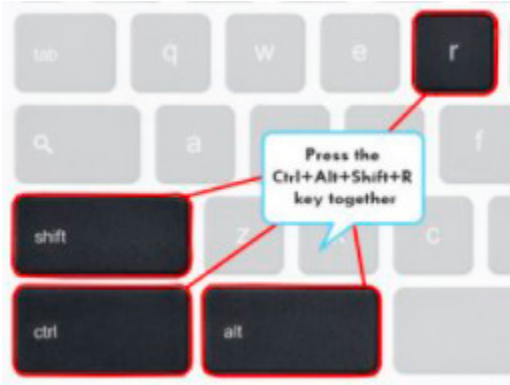
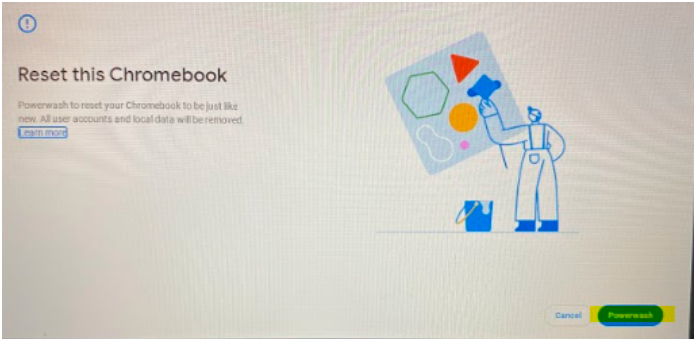
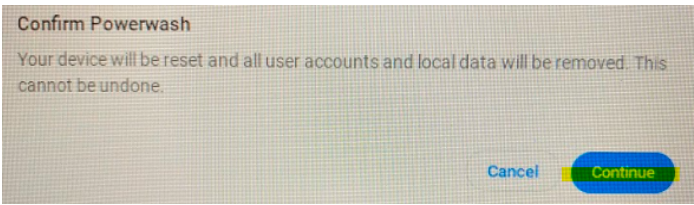
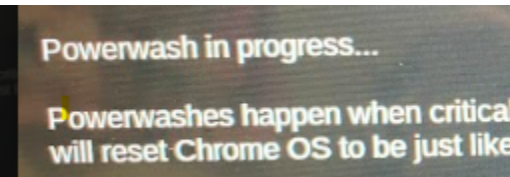


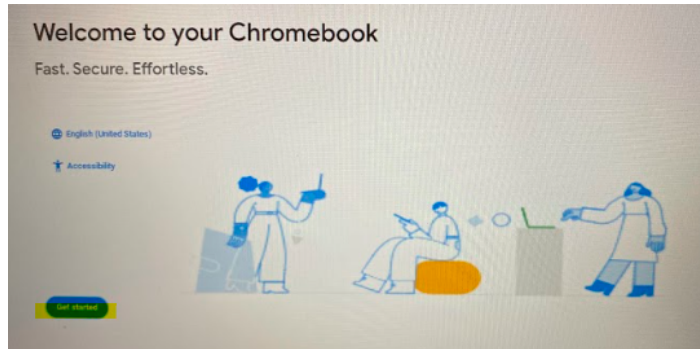
## Chromebook - How to Powerwash

Powerwashing a Chromebook can be used when the device and/or websites aren't behaving as expected. Devices being reassigned from one student to another DO NOT need to be powerwashed; you can simply [remove the old student account](#).

<p><b>Turn on the Chromebook</b></p> <p>-From the login screen, Press and hold Ctrl + Alt + Shift + r.</p> <p>-Select Restart.</p>	
<p><b>Reset this Chromebook</b></p> <p>(Note - the screen will go black for a moment, and sometimes goes back to the login screen before switching to Powerwash mode - just sit tight and wait until you see the Powerwash screen.)</p> <p>-Select Powerwash</p>	
<p><b>Confirm Powerwash</b></p> <p>-Select Continue.</p> <p>The screen will go black for about 10 seconds. Don't stress 😎</p>	
<p><b>Powerwash in progress</b></p>	

### Welcome to your Chromebook

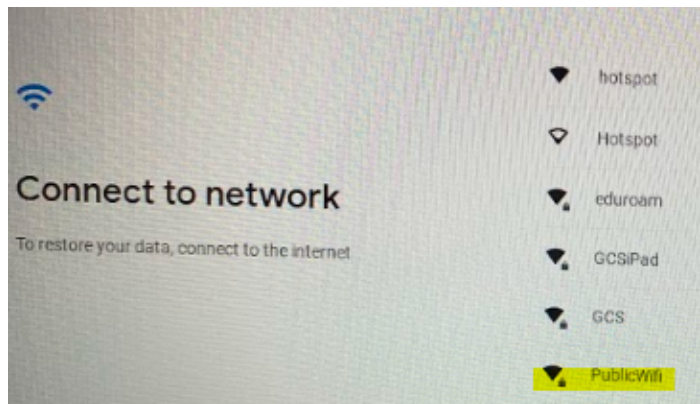
-Select 'Get Started.'



### Connect to network

-Select PublicWiFi. (NOT GCS)

-Select Next.

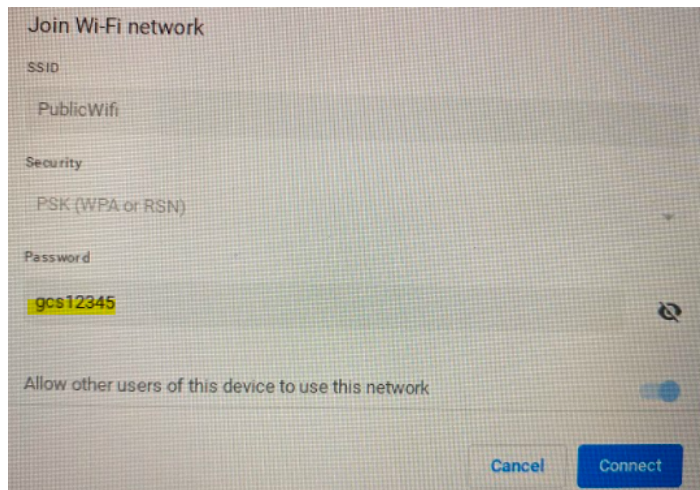


### Join Wi-Fi network

-Enter thePublicWiFi network password:

GOGCS2023!

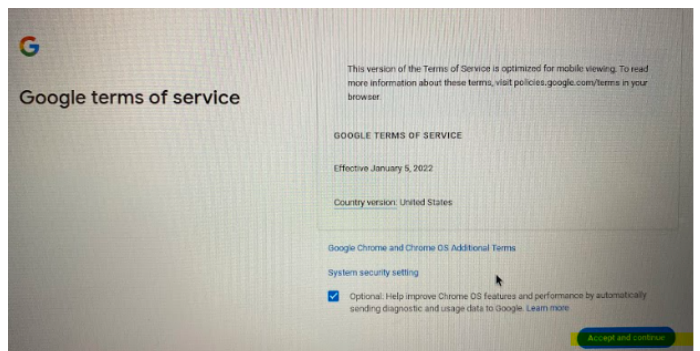
-Select Connect.

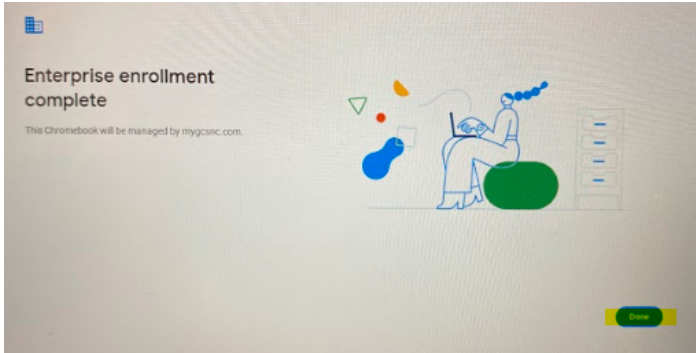
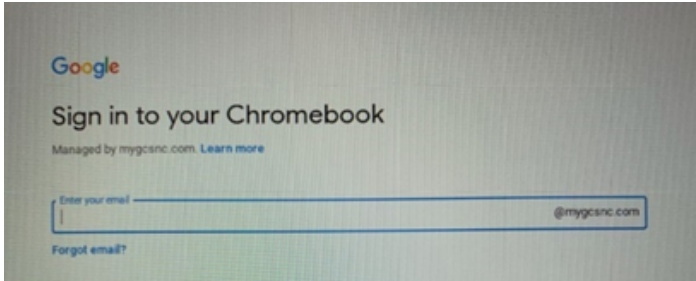
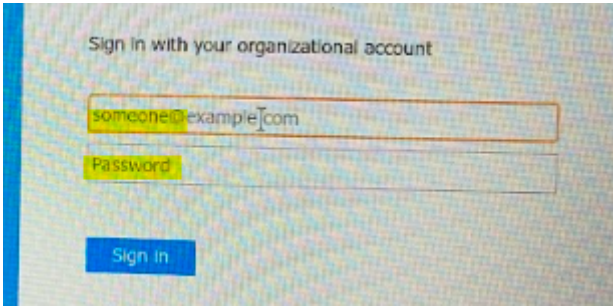


### Google terms of service

-Make sure the box at the bottom is checked, then select 'Accept and Continue.'

-The device will power through several screens.



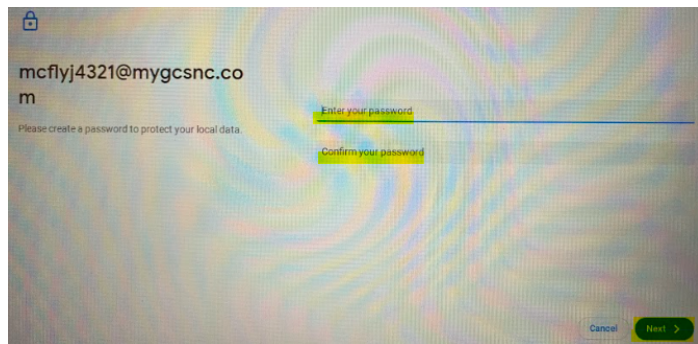
<p><b>Enterprise enrollment complete</b></p> <p>-Select 'Done.'</p>					
<p>Note: The remaining steps will log the student in and associate their account with the device. This can be done by you or by the student.</p>					
<p><b>Sign in to your Chromebook</b></p> <p>-The student can now log in using the GCS Google Username and GCS Password (Birthday).</p>					
<p>NOTE: GCS Google Username Format:</p>	<table border="1" data-bbox="738 1066 1430 1140"> <tr> <td>Last Name(s)</td> <td>First Letter of First Name</td> <td>Last four #'s of Student ID</td> <td>@mygcsnc.com</td> </tr> </table> <p>Example: Jessie McFly with student ID 12345678 = mcflyj5678@mygcsnc.com</p>	Last Name(s)	First Letter of First Name	Last four #'s of Student ID	@mygcsnc.com
Last Name(s)	First Letter of First Name	Last four #'s of Student ID	@mygcsnc.com		
<p><b>Sign in with your organizational account</b></p> <p>-Enter Username and Password</p> <p>Username = Student Number</p> <p>Password = Birthday (ex: March 5, 2012 will be 03052012)</p>					

**Enter/Confirm your password**

-Click your mouse on the top box and enter your password in both boxes.

Remember, your password is your date of birth.

-Select Next.



**Finished!**

Your Google Chrome and Play Store apps will download – **that's it - you're ready to go!**

