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Dear Lincolnwood Learning Community,

I am reaching out to provide an update regarding the cybersecurity incident involving PowerSchool, the software our District uses to manage student information. As you may recall, this incident affected our District and over 18,000 others.

Late last week, PowerSchool began notifying families of students whose information may have been compromised. While the wording of these emails may have seemed unusual, I want to assure you that they are legitimate. The emails originate from Experian, the company managing the free credit monitoring and identity protection services offered by PowerSchool in response to this incident.

Since the start of this issue, PowerSchool has indicated that it would directly contact individuals whose data may have been impacted. However, due to privacy considerations, PowerSchool has not shared specific names or details about the type(s) of compromised information. What the District can confirm with certainty is that no student or family Social Security numbers were affected, as we do not collect that type of information.

Protecting our students' and families' data is a priority, and we encourage you to take advantage of the two years of free credit monitoring and identity protection services offered by PowerSchool, in partnership with Experian. For further details about the incident and PowerSchool's response, please visit their website, where they provide additional information about the security breach.

If you have any concerns or questions, please don't hesitate to reach out.

Thank you for your understanding and support.

Jordan Stephen
Director of Technology

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