



HERTFORD COUNTY PUBLIC SCHOOLS

HCPS, serving as a cornerstone of our community, will prepare graduates who are ready to meet the global challenges of education, career, and life.

701 North Martin Street · P.O. Box 158 · Winton, North Carolina 27986 · Phone (252)358-1761 · FAX (252) 358-4745

1/15/2025

Subject: Update to PowerSchool Cybersecurity Incident

Dear Parents and Staff,

Hertford County Public Schools (HCPS) recently received an update from the North Carolina Department of Public Instruction (NCDPI) concerning the PowerSchool data breach. The relevant information has been shared below. We strive to keep you as up-to-date as possible concerning the breach and its potential impact.

CONFIRMED POWERSCHOOL CYBERSECURITY INCIDENT

This letter is to inform you that the NCDPI has confirmed that Hertford County Schools's PowerSchool SIS teacher and student data was accessed by an unauthorized party and is part of the PowerSchool data breach. Included with this confirmation are only the data fields that were impacted and how many records were present in the impacted tables. This report indicates that **zero student social security numbers were accessed as they are not stored in the database table that was downloaded.**

PowerSchool has shared that all data has been contained and destroyed. As a reminder, **PowerSchool has indicated that they will send all necessary notifications to affected individuals once the analysis is complete to ensure appropriate and accurate compliance with local, state, and federal requirements and laws.** PowerSchool also has a [public statement and FAQs on their website](#) for your reference.

PowerSchool has confirmed that there were no actions that Hertford County Schools or NCDPI could have taken to prevent this cybersecurity incident.

Protecting student and educator data is a top priority, and we take this matter very seriously. HCPS and NCDPI are committed to protecting our students and staff, and we actively advocate for each of them as we navigate this situation with PowerSchool.

To consolidate communication and ensure everyone is updated, we have developed a page on our website that allows you to subscribe for updates and contains all of our communications and other shared information. Please access that page at <https://www.hertford.k12.nc.us/Page/3186>.



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If you have any questions or concerns about this matter, please submit them using the PowerSchool Cybersecurity Incident Questions and Concerns Form or directly to Mr. Thomas Grimes at tgrimes@hertford.k12.nc.us with the subject line “PowerSchool Incident.”