



FINDING NETWORK CARE WHEN YOU TRAVEL

At home or travelling — you can help save money by choosing network doctors and hospitals



When you choose doctors and hospitals in your network, you can help save money and enjoy a more convenient experience.

When you're away from home

When you or your eligible dependents travel or go to school away from home, AmeriHealth Administrators gives you access to network doctors and hospitals across the U.S. using PHCS *Healthy Directions* travel network.

The travel network doctors and hospitals are considered in-network *only* when you travel or go to school outside your primary network's service area.¹ Otherwise, health care providers are in-network *only if* they are in the AmeriHealth Administrators network or other network shown on the front of your ID card.

Choosing network doctors and hospitals can save you money

If you use a non-network provider, your plan's out-of-network benefits apply. Also, non-network providers may require that you pay their full charge when you receive care, and they may bill you for amounts over what your plan pays. You could pay significantly more out of your pocket if you choose a non-network provider.

Network providers cannot bill you for amounts that exceed your plan's network allowance. They may bill you only for copays, deductible, coinsurance, and amounts that exceed your plan's maximum benefits.

We're here to help you

AmeriHealth Administrators is here to help you make good decisions when it comes to your health. Our people, tools, and educational resources can support you in making informed decisions.

Tap into your health

Access your health benefits, claims information, ID card, and more — all while you're on the go. Search for myahabenefits on the App StoreSM or Google PlayTM.

Need health care while you're away from home?

Look for doctors and hospitals in your travel network.

1. Go to www.ahatpa.com.
2. Click the **Members** page and choose **Find a Provider**.
3. Then visit **PHCS Healthy Directions Travel Network**.

Nondiscrimination Notice and Language Access Services

This plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on your ID card (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que aparece en su tarjeta de identificación (TTY: 711).

注意：如果您使用简体中文，您可以免费获得语言协助服务。请致电您ID卡上的电话号码。

¹The AmeriHealth service area in New Jersey includes all New Jersey counties. The service area also includes all Delaware counties and nine Pennsylvania counties in the Philadelphia area including: Northampton, Lehigh, Bucks, Berks, Montgomery, Philadelphia, Delaware, Chester, and Lancaster Counties.

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AmeriHealth Administrators cannot guarantee the continued participation of any one doctor, hospital, or other health care provider. It is very important that you verify your provider's network membership before receiving services.

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