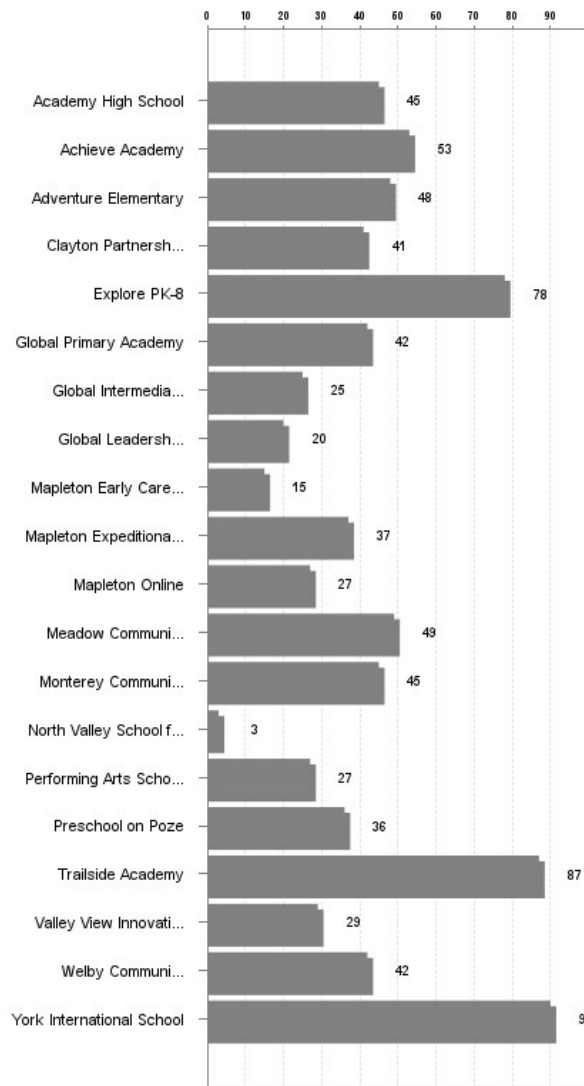


Mapleton Public Schools - Parent/Caregiver Experience Survey Report

Participation by School Attended by Child/Children.

	Response percent	Response total
Academy High School	5.36%	45
Achieve Academy	6.32%	53
Adventure Elementary	5.72%	48
Clayton Partnership School	4.89%	41
Explore PK-8	9.3%	78
Global Primary Academy	5.01%	42
Global Intermediate Academy	2.98%	25
Global Leadership Academy	2.38%	20
Mapleton Early Career Prep	1.79%	15
Mapleton Expeditionary School of the Arts	4.41%	37
Mapleton Online	3.22%	27
Meadow Community School	5.84%	49
Monterey Community School	5.36%	45
North Valley School for Young Adults	0.36%	3
Performing Arts School on Broadway	3.22%	27
Preschool on Poze	4.29%	36
Trailside Academy	10.37%	87
Valley View Innovation School	3.46%	29
Welby Community School	5.01%	42
York International School	10.73%	90



Statistics based on **839** respondents;

Items 1-15.

Strongly Disagree	Disagree	Neutral / Mixed Feelings	Agree	Strongly Agree	Response total	Average score
Score=1	Score=2	Score=3	Score=4	Score=5		

1. I believe my child's learning is a high priority at this school.	6.8% (56)	5.22% (43)	14.08% (116)	32.65% (269)	41.26% (340)		824	3.96
2. I believe school rules are enforced consistently at this school.	10.43% (85)	8.1% (66)	15.83% (129)	36.56% (298)	29.08% (237)		815	3.66
3. I regularly receive feedback from school staff on how well my child is learning.	8.69% (71)	13.1% (107)	17.99% (147)	29.13% (238)	31.09% (254)		817	3.61
4. I am treated with respect at this school.	6.22% (51)	2.44% (20)	11.46% (94)	31.34% (257)	48.54% (398)		820	4.14
5. I believe my child has every opportunity to be successful at this school.	9.26% (76)	6.7% (55)	15.71% (129)	29.96% (246)	38.37% (315)		821	3.82
6. I believe my child has the necessary classroom supplies and equipment for effective learning.	5.72% (47)	3.77% (31)	12.17% (100)	39.17% (322)	39.17% (322)		822	4.02
7. I believe this school positively impacts my child's growth and development.	10% (82)	5.37% (44)	14.76% (121)	31.1% (255)	38.78% (318)		820	3.83
8. I believe this school provides a safe environment for my child to learn.	9.18% (75)	6.61% (54)	12.12% (99)	33.17% (271)	38.92% (318)		817	3.86
9. I believe my child is recognized for good work and behavior at this school.	7.96% (65)	5.14% (42)	14.81% (121)	32.44% (265)	39.66% (324)		817	3.91

	Strongly Disagree Score=1	Disagree Score=2	Neutral / Mixed Feelings Score=3	Agree Score=4	Strongly Agree Score=5		Response total	Average score
10. I believe the school is clean and well maintained.	4.55% (37)	1.97% (16)	8.86% (72)	37.76% (307)	46.86% (381)		813	4.20
11. I believe the teachers, staff, and administration at this school demonstrate a genuine concern for my child.	8.32% (68)	5.75% (47)	14.2% (116)	30.23% (247)	41.49% (339)		817	3.91
12. I am proud to say I have a child at this school.	10.61% (87)	4.39% (36)	16.34% (134)	28.42% (233)	40.24% (330)		820	3.83
13. I receive positive phone calls, emails, or notes about my child from the school.	13.83% (113)	14.2% (116)	17.63% (144)	23.5% (192)	30.85% (252)		817	3.43
14. I feel comfortable approaching school administration.	10.39% (85)	4.89% (40)	11.25% (92)	28.97% (237)	44.5% (364)		818	3.92
15. I believe school administration make decisions that are in the best interest of children and families.	12.64% (103)	5.77% (47)	16.2% (132)	28.83% (235)	36.56% (298)		815	3.71
Average rating								3.85

Statistics based on **836** respondents;

"Top Box Percentage" is the percentage of participants who selected the "Strongly Agree" option. Your organization's overall Top Box is **39.03%**.

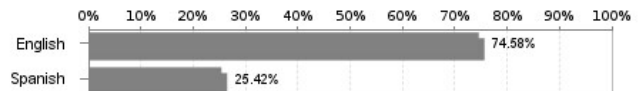
The Net Promoter Score is used across industries and organizations as a measure of customer loyalty. Using a Likert scale 0-10, the item invites individuals to rate their "willingness to recommend" the organization or unit within the organization.

	0 - Not at All Likely	1	2	3	4	5	6	7	8	9	10 - Extremely Likely	Response total
How likely are you to recommend this organization as a good place for your child to learn?	8.55% (71)	1.69% (14)	1.69% (14)	2.65% (22)	2.77% (23)	5.9% (49)	4.22% (35)	8.31% (69)	11.08% (92)	10.6% (88)	42.53% (353)	830
How likely are you to recommend your child's school as a good place for your child to learn?	8.83% (73)	1.69% (14)	1.94% (16)	2.66% (22)	2.66% (22)	5.56% (46)	3.63% (30)	6.77% (56)	11% (91)	11.61% (96)	43.65% (361)	827

Statistics based on 832 respondents;

Language Completed Survey.

	Response percent	Response total
English	74.58%	628
Spanish	25.42%	214



Statistics based on 842 respondents;

The Net Promoter Score measures a loyalty relationship between an organization and its constituents and should not be considered a "target" score, but, rather, a baseline which should be viewed over time as a measure of improvement. The NPS is best used as an organizational measure and is not appropriate for internal entities like a school, department, or division. A NPS calculated with fewer than 100 participants should be viewed with caution as the most accurate results will be generated with 100+ participants. The importance of the NPS item is for benchmark comparison in a way that is standard across business, industry, and organizations.

The NPS rating can range from -100 (lowest, everyone is a Detractor) to +100 (highest, everyone is a Promoter). The NPS rating is calculated by subtracting the percentage of Detractors from the percentage of Promoters.

The NPS for parents/caregivers recommending the organization as a good place for their child to learn is **25.66**.

The percentage of Promoters (participants selecting 9-10) is 53.13%.
 The percentage of Passives (participants selecting 7-8) is 19.40%.
 The percentage of Detractors (participants selecting 0-6) is 27.47%.

The NPS for parents/caregivers recommending their child's schools as a good place for learning is **28.30**.

The percentage of Promoters (participants selecting 9-10) is 55.26%.
 The percentage of Passives (participants selecting 7-8) is 17.78%.
 The percentage of Detractors (participants selecting 0-6) is 26.97%.