



# Travel Assistance Services

*From Distress to Relief. Anytime, Anywhere.*

When you are traveling away from home, you have access to travel medical, personal and assistance services. With a local presence in 200 countries and territories worldwide and thirty-five 24/7 assistance centers staffed with multilingual assistance coordinators, case managers, as well as medical and security staff, Generali Global Assistance is here to help you obtain the care and attention you need in case of an emergency while traveling.

**If you need assistance contact us at 1-800-759-9504**



## Emergency Transportation Services

Emergency Medical Evacuation/Medically-Necessary Repatriation\*

Repatriation of Mortal Remains\*

Transportation after Stabilization

Visit by Family Member/Friend

Return of Dependent Children

Return of Traveling Companion



## Travel Support Services

Medical Monitoring

Hotel Arrangements for Convalescence

Medical and Dental Search and Referral

Advance of Emergency Medical Expenses

Assistance with Replacement Medication, Medical Devices, and Eyeglasses or Corrective Lenses

Transfer of Insurance Information and Medical Records



## Personal Assistance Services

Assistance with Emergency Travel Arrangements

Pre-Trip Information

Interpretation/Translation

Locating Lost or Stolen Items

Emergency Cash Advance

Legal Referral/Bail

Emergency Message Relay

\* The emergency medical evacuation/medically necessary repatriation and repatriation of mortal services paid for by Generali require reimbursement. A satisfactory guarantee of reimbursement is required before services are rendered.

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