

Anthem digital ID cards



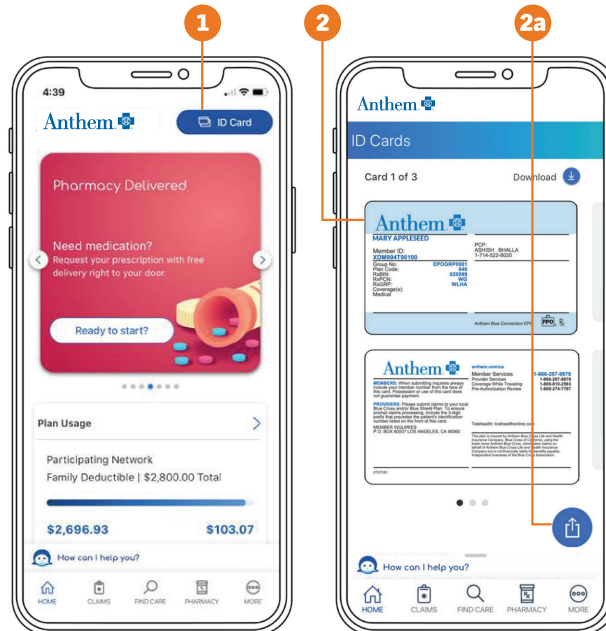
An easy, step-by-step guide

With a digital ID card you'll never have to search for your member ID card because it's always available on your mobile device or computer. Share it with your doctor over email, fax, or download. It's convenient, and you can be confident that your health plan information and details are always up-to-date.

Access your digital ID card on the Sydney Health app:

- 1 Select the ID card button at the upper right corner
- 2 View your ID card(s) or switch to dependent view, as appropriate
- 2a Print, email, fax, or download your ID card(s)

When you download your card on the Sydney Health app you can securely access it 24/7, online or offline.

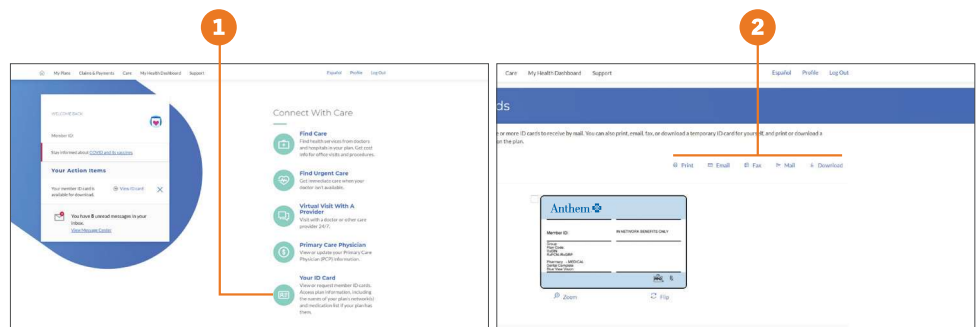


Download the Sydney Health app today in the Google Play or Apple App Store



Access your digital ID card on [anthem.com/ca](https://www.anthem.com/ca)

- 1 Select the ID card icon in the bottom right corner
- 2 Print, email, fax, mail, or download your ID card(s)



**If you have questions,
go to Live Chat**

You can find all the information you need about your healthcare benefits by chatting with an Anthem representative in real-time. Use the Sydney Health app or log in to [anthem.com/ca](https://www.anthem.com/ca) to start a Live Chat.

Switching to an Anthem digital ID card

An easy, step-by-step guide

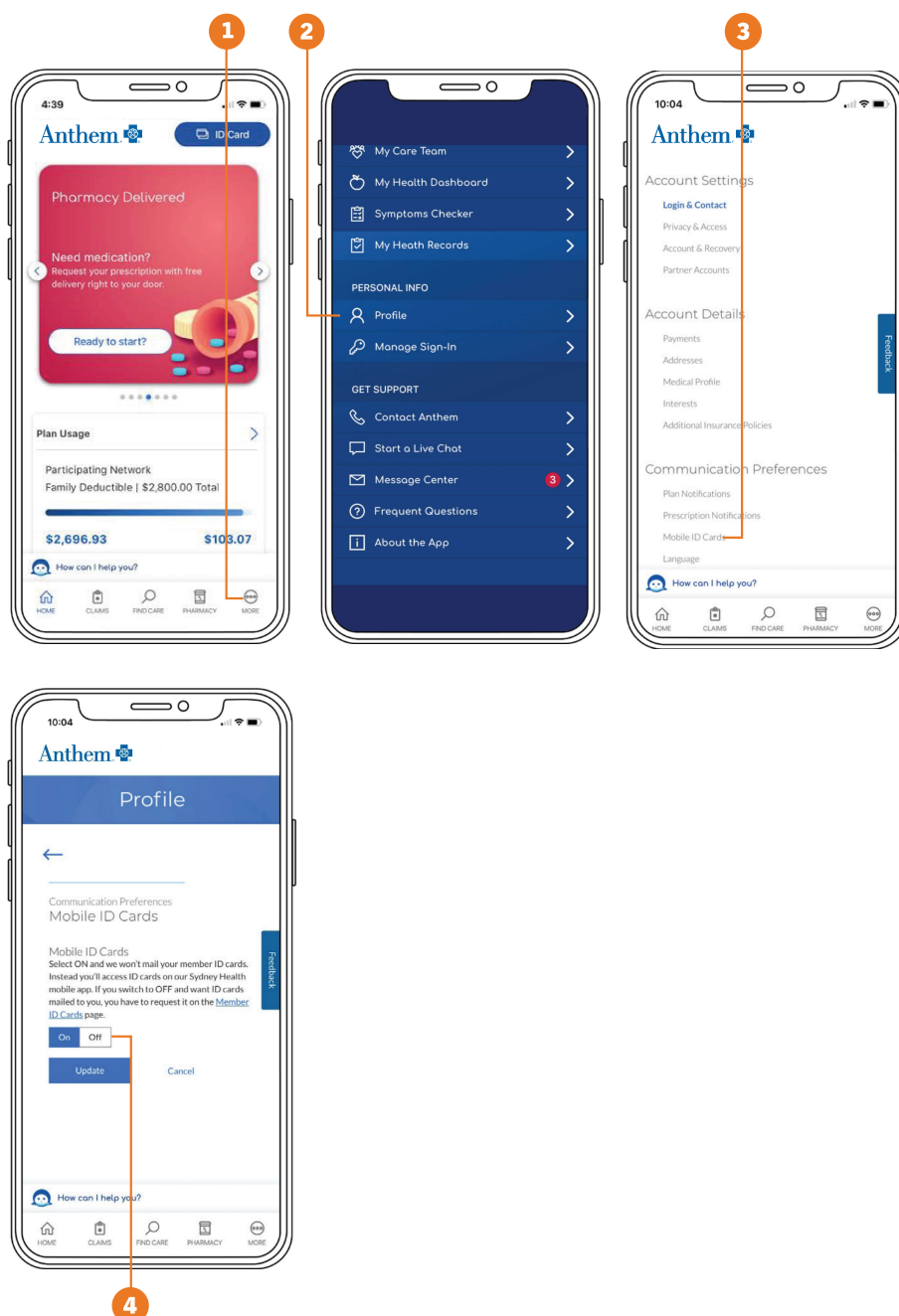
You can use the Sydney Health app, or visit [anthem.com/ca](https://www.anthem.com/ca) to update your communication preferences to a digital ID card. Your information will always be up-to-date and ready to share.

Opt-in to a Digital ID card on the Sydney Health app

- 1 Select "More"
- 2 Go to "Profile" under "Personal info"
- 3 Select "Mobile ID cards" under "Communication preferences"
- 4 Select preference and update (On=Digital, Off=Printed cards mailed)

Your digital ID card works the same as a physical one, but it's always current and you have secure access 24/7.

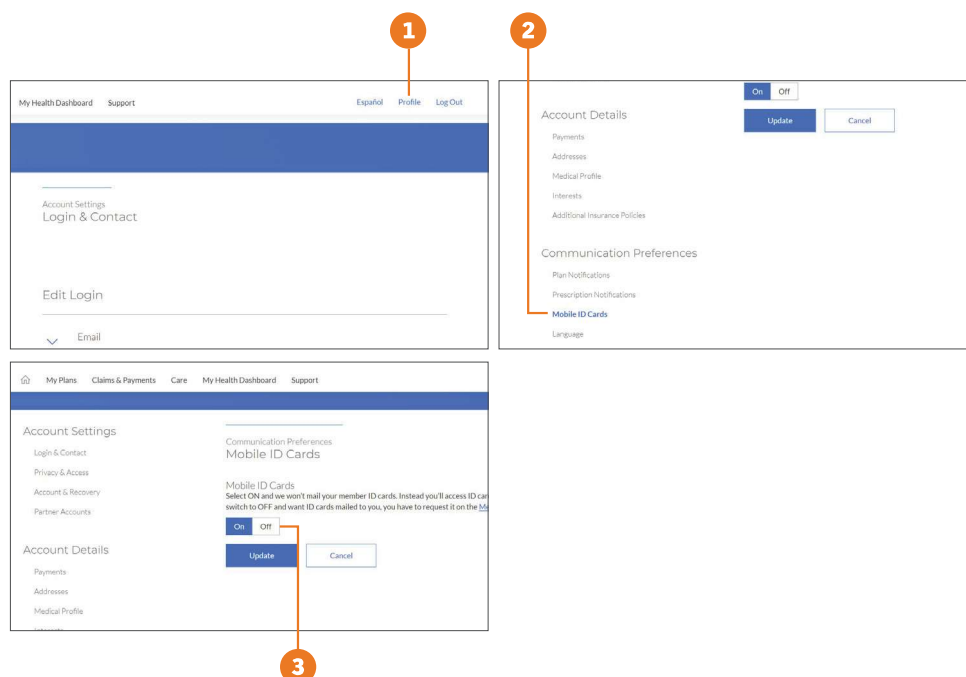
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Switching to an Anthem digital ID card

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