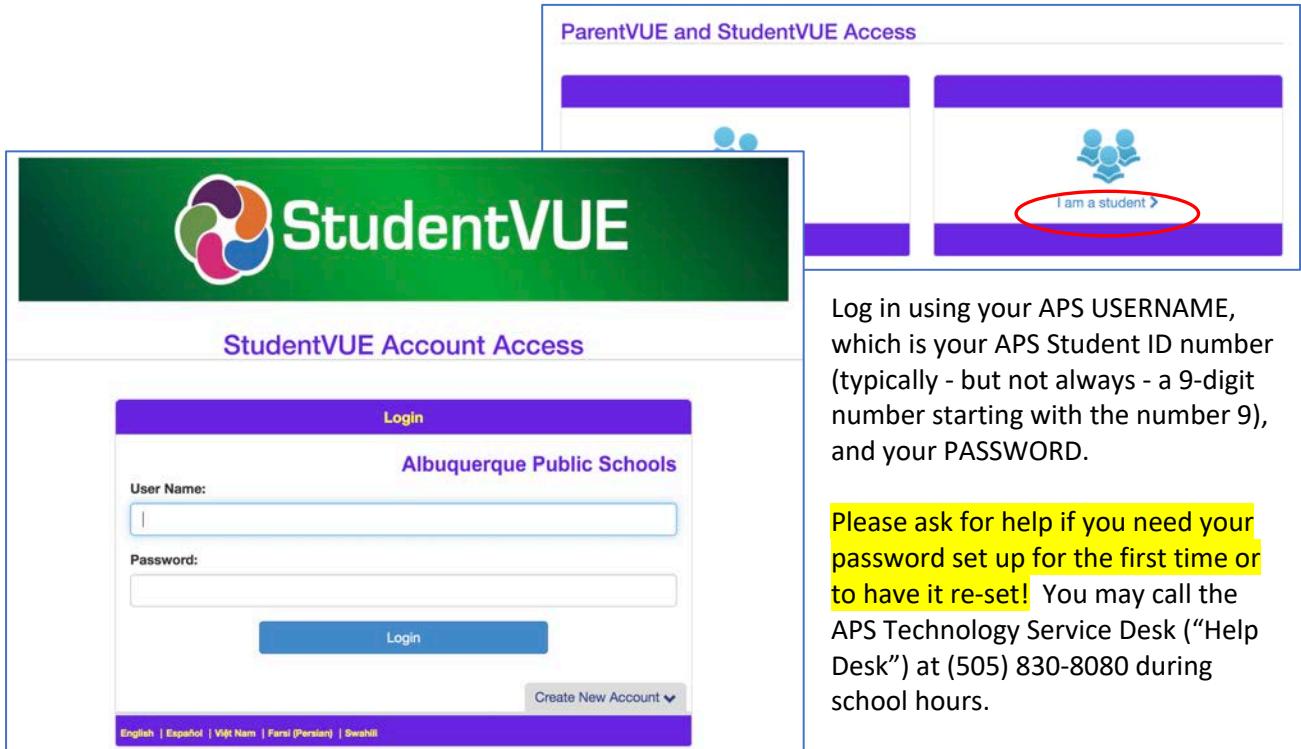


APS Student Accounts

StudentVUE

All APS students will regularly be logging in to StudentVUE (often referred to as “Synergy” by teachers) to look for messages from or to send messages to their teachers, to see their schedules, to take online assessments, to see their grades, etc. Students do not need to CREATE an account in StudentVUE – their account already exists.

Go to this website to log in to StudentVUE: <https://nm-abq-psv.edupoint.com/>. (You can also go to our school homepage to find the link under the “Student/Family Portal” link at the top of the page.)



The screenshot shows the StudentVUE login interface and a comparison with the ParentVUE and StudentVUE Access page.

StudentVUE Account Access: This is the main login page for StudentVUE. It features a green header with the "StudentVUE" logo. Below the header, there is a "Login" section for "Albuquerque Public Schools". The login fields are "User Name:" and "Password:", with a "Login" button and a "Create New Account" link. At the bottom, there are language links: English, Español, Vietnamese, Farsi (Persian), and Swahili.

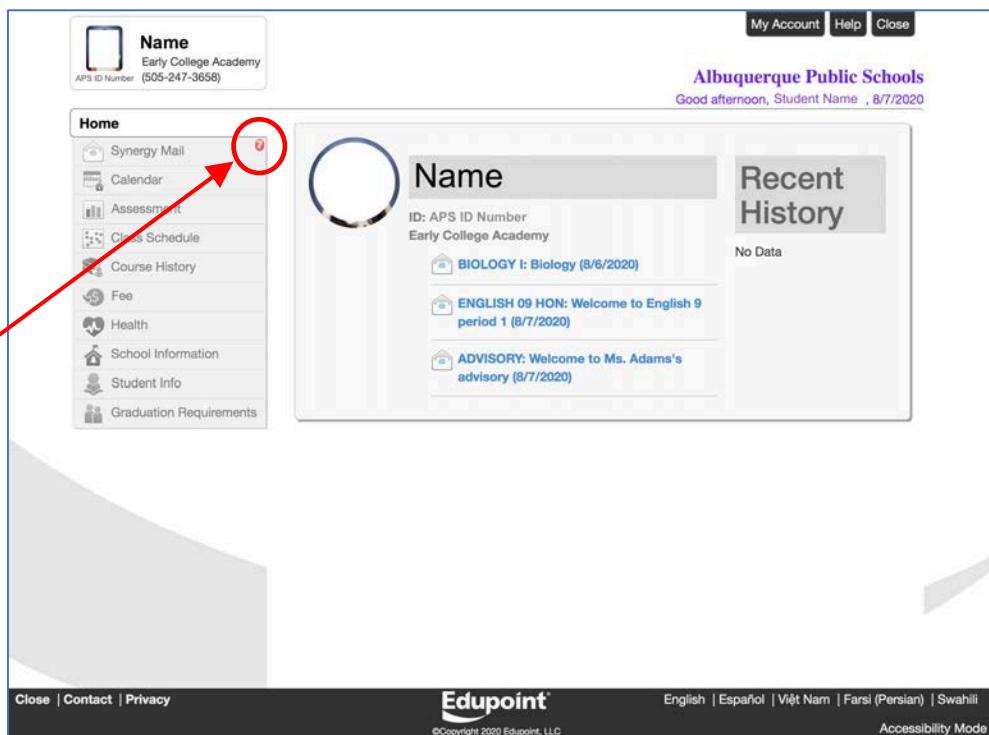
ParentVUE and StudentVUE Access: This page shows a comparison between ParentVUE and StudentVUE. It features a purple header with the text "ParentVUE and StudentVUE Access". Below the header, there are two side-by-side screenshots. The left screenshot shows the StudentVUE login page. The right screenshot shows a "I am a student" link, which is circled in red.

Log in using your APS USERNAME, which is your APS Student ID number (typically - but not always - a 9-digit number starting with the number 9), and your PASSWORD.

Please ask for help if you need your password set up for the first time or to have it re-set! You may call the APS Technology Service Desk (“Help Desk”) at (505) 830-8080 during school hours.

This is your StudentVUE home page:

You should log in frequently and check to see if you have any messages.



The screenshot shows the StudentVUE home page. The top navigation bar includes "My Account", "Help", and "Close". The main header displays "Albuquerque Public Schools" and a greeting: "Good afternoon, Student Name, 8/7/2020".

The home page features a sidebar with a list of links: Synergy Mail (with a red arrow pointing to it), Calendar, Assessment, Class Schedule, Course History, Fee, Health, School Information, Student Info, and Graduation Requirements.

The main content area shows a student profile with the name "Name" and "ID: APS ID Number Early College Academy". It also displays a "Recent History" section with three items: "BIOLOGY I: Biology (8/6/2020)", "ENGLISH 09 HON: Welcome to English 9 period 1 (8/7/2020)", and "ADVISORY: Welcome to Ms. Adams's advisory (8/7/2020)".

At the bottom, there are links for "Close", "Contact", and "Privacy". The footer includes the Edupoint logo, copyright information: "©Copyright 2020 Edupoint, LLC", and language links: English, Español, Vietnamese, Farsi (Persian), and Swahili. It also includes an "Accessibility Mode" link.

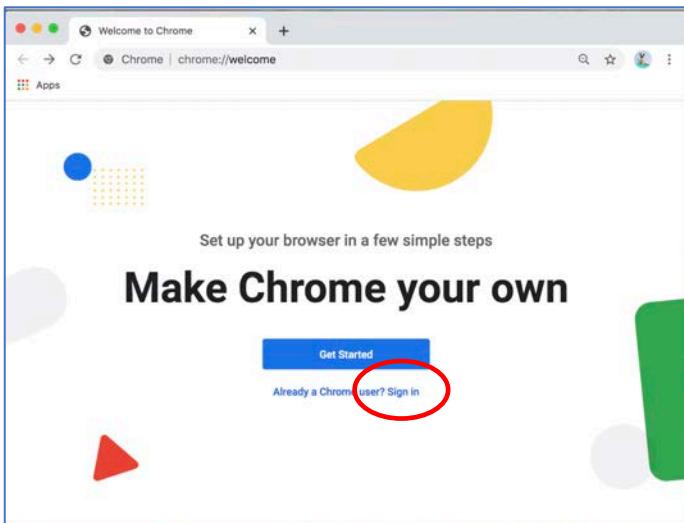
Google Chrome and APS Email

Almost every APS student already has a Google Chrome account set up for them. The account username is an email address, typically: **student-ID-number@aps.edu** (ex: 987654321@aps.edu). The password is the same password you use for all your other APS accounts.

Some students coming to CEC classes from charter schools may need to have a special Google account set up for them – if you are unable to log into your APS Google account using your student ID number and your regular password, please contact the APS Technology Service Desk at (505) 830-8080 and ask for assistance.

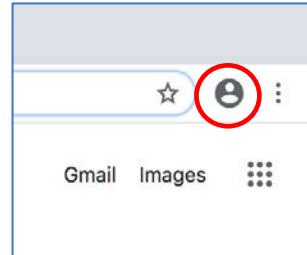
If you are using a school Chromebook, you will log on to that Chromebook using the email address username.

If you are NOT using an APS Chromebook, you should log in and create an account in the Google Chrome web browser so that you have access to all of the apps, and can sync with your Google Drive and any files you create. It is especially important, if you already have a personal Gmail account, to add a unique APS account to your Google Chrome browser, in order to keep your accounts separate and prevent confusion.

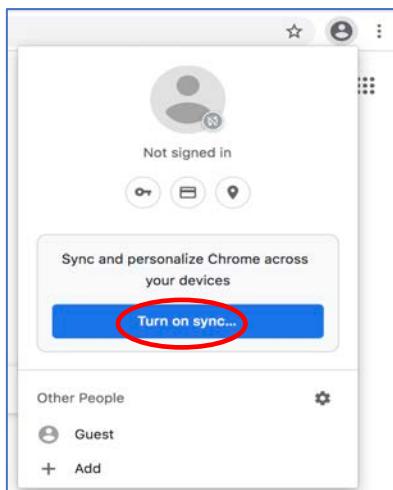


(If you do not already have Google Chrome on your computer, simply open another web browser, do a search for "Download Google Chrome", click on the download link and follow the directions to install.)

When you start Google Chrome, or start a new tab, you might see the page at left, with an easy link to "Sign In".

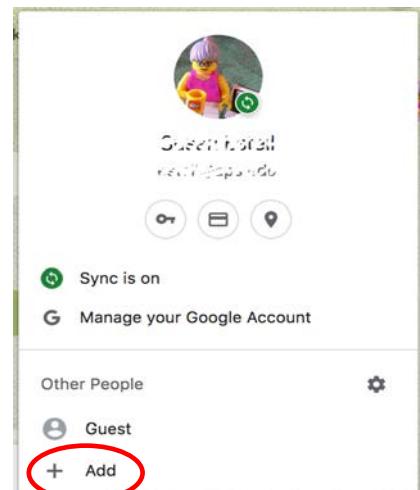


might be a head-and-shoulders icon, or it might be the image representing another Google account you already have) in the upper right corner.

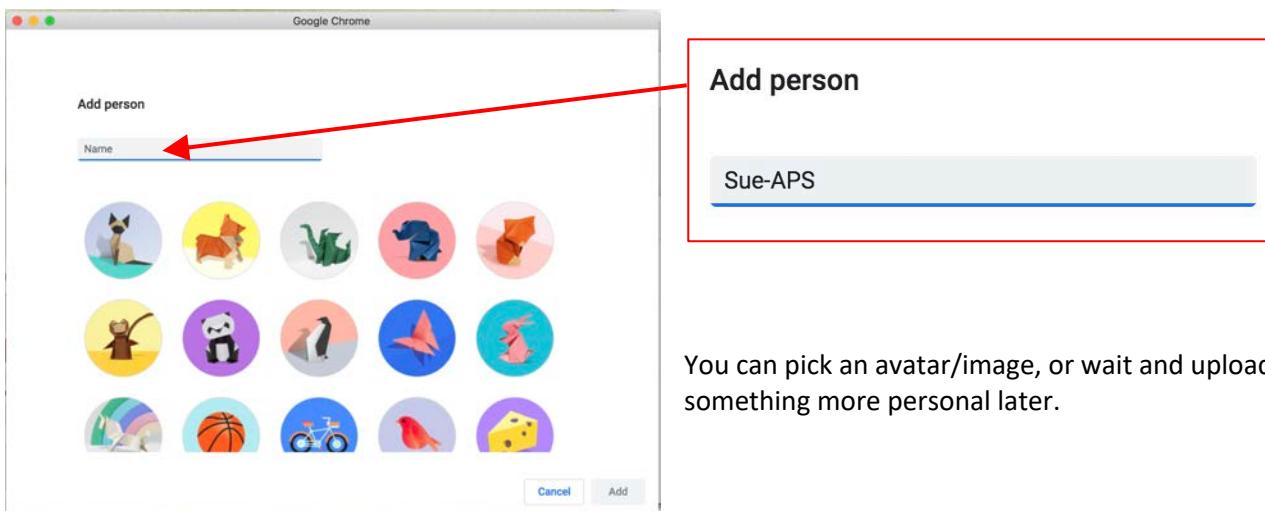


If you don't already have another Google Chrome account running, you should see the generic head-and-shoulders icon the **"Turn on sync"** button.

If you do have another Google Chrome account running, you can add your APS account by clicking on **"+ Add"** at the bottom.



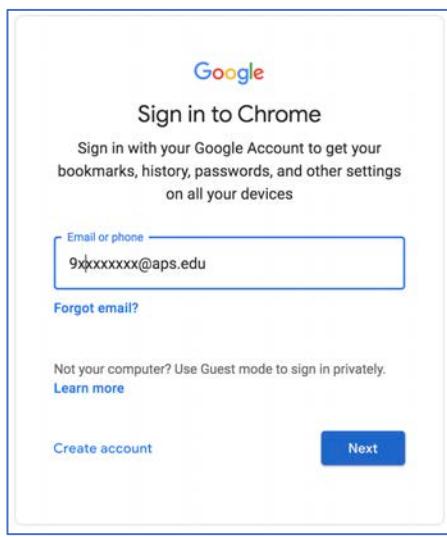
Type in the name you want on the account. You might want to add “APS” to the name so you can differentiate it from any personal Google/Gmail accounts you may already have.



Add person

Sue-APS

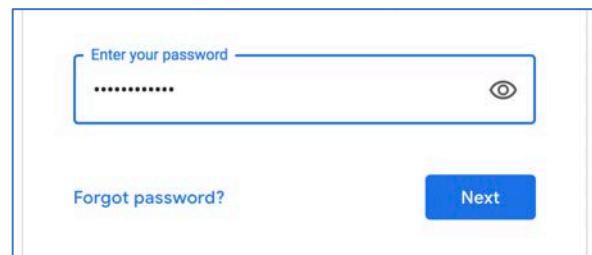
You can pick an avatar/image, or wait and upload something more personal later.



Next you will need to sign in.

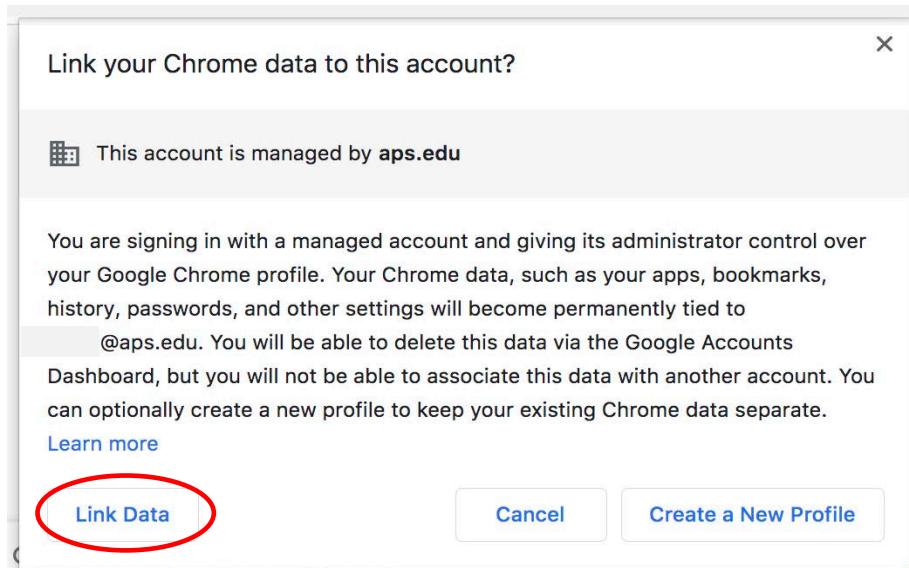
Your username is your APS number followed by “@aps.edu” (for example: 987654321@aps.edu)

Your password is the same one you use for StudentVUE and all other APS systems.



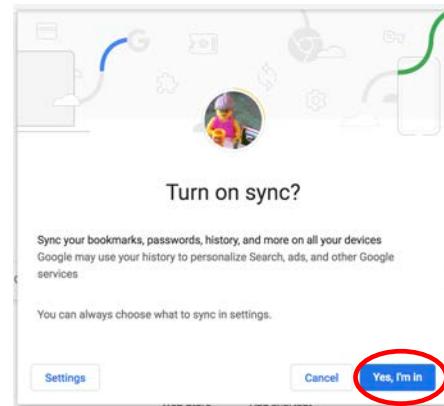
The next step is very important:

You need to **LINK DATA** in order for this Google Chrome account to be connected to your APS account.



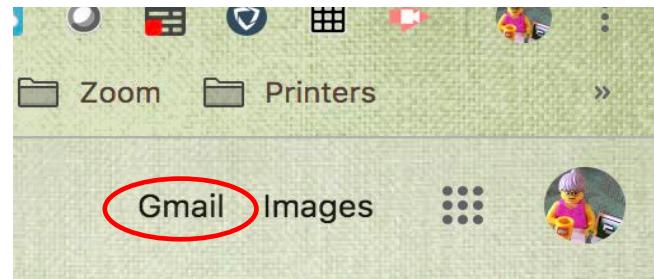
And finally, agree ("Yes, I'm in") to Turn on Sync.

Linking data - syncing - allows you to access your Google Drive and any files you have created, plus it allows you to use your bookmarks, cookies, saved passwords, and any extensions you may have added on any machine you log into. This syncing is done automatically on an APS Chromebook, but if you are using a personal device the linking must be done manually. If you already set up an APS account in Google Chrome but did not link your data, you can do it at any time.



The Gmail account in your APS Google account is active. It is the email account your teachers will be using, and you should be checking it daily!

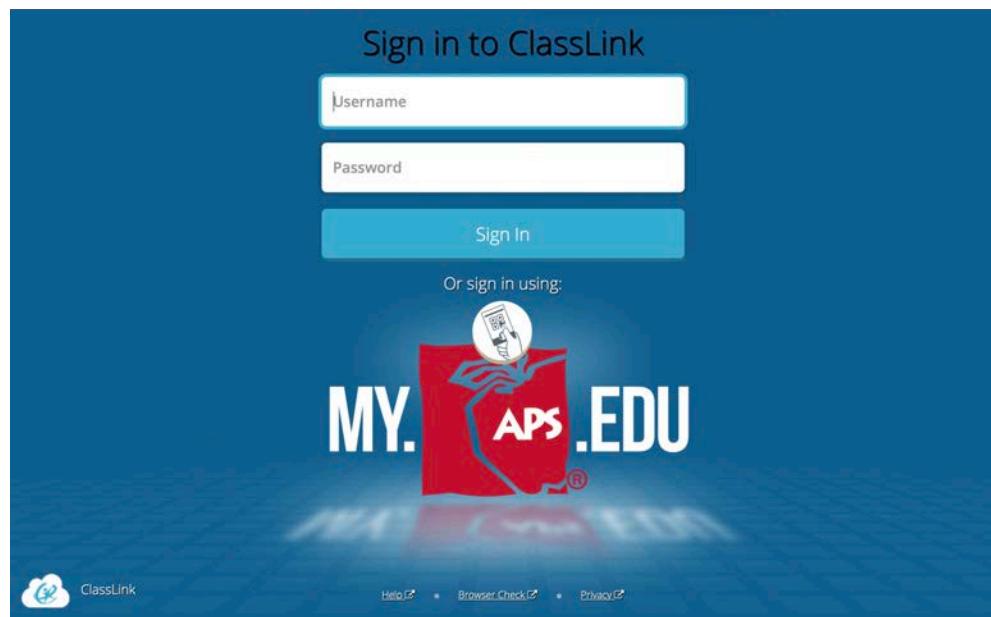
Students will only be able to send emails to - and receive emails from - others within the APS system (teachers, staff, other students).



This email account will block most messages from non-APS accounts, even the student's own personal Gmail account. Because of this, **students should not use this email account for anything outside of APS.** For instance, our students are encouraged to sign up for a College Board account during their freshman year, but students should use a personal email address for this purpose, since their APS account would block messages from College Board.

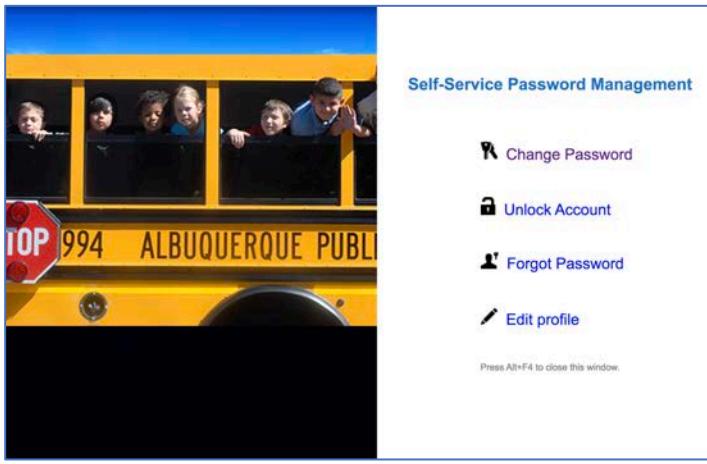
ClassLink (AKA my.aps.edu)

The URL is <https://launchpad.classlink.com/aps>, but you can just type in "my.aps.edu" and press Enter to get there. This is the single-sign-on (SSO) site for APS students, which means that once you log in to ClassLink, you'll have access to direct links to all the online resources you may need – StudentVUE, Google Classroom, Canvas, and many other sites.



Password Management (pwreset.aps.edu)

The APS Self-Service Password Management site (<https://pwreset.aps.edu/>) or you can just type in "pwreset.aps.edu" and press Enter) allows students to manage their password themselves, instead of having to rely on a 3rd party for help.



APS passwords must have at least 8 characters, and must use at least 3 of the following 4 types of characters:

- Uppercase character (e.g., A-Z)
- Lowercase character (e.g., a-z)
- Numeric character (0-9)
- Non-alphanumeric character such as !, @, \$, etc.

Must NOT include your first or last name.

Must NOT include your 4-digit year of birth.

Your student ID cannot be used for your password.

High school students are required to change their password every 365 days. You will probably not be able to reuse a previous password without making a change.

We highly recommend that students edit their profile at the password reset site. Doing this gives a student the power to manage their password themselves, instead of having to rely on someone else for help.

Edit Profile

Answer these questions to complete your profile.

Question 1: What is your favorite color?
Answer 1:

Question 2: What is your favorite food?
Answer 2:

Question 3:
Answer 3:

Submit

Editing your profile simply means that you will set up three security questions and answers so that, if you forget your password, you can answer the questions instead to verify your identity.

Technology support:

Students and families may call the APS Technology Service Desk ("Help Desk") at **(505) 830-8080**, or email at servicedesk@aps.edu. They are usually available Monday through Friday, 7:30 am to 4:00 pm. There are also excellent resources on the APS website at <https://www.aps.edu/families-connected/tech-support>