIP Trunk. Jasper County School District will provide the required port configuration on the firewall to support the VOIP Communications. MTC will provide (3) spare phones for hot swaps in the event of a phone handset failure. MTC will maintain this phone handset stock pool for the duration of the contract. MTC will provide the required remote support or on-site service for VOIP System Outages during the contract period.

## Acceptance and authorization

Any amendment, supplement, or waiver of any provision of this Agreement must be in writing and signed by authorized representatives of both parties. All agreements and covenants herein are severable, and in the event any of them is held to be invalid by any competent court, the Agreement will be interpreted as if such invalid agreements or covenants were not contained herein. The parties further agree that in the event such portion is an essential part of this Agreement, they will immediately begin negotiations for a replacement.

The terms and conditions of the **Services Agreement** apply in full to the services provided under this Statement of Service.

**IN WITNESS WHEREOF**, the parties hereto each acting with proper authority have executed this Statement of Service, under seal.

_____	Jeff Rideout
Full name (Client)	Full name (Vendor)
_____	Operations Director
Title	Title
_____	_____
Signature	Signature
_____	_____
Date	Date