

Feb. 5, 2025

Dear CAIU Families:

We are contacting you with additional information regarding the PowerSchool data breach that occurred on or around Dec. 22, 2024, that may have compromised the personal information of certain current and former CAIU staff members. You should have received a letter in January notifying you of the incident and outlining what steps had been taken at that point. Since then, PowerSchool has committed to providing two years of free credit monitoring to affected individuals.

What Is PowerSchool Doing to Help Safeguard My Information?

PowerSchool is offering two years of complimentary identity protection services to students and educators whose information was involved. For adult students and educators, this offer will also include two years of complimentary credit monitoring services.

If your personal information was involved in this incident and you are interested in enrolling in credit monitoring or identity protection, please follow the steps below.

How do I sign up for credit monitoring?

For details on how to sign up for the resources being offered and how to reach the dedicated call center, you will be receiving an e-mail notification directly from PowerSchool in the coming days, or you can visit their website to learn how to activate the offerings from Experian, linked here: <https://www.powerschool.com/security/sis-incident/notice-of-united-states-data-breach/>
(<https://bit.ly/PowerSchoolUSDataBreach>)

Or scan this QR code:



What if I don't get an email?

Involved individuals may receive an email communication in the coming weeks. This notification provides details about the support resources we are offering, including complimentary credit monitoring and identity protection services if you do not receive a direct email. If you do not receive an email, you can find more information linked here: <https://www.powerschool.com/security/sis-incident/notice-of-united-states-data-breach/>.

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Or scan this QR code:



Please ensure that you enroll by May 30, 2025 (Your code will not work after this date at 5:59 UTC.)

How Can I Ask Questions or Receive Updates?

For the latest details on this incident, additional updates, or information on how to reach out to CAIU with further questions, please visit www.caiu.org/community/notices/PowerSchool

We are committed to keeping you informed and rest assured that we are prioritizing the safety and privacy of your data.



Executive Director, CAIU