



## BOARD OF EDUCATION

*Kristin McCabe, President*  
*Franchesca Warren, Vice President*  
*Kimberly Dove • Sara Gillespie • Katie Gregory*  
*Michelle Morancie, Ph.D. • Lillie Pozatek*  
*Mike Looney, Ed.D., Superintendent*



The Fulton County Board of Education is pleased to announce that Voya Financial will provide premium payment direct billing services to our retirees beginning 1/1/2025.

An integral part of Voya's billing service is the secure members portal where each retiree can manage their individual retiree benefits account online. Access the Voya Financial website by following the instructions below or clicking on the following link <https://secure3-enroll.com/go/fcsbenefits>.

For questions about setting up your username and 1<sup>st</sup> time login password, contact **Fulton County Schools Retirement Services at (470) 254-0102**. If you have forgotten your password or need your password reset, please contact **Benefitfocus Customer Service Department at 1 (877) 359-1745**.

You can access your Benefitfocus/Voya online account login by visiting the Fulton County Schools website at:

1. [www.fultonschools.org](http://www.fultonschools.org)
2. Select Departments
3. Select Retirement Services
4. Scroll down the page and select the green button for "All Retirees"

For questions about setting up your recurring/automatic monthly premium payment with Voya or mailing in your monthly premium, please contact **Voya Financial Customer Service Department at 1 (833) 232-4673**.

In order to set up recurring/automatic payment with Voya for your dental, vision or life insurance coverage, you **must** login to your current Benefitfocus online account, select **Quicklinks** at the top of the page and select **Voya – Direct Bill Payments**. You will automatically be routed to the billing services platform for Voya. Once you are connected, follow the instructions to set up your recurring monthly premium payment from your bank account.

If you need to update your mailing address, telephone number or email address, you must contact the **Fulton County Schools Retirement Services Department at (470) 254-0102**. Or send a request via email to [retirementservices@fultonschools.org](mailto:retirementservices@fultonschools.org). You cannot update your information directly with Benefitfocus or Voya.