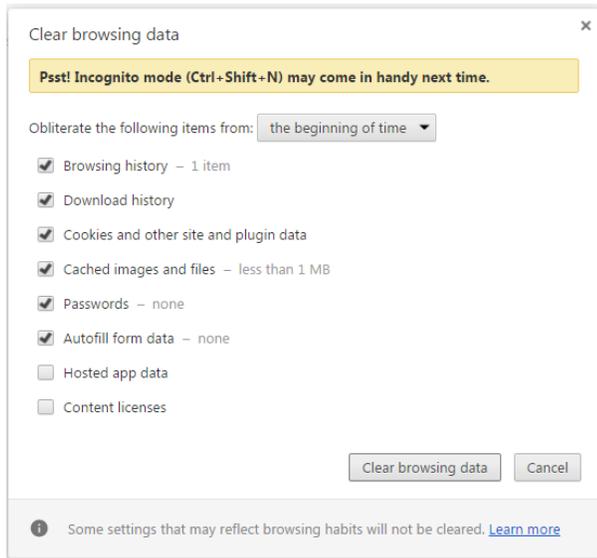
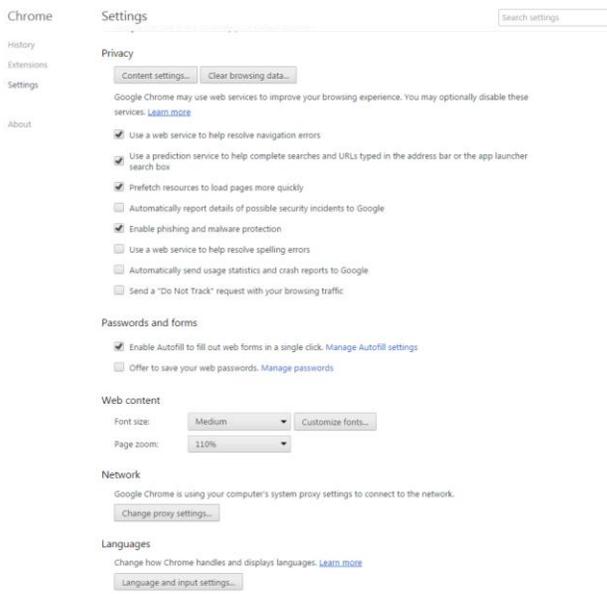


Delete your cache, history, and other browser data in Google Chrome

1. In the top-right corner of Chrome, click the Chrome menu .
2. Select **More tools > Clear browsing data**.
3. Use the menu at the top to select the amount of data that you want to delete. Select **beginning of time** to delete everything.
4. Select the checkboxes to match the screen shot shown here.



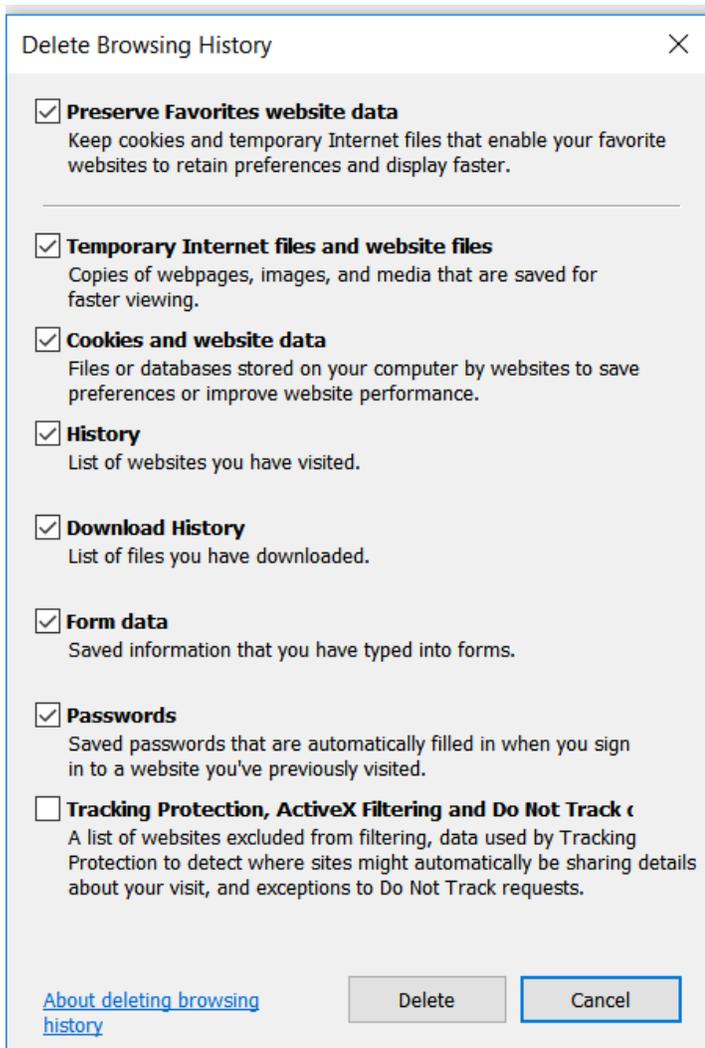
5. Click **Clear browsing data**.
6. The following screen will appear once the process is complete > Close the tab and go back to the NCEdCloud log in page > Click IAM Service Login > Enter Username/Password > Log In.



Delete your cache, history, and other browser data in Internet Explorer

Internet Explorer 9, 10 and 11 (Win) - Clearing Cache and Cookies

1. Select Tools (via the Gear Icon) > Safety > Delete browsing history.... ..
2. Make sure to uncheck Preserve Favorites website data and check both Temporary Internet Files and Cookies then click Delete.



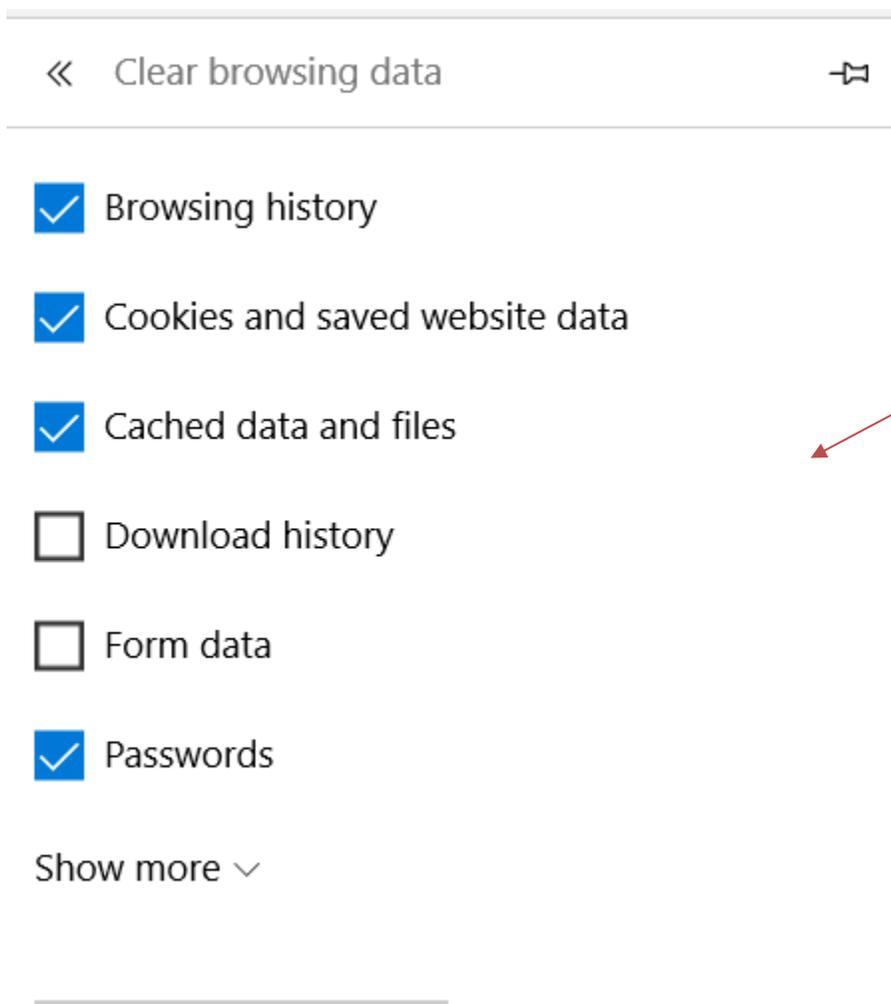
Your screen should look like the screen seen here.

The box will close once the process is complete.

Delete your cache, history, and other browser data in Microsoft Edge

Use the following steps to clear your browser history and Cache in Microsoft Edge:

1. Click the **Hub icon** .
2. Click the **History icon** .
3. Click the link labeled **Clear all history**.
4. Check the boxes for each item you want to clear.
5. Click the **Clear button**. The message "**All Clear!**" will appear at the top when the data has been erased.
6. To remove the clear browsing data box from your screen, click somewhere outside of the clear browsing data box.



Your screen should look like the screen seen here.