



Home-School Connection

Conflict Resolution

Engaging in Conversations About Problem Solving

At West Bloomfield Preschool Academy, we recognize that conflicts are a natural part of early childhood development. As children engage in an active and dynamic preschool curriculum, it's inevitable that disagreements will arise. However, these moments of conflict are valuable learning opportunities. They allow children to develop important social skills, such as empathy, communication, and problem-solving, by considering the perspectives of others.

In our classroom, we use the HighScope Conflict Resolution Model to guide children through resolving conflicts in a respectful and constructive way. This approach helps children identify the problem, express their feelings, and come up with solutions, while also learning how to resolve conflicts in a way that builds positive relationships with peers and adults.

We encourage you to continue these conversations at home. When your child shares a conflict they may have experienced during the school day, consider asking the following open-ended questions to help them reflect on the situation and the solution:

- *“You seemed really upset about this. Tell me more about the problem.”*
- *“How did the teacher help you in solving the problem?”*
- *“What was the solution to the problem, or how did you and your friend try to fix the problem?”*
- *“Do you feel like the solution worked? How did you feel after?”*
- *“What could you do or say next time if you’re feeling sad, frustrated, or upset?”*

These questions provide a chance for your child to explain what happened, how they felt, and how they worked through the conflict, empowering them to take an active role in their own social development.

If you have any questions about the conflict resolution process or would like additional resources, please don't hesitate to reach out to your child's teacher. We greatly appreciate your partnership in helping our students build strong problem-solving skills at school and at home.

Thank you for your continued support!



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Supporting Children in Resolving Conflicts Poster For Home

HighScope 6 Steps in Resolving Conflicts

1.	Approach calmly, stopping any hurtful actions or language <ul style="list-style-type: none">● Place yourself between the children, on their level.● Use a calm voice and gentle touch.● Remain neutral rather than take sides.
2.	Acknowledge feelings <ul style="list-style-type: none">● “You look really upset.”● Let children know you need to hold any object in question.
3.	Gather Information <ul style="list-style-type: none">● “What is the problem?”
4.	Restate the problem <ul style="list-style-type: none">● “So the problem is...”
5.	Ask for ideas for solutions and choose one together. <ul style="list-style-type: none">● “What can we do to solve this problem?”● Encourage children to think of a solution.
6.	Give follow-up support as needed <ul style="list-style-type: none">● “You solved the problem!”● Stay near the children.