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Dear Lincolnwood Learning Community,

I am writing to update you about the recent cybersecurity incident involving PowerSchool.

As previously mentioned, PowerSchool has engaged Experian, a trusted credit reporting agency, to provide complimentary identity protection and credit monitoring services to individuals whose information was determined to be involved in the incident. This week, Experian (on behalf of PowerSchool) initiated the process of notifying said individuals via email. All the information regarding the activation of and access to the offered services will be included in that email. You may also visit PowerSchool's website to learn how to activate the offers from Experian.

Additionally, PowerSchool has worked with Experian to set up a dedicated, toll-free call center to answer any questions associated with the services offered through Experian and the incident. You may call 833-918-9464, Monday through Friday, 8:00 a.m. through 8:00 p.m. Central Time, and provide the engagement number **B138813**.

Protecting our students and staff remains our top priority. Thank you again for all of your support and understanding during this time.

Sincerely,
Jordan Stephen
Director of Technology