

Navigating Healthcare Costs

A guide to our pricing transparency tool

To make the most of our pricing transparency tool, it's important to gather some key information before you start. Begin by **reaching out to your doctor** or healthcare provider to obtain the CPT code or the name of the procedure you need pricing for.

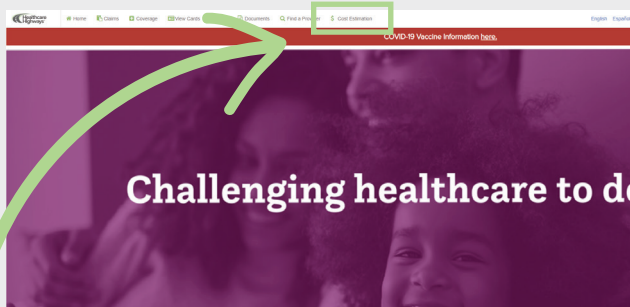
Not familiar with CPT codes? No worries! Your doctor will be able to give you the information you need.

We strongly encourage you to have a conversation with your doctor about the specifics of your healthcare needs. Discuss if multiple doctors or specialists will be involved in your care, this information will assist in obtaining accurate pricing details. Your doctor's insights and guidance will ensure that you have the most relevant and precise information when using our tool.

Your well-informed decisions start with open communication with your healthcare team!

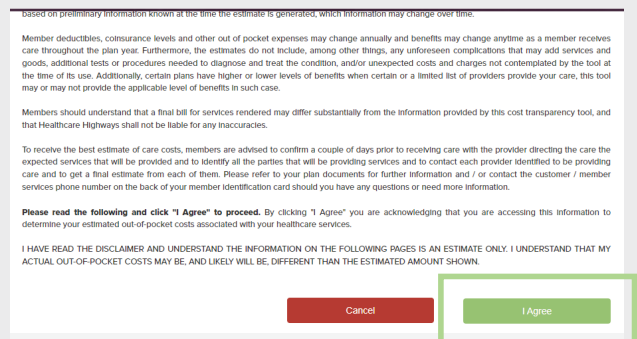
1

Log in to your member portal. You will find the **cost estimation** tool at the top left corner of the page.



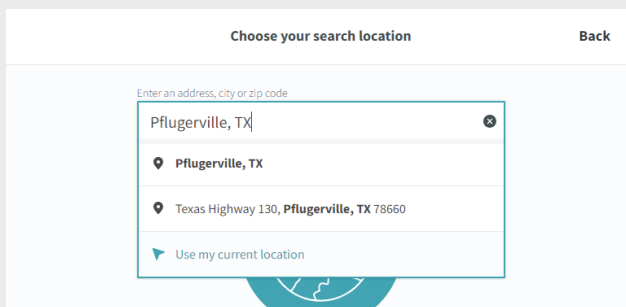
2

To continue, you must review and agree to the disclaimer.



3

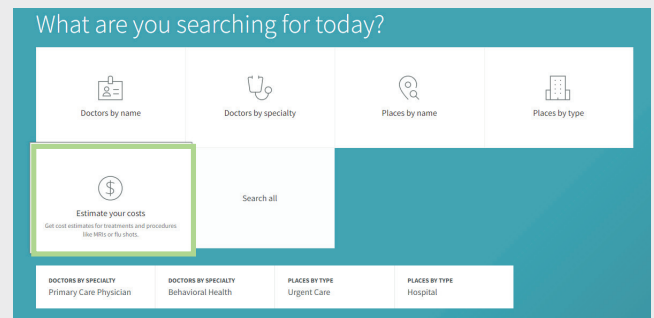
You will be redirected to a new page, then enter the location that you want to search.



*You will be able to adjust the radius of your search location later.

4

Then select "Estimate your costs".



5

Enter the procedure name **OR** the CPT code provided **from your doctor**.

Search for a procedure

Use a name ("mammogram") or code ("73881")

Common searches

- Colonoscopy Screening
- Dynamic Physical Therapy Exercises
- Gastric Bypass (Laparoscopic)
- Behavioral Visit (60 Minutes)
- Colonoscopy Screening (non-high risk individuals)

Use a name ("mammogram") or code ("73881")

6

To narrow down your search such as Provider type, click on "Filter" in the upper left corner. To narrow or increase the mile radius, you can find this in the upper left-hand corner.

in-person care (21) Remote services (0)

25 miles Filters

Filters

- Family member: John Smith
- Search Area: 25 miles
- Patient Age: All ages
- Languages Spoken by Provider
- Accepting New Patients
- Specialty
- Languages Spoken by Staff
- Provider Type
- Provider Name

7

Under "you pay", click on "more details" to access information tailored to your specific benefit plan. This will show you any amounts being applied to your copayment, deductible, or member coinsurance. As you scroll, you will see the amounts previously paid this plan year, amounts currently being applied to the searchable service, and how much is left to meet your deductible and out-of-pocket maximum.

Austin Medical Clinic

SPECIALTIES: Clinic/Center

CONTACT: 123-456-7890

AREAS OF FOCUS: None

QUALITY SCORE: None

View profile

Warning: Some benefit plans may require Prior Authorization to be completed before providing coverage. Please review your coverage documents. More details

More details

\$300 / you pay

Austin Medical Services

SPECIALTIES: Clinic/Center

CONTACT: 980-756-4231

AREAS OF FOCUS: None

QUALITY SCORE: None

View profile

Warning: Some benefit plans may require Prior Authorization to be completed before providing coverage. Please review your coverage documents. More details

More details

\$350 / you pay

Your benefits

Benefit Category	Amount
Paid this year to date	\$350
Applied to this service	\$120
Amount left to meet out-of-pocket maximum	\$5030

Family benefits

Benefit Category	Amount
Paid this year to date	\$2000
Applied to this service	\$150
Amount left to meet out-of-pocket maximum	\$8850

NOTE: A service in healthcare is a component of a procedure, and you could receive separate bills for anesthesia, pathology, radiology, assistant surgeon, or facility fees. The cost being provided for this inquiry is specific to the related charges for the chosen provider and service code. For the most accurate cost details, discuss the specific procedure or appointment with your doctor.

For more information or additional assistance,
call our customer experience team at 833-841-6703.
We're available Monday through Friday, 8 a.m. - 5 p.m. CST.

