Welcome Center Design Team (WCDT)



Inclusive Welcome

Share an act of kindness
that you recently did or someone
or
an act of kindness
that someone recently did for you.

Welcome to New Members

- Julie Marsh

Intention Setting: Our Agreements

1. Inclusive Participation
2. Active Listening
3. Show care and respect
4. Value Diverse Perspectives
5. Speak Your Truth
6. Equity of Voice
7. Confidentiality and Trust



Land Acknowledgement

We acknowledge that we are on the indigenous lands of the Coast Salish peoples who include the Duwamish (*dxʷdəwʔabš*) Tribe, Muckleshoot Indian Tribe, and the Snoqualmie *sdukʷalbixʷ* Tribe.

We thank these caretakers of this land who have lived and continue to live here since time immemorial. **We reflect** on the historic context that brings us to reside on this land and **accept responsibility** to interrupt erasure. **We are committed** to our ongoing partnership with the Snoqualmie Tribe as we listen to, learn from, and lead with their guidance.

Goals for Today

- General Updates
  - January 14 Meeting
  - Design Team – Kristi and Keri
  - Marketing Team - Marta
  - Family Resource Center Team – Julie/Ricardo
  - Bus Stop Update - Danya
- Timeline (between now and June)
- Human-Centered Relationships Scenarios



General Updates

- January 14 Meeting - Ricardo
- Design Team – Kristi and Keri
- Marketing Team – Marta
- Parent Learning Hub – Marta
- Family Resource Center Team - Julie/Ricardo
- Bus Stop Update - Danya



Bus Stop Update

- Key Learnings
  - Current location, Requirements, Coordination, City Priorities
- Advocacy
  - City Transportation Commission, KingCo Metro, Neighborhood Partners
- Taking Action & Next Steps
  - Opportunity to advocate for more equitable access to the Welcome Center and improve overall walkability in the Wilburton area.

Need More Info? Please reach out!

Danya Schwab, Welcome Center | Community Outreach (schwabd@bsd405.org)

Our Work Between Now and June

- Goal: To systemize our practices to support buildings.
  - February 11: The Foundation – scenarios
  - March 11: Start Drafting Processes & Procedures
  - April 1: Continue Drafting Procedures
  - May 6: Revise Recommendations and Prepare for June Meeting
  - June 10: Celebrations and Share with Dr. Aramaki

Envisioning Visitor's Experience: Scenario Practice

Last meeting with modeled "human-centered systems and relationships by exploring a scenario. This week we will continue that in small groups and report back whole group.

Review Scenario you are given in small groups.

- Listen. Why are they here?
- Check your own bias.
- What does their experience **look like**, **sound like** and **feel like** at the Welcome Center?
- Identify themes needed in all BSD locations and during any/all interactions.



Human- Centered Systems and Relationships

Themes During any/all Interactions

- Keep things child centered
- Universal Greeting– Hello! My name is _____. How can I help you?
- Thank you for coming in. Here's my card. Let us know if you have any questions.
- Paraphrase back to visitor
- Ask language preference
- Warm handoff from the Welcome Center to the school(s) - building a bridge
- Strategies for centering ourselves, self-care is important, being grounded
- Asking colleagues for support
- Listen with empathy
- Need protocol for aggressive behavior

- Center your self
- Check biases
- Priortizing active listening – be a detective, don't interrupt
- 1:1 support
- Flexible systems & processes
- Warm handoff
- Follow through – providing contact information
- EMPATHY, COMPASSION, HUMAN CENTERED

Optimistic Closure

- How are you leaving our meeting this afternoon feeling?
- What is a random act of kindness you engage in between now and our next meeting on March 11?



Next Meeting
March 11th

Thank you!

