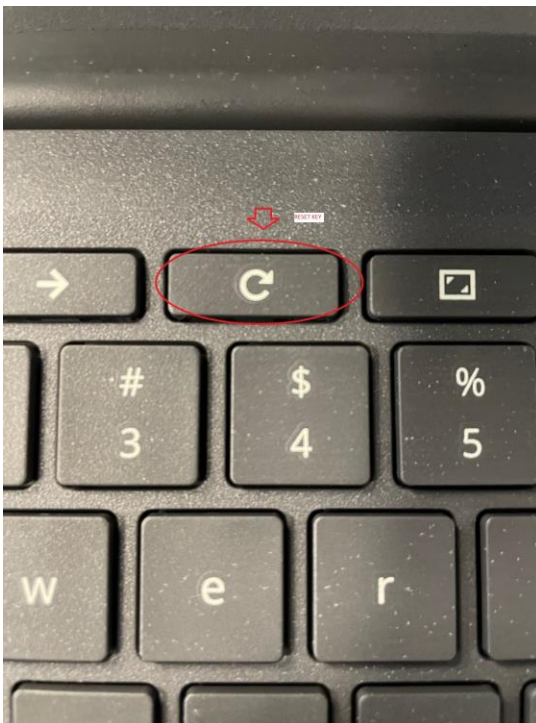# CHROMEBOOK POWER RESET INSTRUCTIONS

If your chromebook is not powering on properly, try the following:

1. Unplug Charger from Chromebook.
2. Hold the Reset Key (It is in the top row above the 4 key - see picture below) and the Power Key (see picture below) for 5 seconds. Release both keys and wait 1 minute.
3. Plug the charger into the chromebook. Hold the Reset Key and the Power Key again for 5 seconds. Release both keys and wait one minute.
4. Tap the power Key and see if the chromebook turns on.
5. If the chromebook turns on, be sure the battery is charging properly.
6. If the chromebook does **not** turn on, please fill out the Chromebook Service Request Form.

RESET KEY   POWER KEY