Parent Guide:
Lightspeed Parent Portal™

Lightspeed Systems®

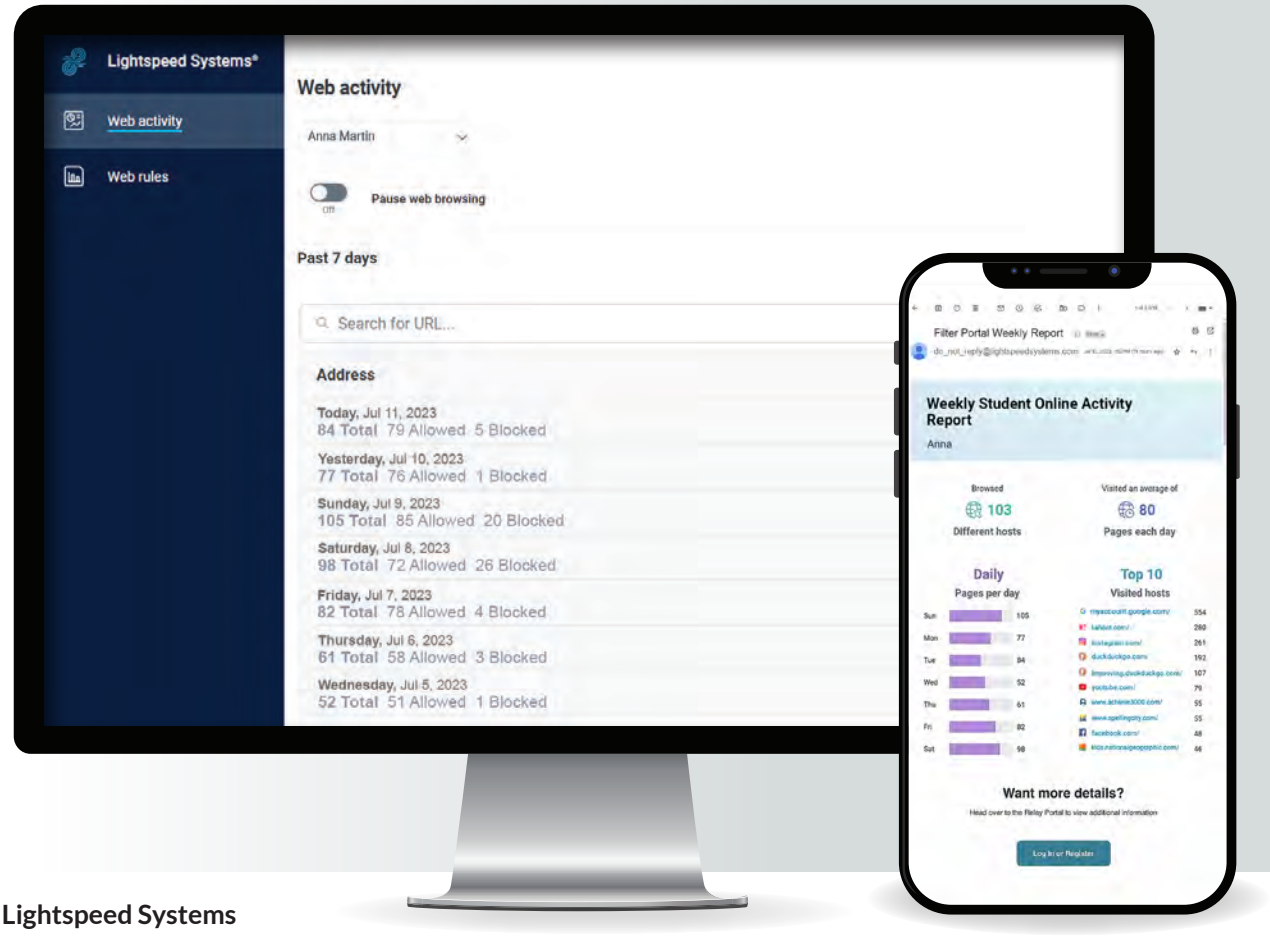
Safety, security, and equity. *At the speed of light.*

Introducing the Lightspeed Parent Portal

With so many new technologies and learning methods introduced every day, your involvement in your child's learning is more important than ever. To support this, your school has partnered with Lightspeed Systems® to give you visibility and control of your child's internet usage while on school-issued devices, at home and after-school hours.

With the Lightspeed Parent Portal, you have access to:

- The Weekly Student Online Activity Report, sent to your email. This report summarizes your child's web browsing activity for the week.
- The full, web-based portal delivering in-depth visibility and control over your child's online activity. Know exactly when and what sites are accessed in real time, then pause screens or control app usage as needed.



About Lightspeed Systems

Lightspeed Systems has been dedicated to supporting K-12 online education for over 20 years. Lightspeed is governed by and adheres to stringent student data privacy regulations, such as FERPA and COPPA, ensuring student data will remain confidential and will not be shared, distributed, or sold to advertisers or any other parties.

How Lightspeed Captures Your Child's Internet Activity

Devices provided by your school that are filtered by Lightspeed, intercept network traffic and allow or block websites. These decisions are made based on both the content filter category of the website and the rules configured for your student.

The Weekly Student Online Activity Report

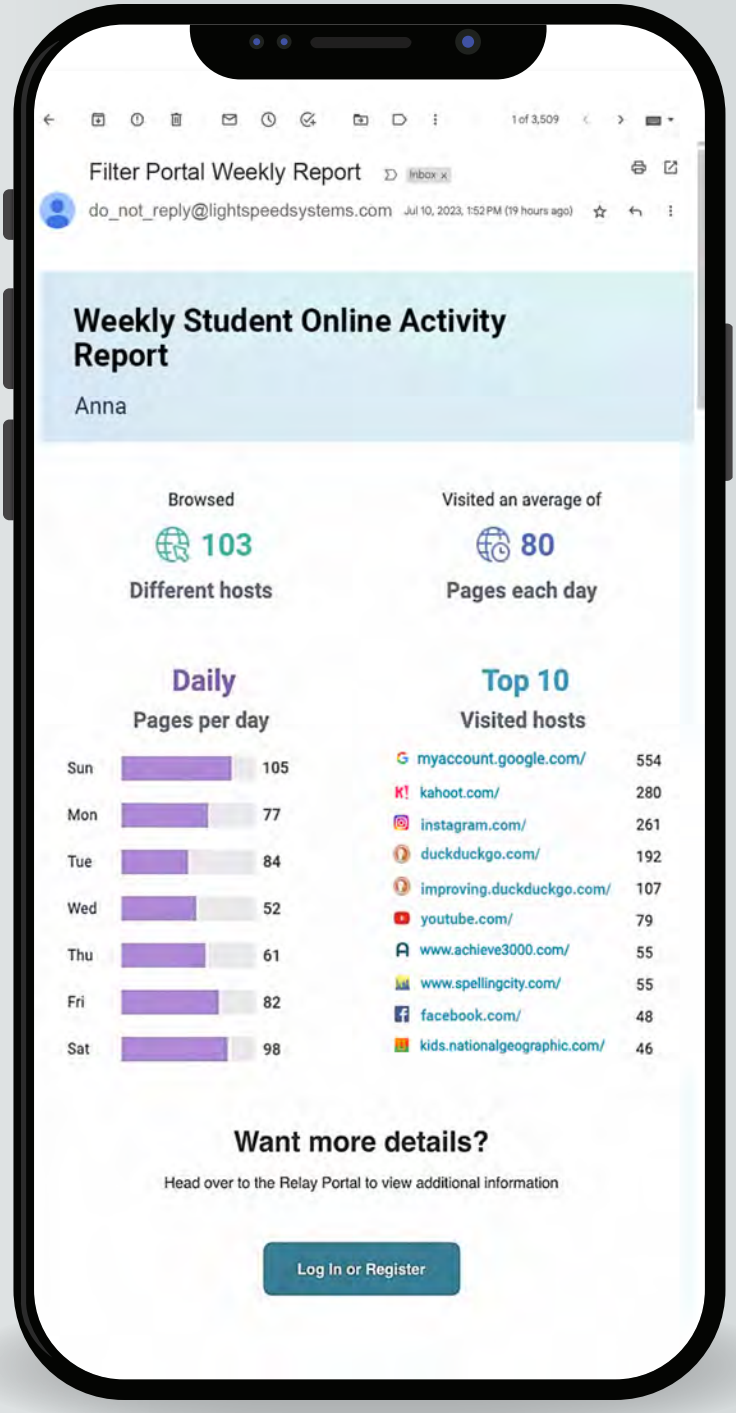
The Weekly Student Online Activity Report summarizes your child's web browsing activity for the week; including page visits and website host metrics.

With the Weekly Student Online Activity Report you'll see:

- Top Websites: Top 10 visited hosts
- Daily Website Visits: Number of pages visited per day
- Total Browsed Hosts
- Average Daily Page Visits

The Weekly Student Online Activity Report will be emailed straight to your inbox every Sunday containing the Subject: *Filter Portal Weekly Report* and sent from: *do_not_reply@lightspeedsystems.com*.

Note: be sure to check your Spam folder if you have not received it in your inbox.

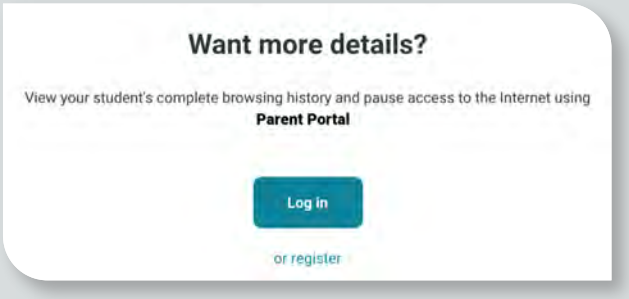


The Lightspeed Parent Portal

Sign Up for the Portal

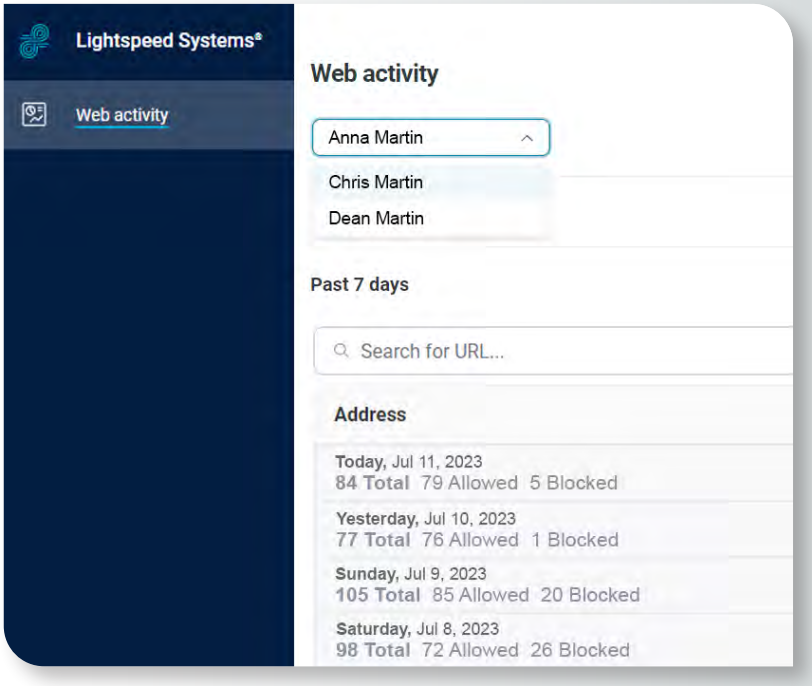
The Lightspeed Parent Portal is a full web-based portal that is mobile responsive, so you can easily check on your child's internet activity in real time and take action.

HOW TO ENROLL:

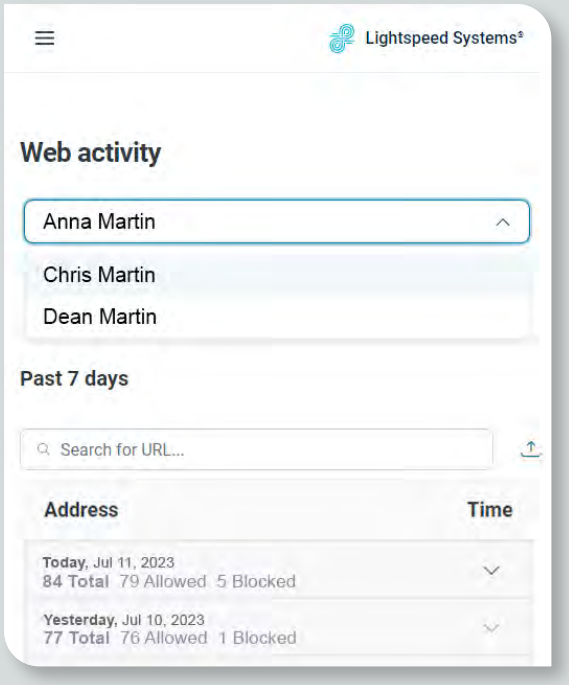


1. You will receive a Weekly Student Online Activity Report email from: do_not_reply@lightspeedsystems.com.
2. Click the "or register" hyperlink at the bottom of the Weekly Student Online Activity Report email to register/create an account.
3. A verification email will be sent to the email address you provided during the registration process to log into the portal.
4. Once you are in the portal, you may use the drop-down to toggle between students if you have more than one child.

WEB VIEW



MOBILE VIEW

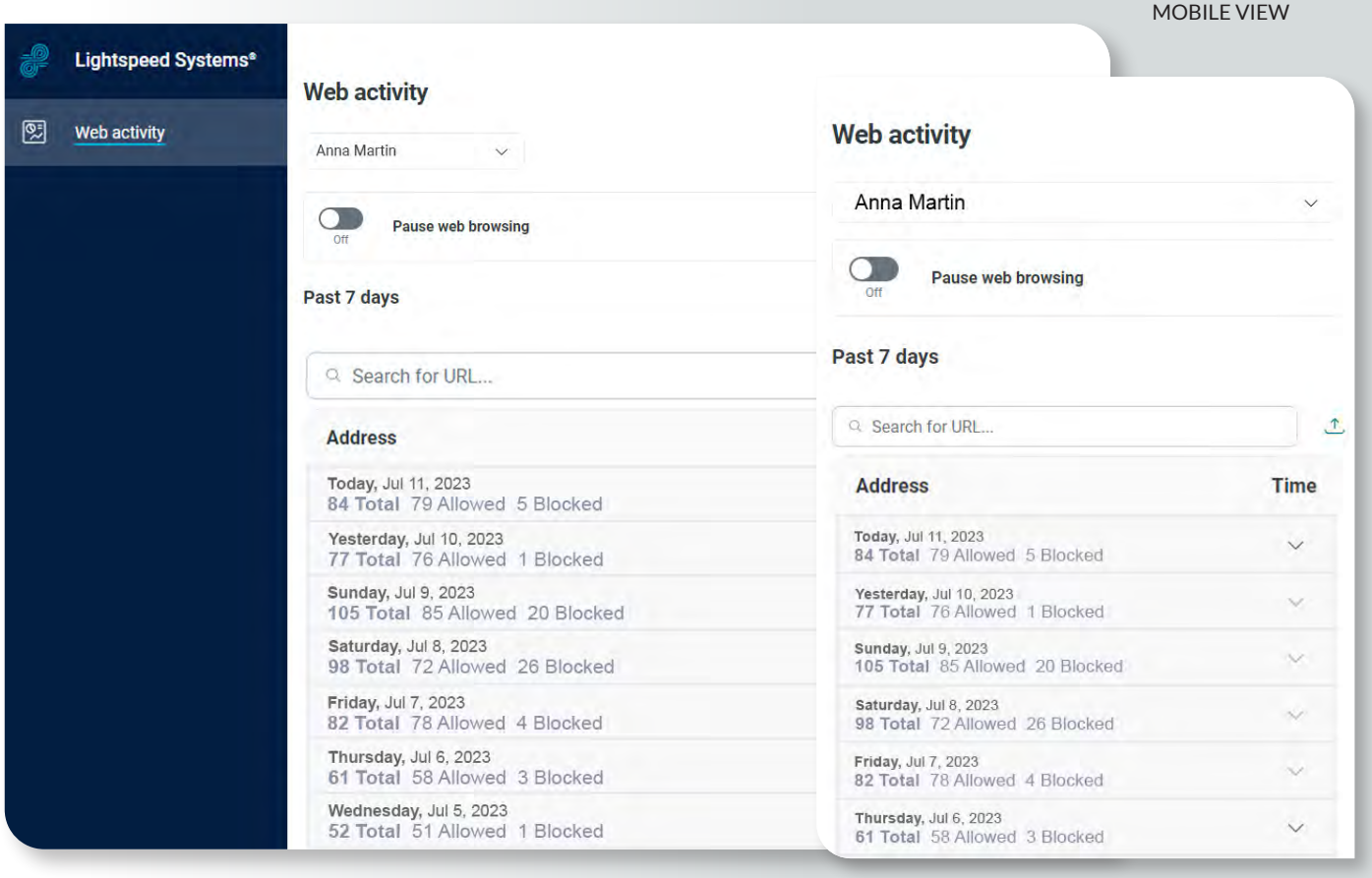


Web Activity

This view provides detailed student internet activity on all sites visited at any time, including a time stamp for all sites accessed, ensuring they're safe and focused on learning.

WEB VIEW

MOBILE VIEW

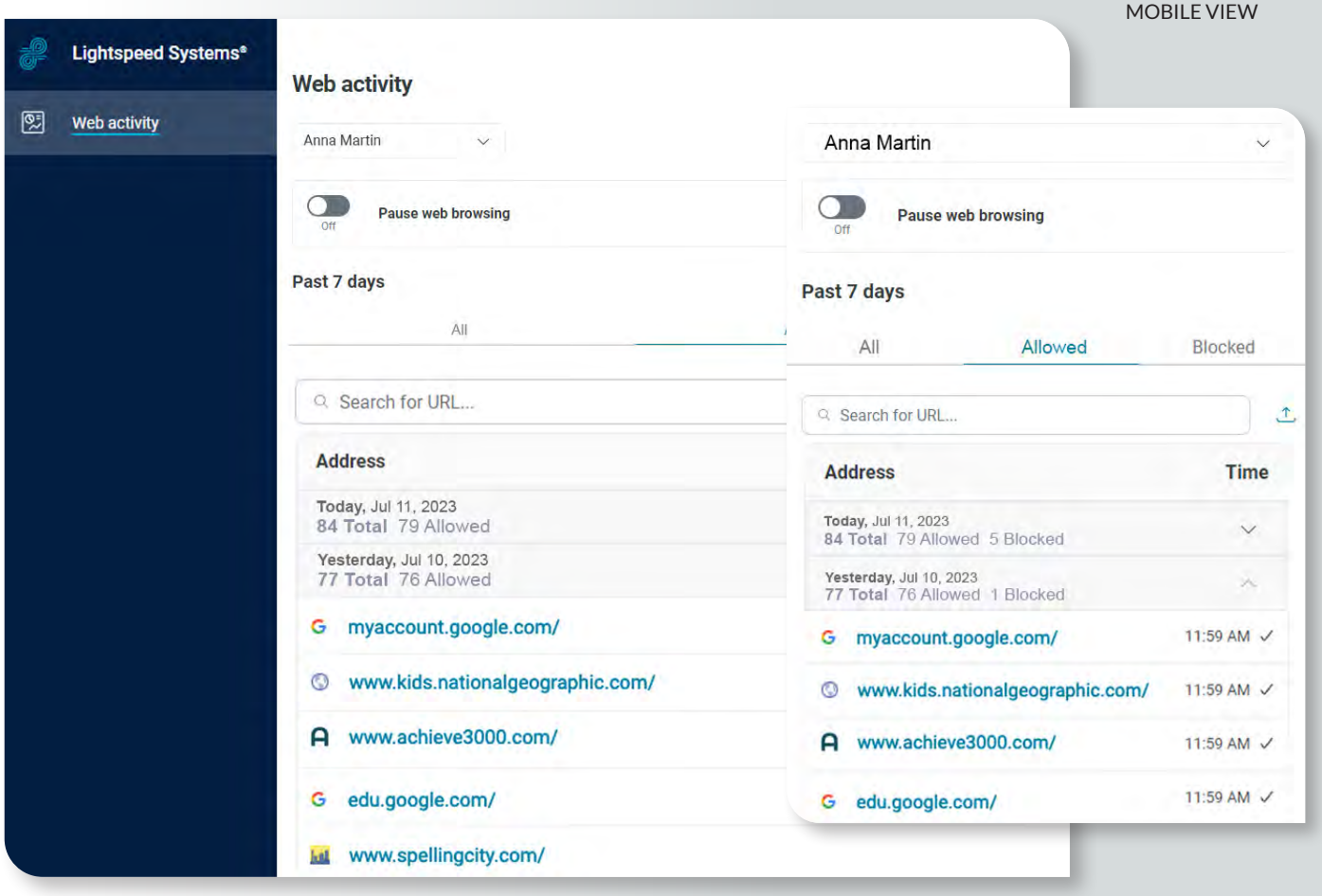


View Allowed and Blocked Websites

The Lightspeed Parent Portal's Allowed/Blocked web activity status allows you to check which websites are permitted and which are restricted according to your school district's filtering policies. This feature is useful to monitor your child's online activity and engage in digital citizenship conversations. You can easily filter the results by activity type using the "Allowed" or "Blocked" tabs.

WEB VIEW

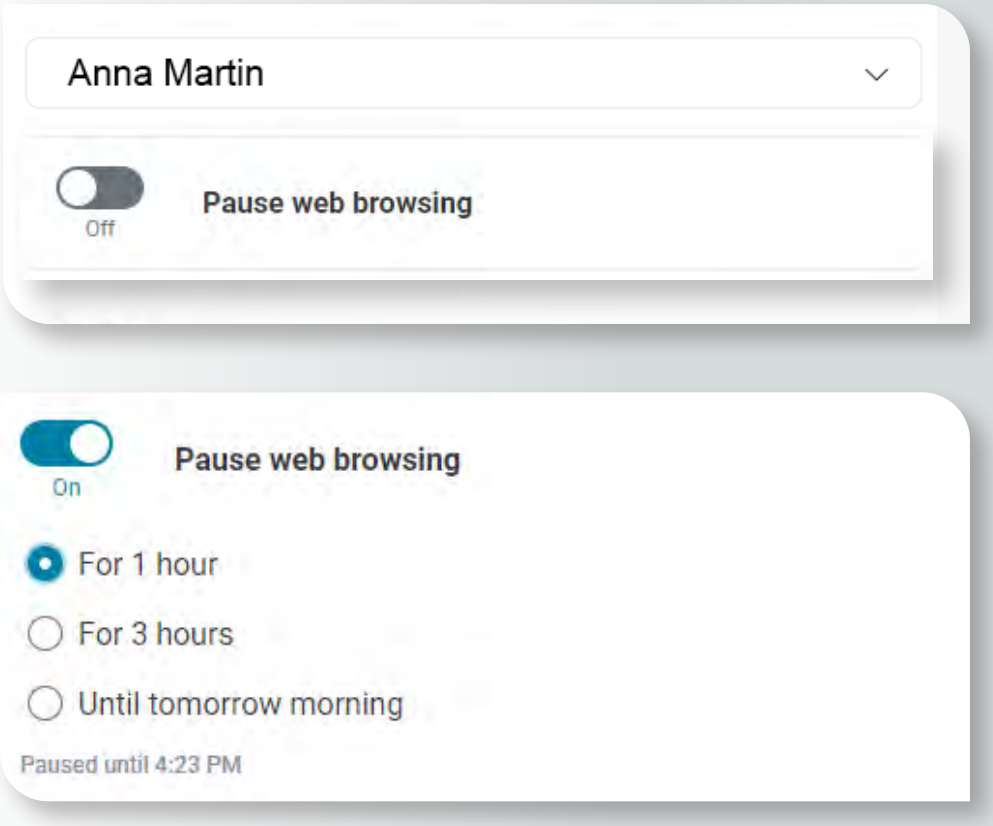
MOBILE VIEW



NOTE: Only your district can make changes to your school's web content filtering policies. You will not be able to change the status of an allowed or blocked website from within the portal.

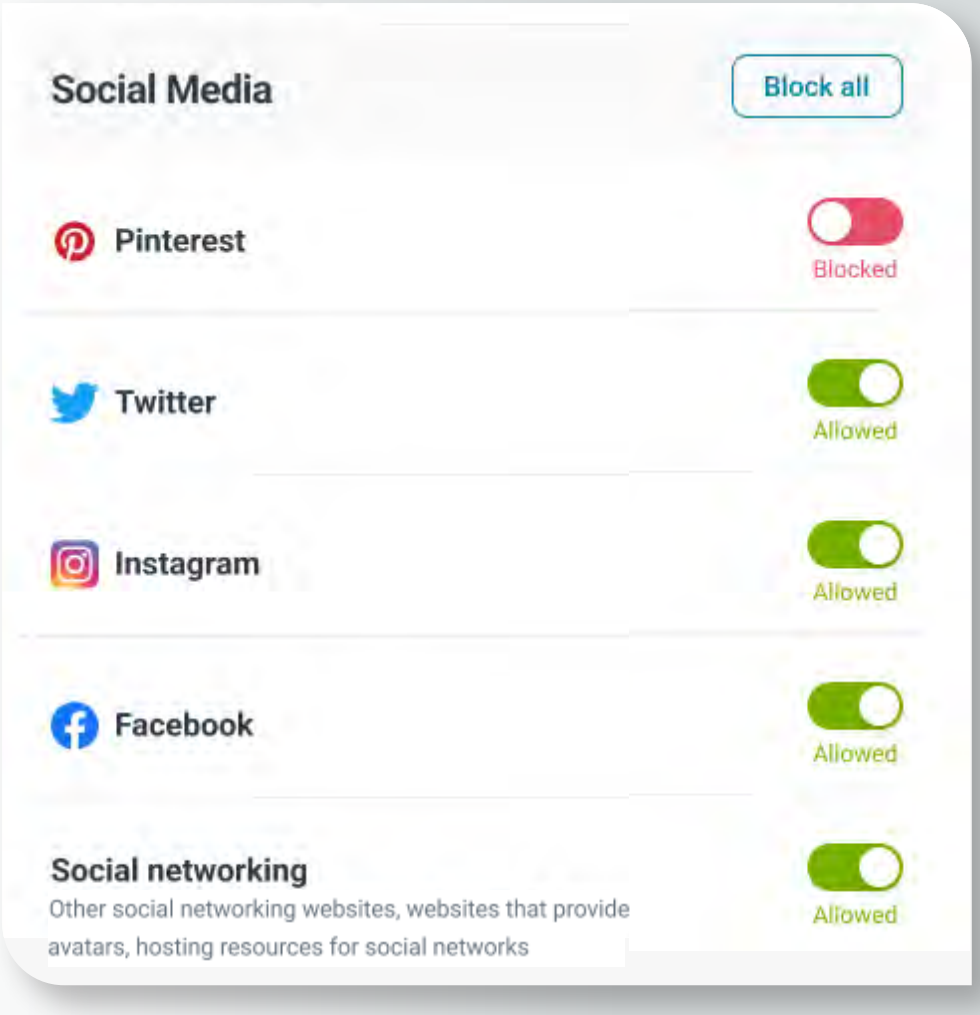
Pause Web Browsing

Control your child's screen time to temporarily pause web browsing on school-issued devices while at home or after-school hours for 1 hour, 3 hours, or overnight



Manage Social Media Access

Students live on social media, and it can be distracting. Don't want your child on social media after school? No problem. With the Lightspeed Parent Portal, you can manage access to social media on school-issued devices so your child can continue to stay focused at home.



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Important Information

Lightspeed Systems Parent Portal in Richland Two

How do I get access to the Lightspeed Parent Portal?

The first two registered custodial contacts listed in PowerSchool are automatically listed in the Lightspeed Parent Portal system and will receive a weekly web activity report via email for each student associated with their contact record.

Can we have more than two parent accounts per student?

We have requested that the manufacturer enhance the product to remove or increase this limitation, but as it stands currently, no more than two accounts per student are allowed.

What if I am a parent, but I am not receiving the report?

Please start by contacting your school's administrative office to ensure that your parental contact information is listed correctly and associated with your student(s), and that you are listed as one of the first two contacts. Only the first two custodial contacts will have access.

Check your email spam folder and add this email address to your allow list to ensure that messages are not blocked: **do_not_reply@lightspeedsystems.com**

Can I opt out of receiving the email reports?

Yes. To opt out, please follow the invitation that is included in the report email to login or register for an account. Once registered and logged in, you can click your profile name on the bottom left of the web page to reveal a popup menu which offers an option to unsubscribe from the weekly email.

What settings am I able to change?

The general category of Social Media is blocked by the district. You are able to selectively enable specific social media sites. You are also able to pause web browsing entirely for a period of time.

What effect do my changes have?

Your settings affect only the selected student, while using a district provided device away from school. Your settings have no impact on other students, personal devices or any activity when students are on school premises.

Can I manage access to other types of websites?

Only the Social Media category may be managed.

Can I view activity prior to the past week?

Only the previous week of web activity is available.

Who can I contact for questions or if I need assistance?

Please reach out to your school administration team for assistance.