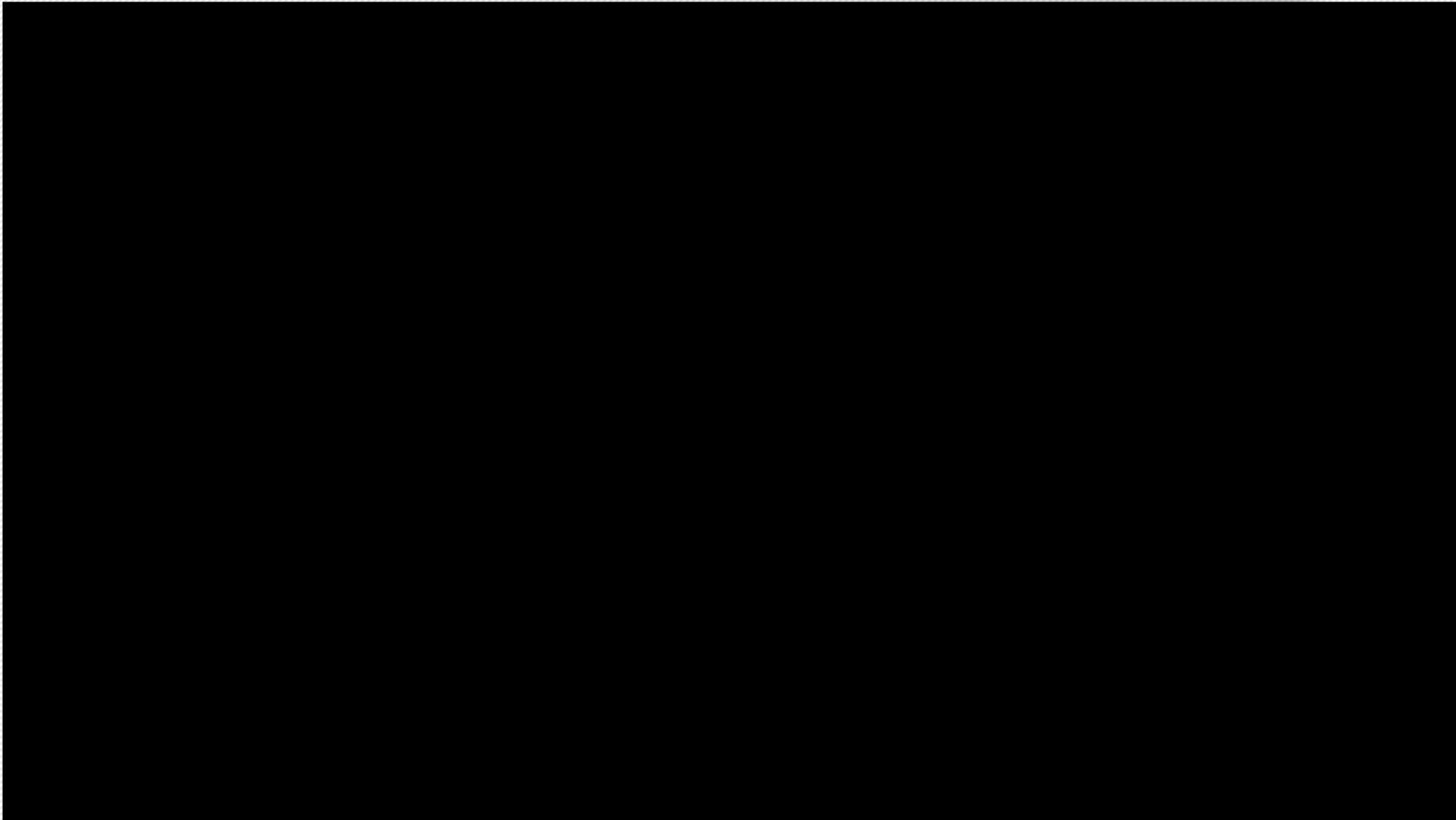


Mission Services

Video



Heart of Texas
Goodwill Industries, Inc.
Serving the community since 1955



Our Mission, Vision & Values

Our mission is to facilitate change through skills training and work opportunities.

Our Vision is that all people are living their full potential and capable of contributing to their community.

We Value integrity, respect, accountability, innovation, service, and empowerment.



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20 Counties
14 Retail Stores
2 Attended Donation Centers
1 Outlet Centers
5 Community Connects



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Focus Populations and Services

WHO



PEOPLE WITH
DISABILITIES

UNDER
EMPLOYED

VETERANS

AT-RISK
YOUTH

FORMERLY
INCARCERATED

THROUGH



EDUCATION

SKILLS
TRAINING

JOB
PLACEMENT

WRAP-AROUND
SUPPORT

COLLABORATIVE
PARTNERSHIPS

Where are services provided?

- Community Connects
 - NR- Waco
 - Temple
 - East Waco
 - Killeen
 - Bryan
- Retail Facilities
- Off-site locations in partnership with local agencies and employers





- Houses a combination of Goodwill operated services and complementary resources provided by partnering organizations
- Open to any job seekers or anyone looking to advance their career or education
- Computer lab is available for self-directed job search/applications, typing tutorials, and other needs
- One-on-one Staff Assistance
- Classes and Workshops
 - Beginning Computer Classes
 - Intermediate Computer Classes
 - Job Readiness Workshops
 - Financial Literacy Workshops
- Job Fairs
- Resource Navigation
- Classes through Community Partners
 - GED/ESL
 - Parent Support Group
 - Parenting and Anger Management
- Facility Rental



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Accelerate Program helps participants fast track their job search to sustainable employment and financial self-sufficiency.



Eligibility:

- Must be 16 years or older
- Must be willing to maintain constant communication with a Success Coach
- Must be willing participate in all assigned employability skills trainings
- Must be willing to participate in financial literacy training



Benefits:

- Dedicated Success Coach to all job search and employment activities
- One-on-one career and financial planning
- Individualized assistance to help obtain sustainable employment within 4 months.
- Support services and resources to help maintain employment



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Operation Good Jobs program assists veterans and their immediate family members connect to sustainable employment opportunities while exploring ways to increase their skills, continue their education or connect to other services in the community.



ELIGIBILITY

- Veterans and/or transitioning military members must be able to provide documentation of veteran/military status (i.e. DD-214, VA Card, Copy of Orders, ect.)
- Immediate family member must be able to provide documentation or military member's stats and one document showing family link (i.e. marriage certificate, birth certificate, bill with all names listed, ect.)
- Must be 16-years or older

Benefits:

- Create an Individualized
- Career and Financial Plan
- Skills Assessments
- One-on-one Career Coaching
- Employment Preparation Courses and other Skill Building Classes



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Rise Program is designed to help those looking to take their career to new heights with an accredited high school diploma.



Eligibility: The Program is designed for adults seeking their High School Diploma in order to advance their career. Participants must be able to work independently, have access to a computer and Wi-Fi.



Perks of the Program

Completed high school credits and/or GED tests can be transferred into the existing modules and credited towards your completion of the program. In addition to receiving a high school diploma, you can also receive a Career Certificate in one of the following fields:

- Food and Hospitality
- Retail Customer Service
- Office Management
- Professional Skills
- Child Care and Education
- Transportation Services
- Homeland Security
- Certified Protection Officer
- Hospitality
- Home Care Professional

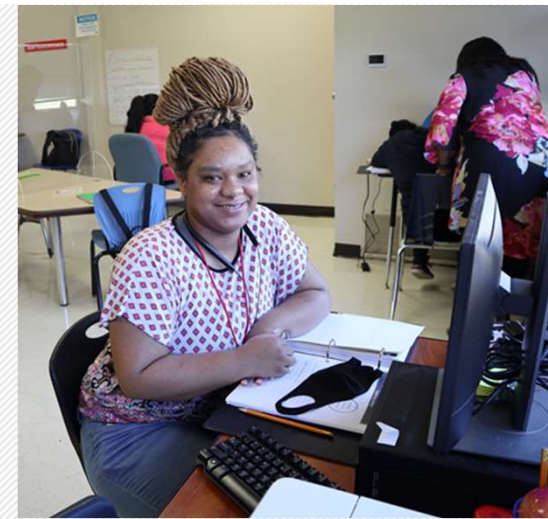


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VOCATIONAL ADJUSTMENT TRAINING



- Series of classes build to help students learning skills needed to obtain and maintain employment within their communities.
- These classes include:
 - **Disability Disclosure Training** (at least 20 hours)
 - **Exploring the “You” in Work** (at least 10 hours)
 - **Job Search Training** (at least 20 hours)
 - **Entering the World of Work** (at least 10 hours)
 - **Soft Skills for Work Success** (at least 13 hours)
 - **Money Smart** (at least 30 hours)
 - **Soft Skills to Pay the Bills** (at least 20 hours)
 - **Transportation Training**
 - **Exploring Postsecondary Education and Training** (at least 10 hours)
- Can be taught on campus, at a Goodwill Facility, or virtually.





WORK ADJUSTMENT TRAINING



- Paid on-the-job training program where students take the skills learned in VAT and put them into action in a real work environment.
- Training is done within 2 phases:
 - Evaluation Period: 25 hours of observation to create an individualized Training/Service Plan
 - Training Period: about 100 hours of training to work on goals set in service plan and other employment skills.
- Training is monitored with Goodwill Retail Stores.
- Training is done in a minimum of 3-hour increments.



Work Experience Training



- Temporary work, seasonal work, internships, and volunteer opportunities.
- Participants are paid wages through placement provider.
- Goodwill receives referrals from TWC VRS for one-site Job Skills Training/Job Coaching.
 - Identifying accommodations and supports
 - Providing on-site training that reinforces the employer's expectations and procedures
 - Support adaptation to the work experience site's culture and etiquette
 - Address interpersonal skills necessary and facilitating communication between co-workers and supervisors
 - Identifying cost effective assistive technology or other aides
 - Address travel training and other issues related to maintaining the work experience



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Business Services

Heart of Texas Goodwill provides a range of services to help local businesses recruit and retain talent.

Our staff will work with you to determine the services that best fit the needs of your company.

By tailoring our services for you, our goal is to deliver the results you need to enhance your workforce.

Facility
Rental/Job Fairs



Work-Ready
Skills



Computer
Skills Training



Employee Resources
& Coaching



Contact: **Melvina Lewis**

 254-753-7337 Ext. 125

 mlewis@hotgoodwill.org



Community Partnerships

- We partner with many local agencies and non-profits to provide job skills training and computer training where they're at.
- Some of our partners include:
 - Waco Family Medicine
 - Temple College
 - Caterpillar
 - McLennan County Probation
 - Bell County Juvenile Services
 - Libraries – Waco and Temple



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Resource Navigation/EAP

Don't let the stress of life impact your work. Set up a free, confidential meeting with a success coach today:

- Find the right community resources to meet your needs
- Learn job skills that will improve your relationships with co-workers, employers, and customers
- Learn about community events
- Discover training and education opportunities to advance your career

Find These Resources & More



FOOD



UTILITIES ASSISTANCE



TRANSPORTATION



EDUCATION



CHILD CARE



HOUSING



COUNSELING SERVICES



ADDITION SERVICES



FINANCIAL EDUCATION



CLOTHING

Get Connected Today! >>> 254-339-0191

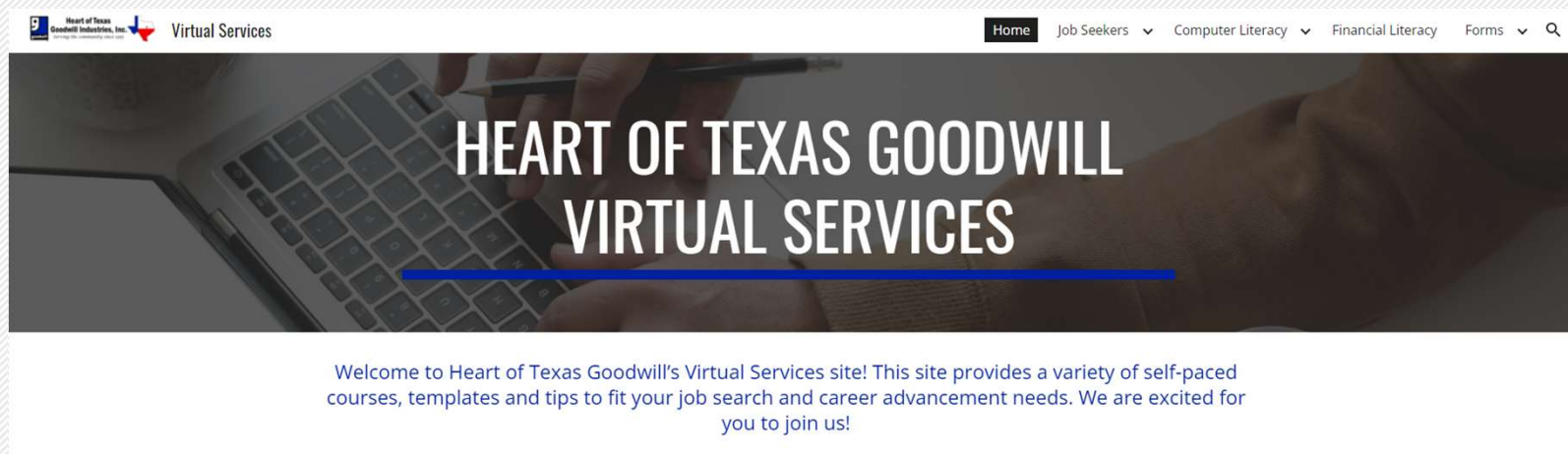


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Virtual Services

- Complete self-paced courses anytime
- Register for upcoming live classes and workshops
- Access downloadable templates and resources



The screenshot shows the homepage of the Heart of Texas Goodwill Virtual Services website. The header includes the organization's logo and name, a navigation menu with links for Home, Job Seekers, Computer Literacy, Financial Literacy, and Forms, and a search icon. The main content area features a large banner with the text "HEART OF TEXAS GOODWILL VIRTUAL SERVICES" over a background image of hands using a laptop. Below the banner is a welcome message: "Welcome to Heart of Texas Goodwill's Virtual Services site! This site provides a variety of self-paced courses, templates and tips to fit your job search and career advancement needs. We are excited for you to join us!"

2022 - 2024

MISSION STRATEGIC PLAN



Heart of Texas
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2022 - 2024 INVESTMENT PLAN FOR M. SCOTT DONATION

**OPEN A
CHILD DEVELOPMENT
CENTER**

INITIATIVE **1**

**IMPLEMENT A
MOBILE SERVICES
UNIT**

INITIATIVE **2**

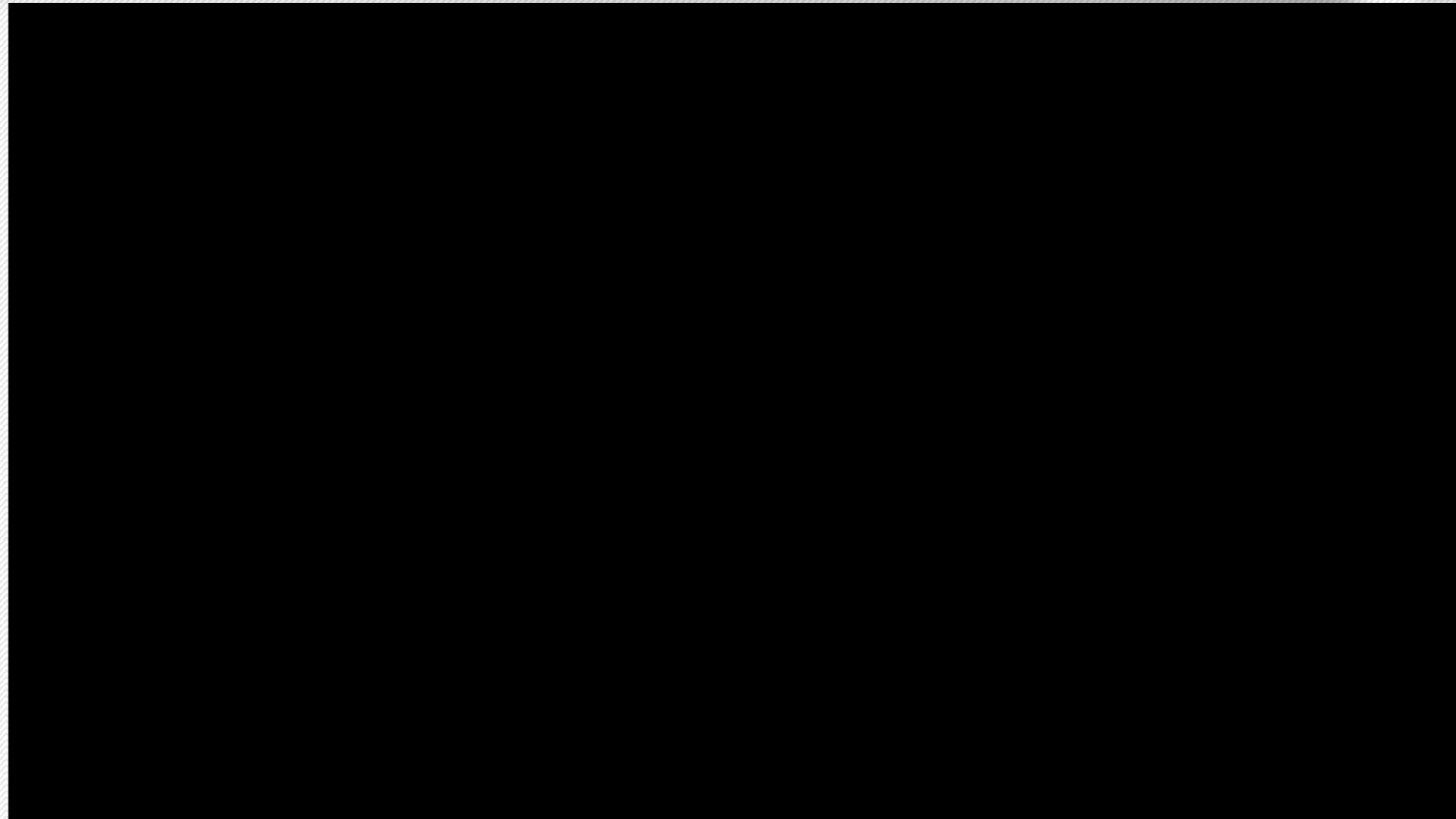
**RENOVATE
TEMPLE
JOB CONNECTION**

INITIATIVE **3**

**OPEN A COMMUNITY
CONNECT CENTER
- EAST WACO**

INITIATIVE **4**

Maria's Goodwill Story



View more Mission Moments at: youtube.com/hotgoodwill

Questions?



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