



Why We Are Switching to Clarity for Contracts & Billing – Parent FAQ

- **Why did Dunn choose Clarity for Contracts & Billing?**

We have chosen Clarity as our contracts and student billing provider in order to better serve both our current and prospective families. The switch to Clarity for financial aid was so successful that we want to continue to enhance the family experience with Clarity's Contracts & Billing. We are confident this change is going to make the enrollment and billing processes easier for families.

- **Is my information safe with Clarity?**

Dunn School takes the privacy and security of your personal information very seriously. Clarity is certified for both GDPR and SOC2 and uses enterprise-level security standards including end-to-end encryption of all personally identifiable information. For more information, please refer to [Clarity's Privacy Policy](#).

- **Can I complete my child/children's enrollment using my phone or tablet?**

Yes! Families can sign contracts, pay tuition and incidental bills directly from their phone or tablet.

- **Will I be able to set up autopay for tuition payments?**

Yes! You can choose to set up autopay for tuition and/or for incidental charges throughout the school year.

- **Will I be able to see copies of current and/or previous contracts/invoices?**

Yes! All current and past contracts, bills, and payments will be available to view or download in the family portal.

- **What forms of payment can I use with Clarity?**

You can continue to send checks and wires directly to Dunn School and the payments will be recognized in Clarity. The system also allows you to pay by ACH, bank account, or credit card (Visa, Mastercard, & Amex). Processing fees do apply with credit cards.



Family Support Contact Information

1. Phone support at 206-210-3752
 - Monday to Friday, 8 a.m. to 8 p.m. ET
 - Saturday, 9 a.m. to 5 p.m. ET
2. Email support at support@clarityapp.com
3. Email and Chat Support
 - Monday to Friday, 8 a.m. to 11 p.m. ET.
 - Saturday and Sunday, 9 a.m. to 5 p.m. ET