

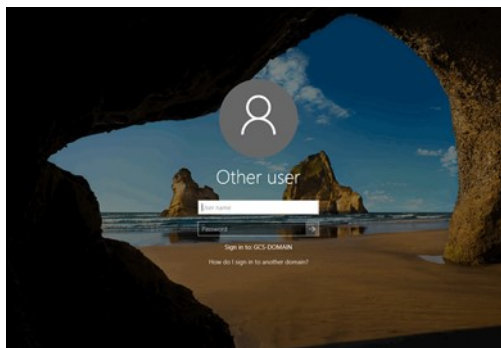
CONNECTING YOUR GCS DEVICE



BEFORE LEAVING YOUR SCHOOL SITE

Log in with your

GCS STUDENT ID and PASSWORD



This creates a cached user profile on your device.

If you cannot login, please make sure you are connected to the **GCS** wifi network.

If you still have problems, please call our Customer Service Desk at 336-370-8179.

AT HOME INSTRUCTIONS

Connect to your home wifi network.

Open Google Chrome Browser and go to the website you want to visit.

You will be prompted by ZScaler to sign-in. Use YOUR STUDENT ID@stu.gcsnc.com as shown below.

A screenshot of a ZScaler "Sign In" form. It has a green header with a person icon and the text "Sign In". Below that is a message: "To keep you safe from internet threats, please sign in to your company's security service." There is a "User Name" label and a text input field containing "00000000@stu.gcsnc.com". Below the input field is a blue "Sign In" button. At the bottom, there is a link that says "Need help? Contact your IT support." A black line points from the email address in the input field to a separate box on the right.

00000000@stu.gcsnc.com

You will then be prompted to sign-in a second time. Use YOUR STUDENT ID@stu.gcsnc.com and password as shown below.

A screenshot of the Guilford County Schools login page. It features the school's logo at the top. Below the logo is the text "Sign in with your organizational account". There are two text input fields: the first contains "00000000@stu.gcsnc.com" and the second contains a masked password ".....". Below the password field is a blue "Sign in" button.

Additional Troubleshooting:

NCEd Cloud Login Issues: see school Data Manager

Device Issues: 336-370-8179

Windows Login Issues: 336-370-8179

ZScaler Issues: 336-370-8179

CONECTAR

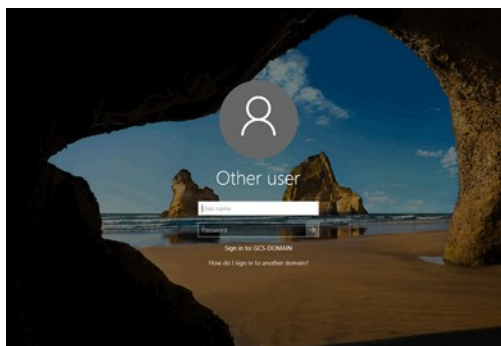
USTED GCS DISPOSITIVO



ANTES DE SALIR DE SU SITIO DE LA ESCUELA

INICIE SESIÓN CON SU

GCS IDENTIFICACIÓN Y CONTRASEÑA DEL ESTUDIANTE



Esto crea un perfil de usuario en la memoria caché de su dispositivo.

Si no puede iniciar sesión, asegúrese de estar conectado a la red Wi Fi de GCS.

Si aún tiene problemas, llame a nuestro Servicio de Atención al Cliente al 336-370-8179.

INSTRUCCIONES EN CASA

Conéctese a la red wifi de su hogar.

Abra el navegador Google Chrome y vaya al sitio web que desea visitar.

ZScaler le pedirá que inicie sesión. Use SU ID DE ESTUDIANTE @stu.gcsnc.com como se muestra a continuación. .

00000000@stu.gcsnc.com

Luego se le pedirá que inicie sesión por segunda vez.

Use SU ID DE ESTUDIANTE@stu.gcsnc.com y contraseña como se muestra a continuación.

Solución de problemas adicionales:

Problemas de inicio de sesión en la nube NCEd:
consulte al Administrador de datos de la escuela.

Problemas del dispositivo: 336-370-8179

Problemas de inicio de sesión de Windows:

336-370-8179

Problemas de ZScaler: 336-370-8179.