

YOUR PHARMACY BENEFITS



 **NAVITUS**
Our business is **personal**



Welcome to Navitus

We understand that access to affordable medications can be life changing - and lifesaving. Our mission is to help members like you get the medications you need.

Once your pharmacy benefits are active, here's how you can make the most of them:

Provide your prescription card when you fill a medication.

This will ensure that your pharmacy benefits are processed seamlessly.

Use our member portal to access your benefits.

Find the nearest network pharmacies, cost of your medications, access your digital ID card, review plan details such as deductibles and out-of-pocket maximums and more. To get started, go to **memberportal.navitus.com**.

Still have questions?

As a Navitus member, you have peace of mind knowing that we are here to support your health journey. Our dedicated Customer Care team can help if you have questions about your pharmacy benefits. They will work to resolve any concerns quickly and can be reached at the number on the back page.

Get Convenient Delivery of Your Prescriptions By Mail



If you take medications for chronic conditions, save time and money with Costco Pharmacy's mail order program. Your prescriptions will be mailed directly to you every three months. You do not need to be a Costco member to take advantage of this program. See the back page for registration details.

Your Pharmacy Benefits



Effective Date
January 1, 2025

Benefit Type
Signature Traditional – 3 Tier

Annual Deductible

Individual Deductible N/A

Family Deductible N/A

Benefit Schedule

Tier Level	Retail Pharmacy 30-Day	Retail Pharmacy 31-90 Day	Mail Order 61-90 Day	Specialty Pharmacy 30-Day Only
Tier 1	\$5	\$10	\$10	-
Tier 2	\$35	\$70	\$70	-
Tier 3	\$60	\$120	\$120	-
Specialty	N/A	N/A	N/A	\$60

Annual Out-of-Pocket Maximum

Individual Maximum \$2,500

Family Maximum \$5,000

Tier 1: Generics and some lower-cost brand products

Tier 2: Preferred brand products

Tier 3: Non-preferred brand products with a generic available



Experience Convenient Access to Your Pharmacy Benefits

Register on the Navitus member portal for tools to help you make the most of your pharmacy benefits. Go to memberportal.navitus.com or scan the QR code to sign up today.*



* The QR code may identify your IP/device information. However, your personal and health information is strictly confidential and will not be captured.

Contact Information

Customer Care

24 hours a day, 7 days a week
855-673-6504 711 (TTY)

Prescription Claims

Navitus Health Solutions
Attn: Claims Department
PO Box 999
Appleton, WI 54912-0999
Fax: 855-668-8550 (toll-free)

Navitus Website

navitus.com/members

Member Portal

memberportal.navitus.com

Mail Order

Costco Mail Order
800-607-6861
pharmacy.costco.com

Specialty Pharmacy

Lumicera Health Services
855-847-3553
lumicera.com

Sharing Your Feedback

Your experience with your Navitus pharmacy benefits matters to us. Go to bit.ly/navitusfeedback or scan the QR code* to tell us how we are doing.



* The QR code may identify your IP/device information. However, your personal and health information is strictly confidential and will not be captured.

For a copy of your member rights and responsibilities, please visit the member portal or call Customer Care.

If you need this printed material translated or in an alternative format, or need assistance using any of our services, please contact Customer Care.